

Public Document Pack

EAST HERTFORDSHIRE DISTRICT COUNCIL

NOTICE IS HEREBY GIVEN that a meeting of East Hertfordshire District Council will be held as a Virtual Meeting on Wednesday 13th January, 2021 at 7.00 pm, for the purpose of transacting the business set out in the Agenda below, and you are hereby summoned to attend.

5 January 2021

James Ellis
Head of Legal and
Democratic Services

Note: Prayers will be said before the meeting commences. Those Members who do not wish to participate will be invited to enter the Chamber at their conclusion

AGENDA

1. Chairman's Announcements

To receive any Chairman's announcements.

2. Apologies for Absence

To receive any Members' apologies for absence.

3. Minutes - 16 December 2020 (Pages 7 - 46)

To approve as a correct record and authorise the Chairman to sign the Minutes of the Council meeting held on 16 December 2020.

4. Declarations of Interest

To receive any Members' declarations of interest.

5. Implementation of a Chargeable Green Waste Charging Service (Pages 47 - 190)

(Please note that Appendix 5 Contains exempt information)

6. Exclusion of press and public

To move that under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting during the discussion of item 7, on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A of the said Act of the following description: in that it includes sensitive commercial information.

7. Change of scope for the Old River Lane Arts Centre (Pages 191 - 230)

DISCLOSABLE PECUNIARY INTERESTS

1. A Member, present at a meeting of the Authority, or any committee, sub-committee, joint committee or joint sub-committee of the Authority, with a Disclosable Pecuniary Interest (DPI) in any matter to be considered or being considered at a meeting:
 - must not participate in any discussion of the matter at the meeting;
 - must not participate in any vote taken on the matter at the meeting;
 - must disclose the interest to the meeting, whether registered or not, subject to the provisions of section 32 of the Localism Act 2011;
 - if the interest is not registered and is not the subject of a pending notification, must notify the Monitoring Officer of the interest within 28 days;
 - must leave the room while any discussion or voting takes place.
2. A DPI is an interest of a Member or their partner (which means spouse or civil partner, a person with whom they are living as husband or wife, or a person with whom they are living as if they were civil partners) within the descriptions as defined in the Localism Act 2011.
3. The Authority may grant a Member dispensation, but only in limited circumstances, to enable him/her to participate and vote on a matter in which they have a DPI.
4. It is a criminal offence to:

- fail to disclose a disclosable pecuniary interest at a meeting if it is not on the register;
- fail to notify the Monitoring Officer, within 28 days, of a DPI that is not on the register that a Member disclosed to a meeting;
- participate in any discussion or vote on a matter in which a Member has a DPI;
- knowingly or recklessly provide information that is false or misleading in notifying the Monitoring Officer of a DPI or in disclosing such interest to a meeting.

(Note: The criminal penalties available to a court are to impose a fine not exceeding level 5 on the standard scale and disqualification from being a councillor for up to 5 years.)

Public Attendance

East Herts Council provides for public attendance at its virtual meetings and will livestream and record this meeting. The livestream will be available during the meeting on the East Herts District YouTube channel (available from YouTube and then searching for the channel) or at this link:

<https://www.youtube.com/user/EastHertsDistrict/live>

If you would like further information, email democratic.services@eastherts.gov.uk or call the Council on 01279 655261 and ask to speak to Democratic Services.

Accessing the Agenda Pack

To obtain a copy of the agenda, please note the Council does not generally print agendas, as it now has a paperless policy for meetings. You can view the public version of the agenda for this meeting on the Council's website in the section relating to meetings of Committees. You can also use the ModGov app to access the agenda pack on a mobile device. The app can be downloaded from your usual app store.

Implementing paperless meetings will save East Herts Council approximately £50,000 each year in printing and distribution costs of agenda packs for Councillors and Officers.

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MINUTES OF A MEETING OF THE
COUNCIL HELD IN THE ONLINE MEETING -
ZOOM ON WEDNESDAY 16 DECEMBER
2020, AT 7.00 PM

PRESENT: Councillor J Kaye (Chairman).
Councillors A Alder, D Andrews, T Beckett,
S Bell, R Bolton, P Boylan, M Brady,
E Buckmaster, R Buckmaster, S Bull,
J Burmicz, L Corpe, K Crofton, B Crystall,
A Curtis, G Cutting, B Deering,
I Devonshire, H Drake, J Dumont,
R Fernando, J Frecknall, M Goldspink,
J Goodeve, A Hall, L Haysey, D Hollebon,
A Huggins, J Jones, I Kemp, G McAndrew,
M McMullen, T Page, M Pope, C Redfern,
S Reed, P Ruffles, S Rutland-Barsby,
D Snowdon, M Stevenson, T Stowe,
A Ward-Booth, G Williamson, C Wilson and
J Wyllie.

OFFICERS IN ATTENDANCE:

Richard Cassidy	- Chief Executive
James Ellis	- Head of Legal and Democratic Services and Monitoring Officer
Jonathan Geall	- Head of Housing and Health
Steven Linnett	- Head of Strategic Finance and Property
Peter Mannings	- Democratic

Sara Saunders	Services Officer - Head of Planning and Building Control
Helen Standen	- Deputy Chief Executive
Su Tarran	- Head of Revenues and Benefits Shared Service

288 CHAIRMAN'S ANNOUNCEMENTS

The Chairman said that the Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020 came into force on Saturday 4 April 2020 to enable councils to hold remote committee meetings during the COVID-19 pandemic period. This was to ensure local authorities could conduct business during this current public health emergency. This meeting of Council was being held remotely under these regulations, via the Zoom application and was being recorded and live streamed on YouTube.

The Chairman welcome the Rev'd Ysmena Pentelow from St Mary's Church in Ware. The Rev'd Pentelow thanked the Chairman for inviting her to address Members. She shared some personal reflections on the year and the religious celebrations of Hanukkah as celebrated by a friend. She mentioned the light that did not go out and talked about the celebration of advent in Christian Churches. The Rev'd Pentelow talked about images of light and the hope that light

kindled and she led Members in an adapted prayer.

The Chairman welcomed those attending the meeting online and those observing the livestream. He reminded Members that voting would be via the green tick or red cross voting tools within the online software and he asked whether there were any Members who were attending by telephone. The Democratic Services Officer confirmed that there were no Members participating by phone.

The Chairman said that guests were welcome to stay or to leave the meeting but should turn their camera off if they were staying online. Members and Officers were reminded to mute all microphones during the course of the meeting.

The Chairman introduced and welcomed Barbara Doherty to Members and thanked Members for following the festive tradition of wearing seasonal jumpers, ties and hats. He mentioned the involvement of Members with the Isabel Hospice and said that this had been a tough year as the hospice had been unable to hold fundraising events.

The Chairman drew attention to an email sent by his PA regarding donations to the hospice. Barbara Doherty, president of Isabel Hospice, addressed the Council meeting and gave an update on the work of the Hospice. She thanked the Chairman for the invite and set a context by setting out the financial position of the hospice in 2020. She said the hospice had been set for a good year before COVID-19 affected everybody. She said that the living well centres (day

hospices) had all been closed down in March.

Members were advised that the hospice specialist nurses had to work virtually which was very challenging for them. The inpatient unit had stayed open and 6 beds were let to the NHS and the hospice took in some COVID-19 patients. Barbara Doherty detailed the ways the hospice had adapted its operations and she summarised a number of ways the hospice had assisted people during the pandemic. She said that the most important thing was that the Isabel Hospice inpatient unit had been kept up and running.

Barbara Doherty said that all the major mass fundraising events were cancelled although some marathon runners did complete their runs in some strange locations. She summarised the new ways and initiatives that had been undertaken to raise money for the Isabel Hospice. Barbara Doherty wished Members of the Council a very Happy Christmas from everyone at the Isabel Hospice.

The Chairman congratulated Mr Kevin Glogner on being presented with the Peterkin award by the Campaign for the Protection of Rural England (CPRE). He talked about Mr Glogner's work as a parish councillor in Hormead and in particular, using his horticultural skills to improve the Meads recreational ground as this was in a poor state. The Chairman said that Mr Glogner had improved the pavilion both inside and out, had planted many new trees and had improved the play area and installed some new benches.

Mr Glogner thanked the Chairman for his kind words and for inviting him to the meeting. He said he would recommend becoming a parish councillor to anyone as a way of making new acquaintances and finding out what was going on. He said that improvements to the recreation ground and the village as a whole had lifted everyone's spirits during these very tough times. He thanked Councillor P Boylan for his support as a District Councillor.

The Chairman said other award winners of the Peterkin award included Birch Green village shop and the Chairman's award had gone to the Tewin Village Store. Finally, he congratulated Steven King, financial management trainee, for passing his level 3 association of accountancy technical exams with distinction. He said that Steven had started at the Council in 2017 just out of school and Steven Linnett had said that Steven King had demonstrated a very mature, can do and helpful attitude.

289 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Newton, Rowley and Symonds. Upon taking a roll call of Members, it was established that Councillor Ranger was absent.

290 MINUTES - 21 OCTOBER 2020

Councillor Haysey proposed, and Councillor Goodeve seconded, a motion that the Minutes of the meeting held on 21 October 2020 be confirmed as a correct record and signed by the Chairman, subject to the

deletion of duplicate narrative in minute 197 regarding public questions.

After being put to the meeting and a vote taken, this motion was declared CARRIED.

RESOLVED – that the Minutes of the meeting held on 21 October 2020 be confirmed as a correct record and signed by the Chairman, subject to the deletion of duplicate narrative in minute 197 regarding public questions.

291 DECLARATIONS OF INTEREST

There were no declarations of interest.

292 PETITIONS

The Chairman said that a petition, relating to the development generally known as Old River Lane (ORL), had been received from Change.org. Members were reminded that the lead petitioners were permitted to address the Council for up to three minutes, after which the relevant Executive Member will respond to the petition. There was no provision for any general debate by Members, but local Ward Members may also speak on the subject of the petition if they wished to do so.

The Chairman invited the lead petitioner, Mr Calvin Horner, to present the e-petition relating to the development generally known as Old River Lane (ORL). Mr Horner, on behalf of the signatories to the e-petition, addressed the Council meeting. He

summarised the reasons for submitting the e-petition and said that this called upon East Hertfordshire District Council to:

- 1) Halt the development generally known as Old River Lane (ORL), and
- 2) Publish the business case for ORL, and
- 3) Organise a Full Public Consultation, to be run over several weeks, with the Residents and Businesses in Bishop's Stortford, in order to ascertain the community's views on the whole ORL scheme.

Councillor Williamson, Deputy Leader and Executive Member for Financial Sustainability thanked Mr Horner for submitting the e-petition and for addressing the Council meeting. He acknowledged receipt of the e-petition and said that elements of the Old River Lane scheme would come before the Council at a meeting on the 13 January 2021 and a full business case would be considered in March. He stated that a substantial amount of public consultation had already taken place and further consultation would be taking place at the master planning stage.

Councillor Goldspink, as one of the local ward Members, addressed the Council meeting on the basis that she fully supported this e-petition. She said that she realised that the first two elements of the e-petition had already been answered in that the plans for the site had now been halted and the 500 seat theatre would not now be built.

Councillor Goldspink spoke in support of the third element of the petition for a full public consultation in

that there was now a golden opportunity to use the Old River Lane site in such a way as to bring great benefit to the whole town and to do something really good for the community.

Councillor Goldspink requested that the Executive permit at least five Councillors from across the political spectrum to be involved in designing the consultation and in the framing of any questions, which should be open ended for the contribution of many different and imaginative ideas.

293 PUBLIC QUESTIONS

The Chairman invited David Royle to ask his question.

David Royle asked the Executive Member for Planning and Growth the following question:

“Several major housing developments have been approved and are now being built. Both physical quality and the energy performance of the schemes clearly require careful monitoring. This would ensure compliance with planning conditions and statements of intent forming part of the planning permission documentation. There are two separate but overlapping fields of monitoring:

1. Planning permission monitoring: to check developers are complying with the approved drawings and conditions.
2. Building Control monitoring: to check whether energy efficiency targets are exceeding Building Regulations Part L.”

“Could you please clarify what arrangements are in place for:

- Early and regular monitoring of the build-out of new homes against the permissions granted, in order to provide assurance on the delivered design, quality and energy sources of housing in new developments, and to impose any necessary enforcement steps in good time to influence the rest of the development.
- Building Control service monitoring compliance with stated energy performance targets.”

Councillor J Goodeve responded as follows:

“As indicated in the question, there are several major developments that have been consented and are currently under construction. These developments must be constructed according to the consented plans that have been submitted to the Planning Service and any Building Control Service supplier respectively. The duty for ensuring that development undertaken complies fully with what has been consented ultimately rests with the developer; this includes ensuring that details relating to any planning conditions have been submitted on time and are fully adhered to.”

“In order to assist with the monitoring of development, the Planning Service has, through the use of planning conditions sought to control some aspects of construction work that does not involve the use of personnel. For instance, conditions have been imposed

that require a developer to build a sample board of the elevations of the structure on site and once this has been approved, it is to be maintained on site so that it can be compared to what has been constructed.”

“In addition to this, there is a Compliance Officer resource within the planning service in order to assist with the monitoring of developments on the ground as they are built out and options to extend this are currently being considered.”

“Planning conditions regarding energy/sustainability matters are normally submitted to the Planning Service for approval and once approved it is expected that they will be implemented as consented. There is an overlap with Building Regulations on this matter as the Building Control Officers will supervise the implementation of these measures including testing and finally approving their installation with the appropriate certification. However, in the case of a scheme whereby the Planning Service has agreed a scheme that exceeds Approved Document Part L, it would be expected that this is the plan that the developer is working to in their submission to Building Control. Developers can select which Building Control Service they use to supervise their construction works and some choose to use Approved Inspectors rather than Hertfordshire Building Control. However, this does not alter the requirements of the developer to comply with what has been approved at the planning stage.”

“In terms of planning enforcement, if there is a concern that new developments have not been built in

accordance with approved plans and planning conditions, then this would need to be reported to the planning enforcement team who would investigate the concern and depending on the nature of the breach would consider whether it was expedient to the public interest to take enforcement action having regard to the level of harm caused.”

Mr Royle asked as a supplemental question, that there was no mention in the response about any planned monitoring which might include for example a planner or an architect and a town or parish council representative, and the latter having been closely involved in the planning application process and whom attach a great deal of importance to quality and compliance.

Councillor Goodeve responded as follows:

“I would suspect that it would be considered inappropriate for a town or parish council to become involved but I can certainly check with Officers on that point and will come back to Mr Royle.”

294 MEMBERS' QUESTIONS

Councillor Crystall asked the Executive Member for Environmental Sustainability the following question.

“More than a year after declaring a climate motion, East Herts Council still has no visible message on its website giving residents advice on measures they can adopt to reduce their carbon footprint.”

“Given that East Herts Council plays a leading role as influencer in the district, and the fact that adding a page of guidance on the council website would have minimal cost implications, isn’t the Executive Member for Environmental Sustainability concerned that East Herts Council is missing out a simple but crucial step in providing its residents with actionable guidance on cutting their own, and the district’s, carbon emissions?”

Councillor G McAndrew responded as follows:

“Can I thank Councillor Crystall for advanced warning of his question.”

“East Herts Council recognises the important role it can play as a purveyor of trusted, impartial information on environmental sustainability which can help residents to reduce their own carbon footprints. The Council’s website has in fact carried a wealth of information for some time although the problem, as highlighted by Cllr Crystall’s question, has been that the information has not been as easy to find as it should be.”

“I am therefore very pleased to announce that today, the council has launched a totally updated Environmental Sustainability webpage which links together all the Council’s existing and additional information. It is now far easier to access practical guidance on the steps residents can take to reduce their carbon footprints, including advice on home insulation, tips on maximising home energy efficiency, how to access national and local grants and the ways to get involved with the council’s sustainability work. The page can be found on

www.eastherts.gov.uk/sustainability”

“This is just the start. We have recently employed a Sustainability Projects and Policy Officer for six months and, having revamped our website, she will now be improving our overall communications on sustainability issues.”

“Given the Council’s leading role as an influencer, we must think carefully about promoting any particular service providers or signposting to other parties’ personal or business carbon footprint calculators. We are aware, however, that some other Councils are providing this kind of useful information and so our new Officer has already started identifying the options for plugging any obvious gaps on our website.”

“We believe that upgrading and publicising our website will help strengthen the ways East Herts Council can support local residents to take the necessary steps to reduce the overall carbon footprint of our District. My thanks for the question which has allowed me to promote the new page.”

Councillor Crystall thanked Councillor McAndrew and asked as a supplemental question, thank you very much for the answer and I am delighted that the page has been put up, that’s great news. Next May, Her Majesty the Queen is launching the Queen’s green canopy project, which is a nationwide tree planting programme to celebrate her 70 years in service. I wonder whether you think it might be possible to use the green canopy programme in May as an ideal project with which to launch this new page to the

public.

Councillor McAndrew responded as follows:

“That is a good idea. Please email me the details we can look to see how we can actually do that if we can. We won’t rule it out at this stage.”

Councillor Deering, on behalf of Cllr Symonds, put the following question to the Executive Member for Neighbourhoods.

“I am very concerned about the impact that COVID 19 may have on our homeless in the District. Losing your home often through no fault of your own, and at any time in your life, is totally devastating. What is East Herts Council doing to support families and individuals at this very challenging time?”

Councillor P Boylan responded as follows:

“I would like to thank Cllr Symonds for prior notice of this question.”

“As Cllr Symonds has stated in her question, becoming homeless can be totally devastating for individuals and for families at any time. The COVID-19 pandemic has only added to this devastation.”

“Many of you may be aware that during the first national lockdown in March, this Council used government funding to quickly secure hotel accommodation in Stevenage for rough sleepers and those with nowhere else to go other than sleeping on

friends' sofas."

"What is perhaps not so well known, is that the Council's help has continued once government funding ceased in the summer. Of the 24 people with complex histories of entrenched rough sleeping housed in the hotel, we have secured longer term housing for 11. We are continuing to provide temporary accommodation for another six as we continue to support them, with the remaining seven finding their own housing solutions."

"In addition, this year we will again provide revenue support to the winter night shelter in Bishop's Stortford which is due to re-open in a COVID-secure way in January."

"Even without the COVID-19 pandemic, high local house prices and private rents have seen increasing numbers of people turning to the Council for help. So, even while the government has put a temporary halt on evictions, the council continues to help people facing homelessness due to the breakdown of relationships or the need to escape domestic abuse. Our contract with the Survivors Against Domestic Abuse support service operated by Stevenage Borough Council, which started in the spring, has supported 12 local families over its first six months."

"With increasing numbers turning to the Council, we have had to make more use of bed and breakfast hotels for temporary accommodation, typically outside of this District. On average there were just five households in bed and breakfast accommodation at

any one time during 2018/19, but now there's an average of about 21, excluding the additional need resulting from the coronavirus emergency."

"I am particular pleased, therefore, that the Council recently purchased a building in Stanstead Abbots, to be known as The Rectory, to provide 13 self-contained one-bedroom and studio flats. This accommodation is not only far more suitable than hotel rooms but would provide much needed accommodation on the western side of our District to complement the other 11 temporary accommodation flats the council already owns just outside of Bishop's Stortford."

"To add to this, the Council has been successful in its bid to Government to convert three flats into six one bedroom and studio flats specifically for those making the move from rough sleeping towards a more permanent home again. We will also use Government funding for a Specialist Support Officer for three years, working with other agencies, to provide a wraparound service to improve the health and welfare and future access to accommodation and employment for these former rough sleepers."

Councillor Devonshire put the following question to the Deputy Leader and Executive Member for Financial Sustainability.

"The Hospitality Sector throughout this country is suffering badly from the economic effects due to the restrictions being imposed to protect the public from COVID-19. Can the Executive Member please tell us how this Authority is helping to support the hospitality

sector, including hotels, bed and breakfast and leisure accommodation, who have been under some form of restriction this year since March.”

Councillor G Williamson responded as follows:

“Thank you Councillor Devonshire for raising this very important issue and yes the hospitality sector is one of the worst-hit industries globally and locally. Visit England estimate that there has been a 48% drop in domestic tourism this year and that international visits were unlikely to return to pre-pandemic levels before 2023 at the earliest.”

“One of the ways we support this sector is through our relationship with Visit Herts, who provide destination management services for East Herts and the county. They have been focusing on providing advice and guidance to businesses through regular updates and a series of virtual workshops and seminars.”

“They are also managing a crowdfunding platform which is supported by the Herts LEP. This allows businesses to outline a new initiative to help them diversify and stay relevant amongst COVID-19 restrictions. The public are able to pledge their support and if the business hits its target, it is topped up with LEP funding. So far, five businesses from within East Herts have put ideas forward: an example is “Standon Calling” who are offering rewards and experiences for next year’s festival (assuming it can go ahead of course). By getting people to crowdfund they have managed to raise £88k so far which will certainly help them with their cash flow challenges. So this shows

how we can support these industries by all getting involved and I would urge fellow Councillors to look at the crowdfunding site if they have not already done so."

"But very importantly we have been providing direct financial support. The Government has provided a number of grant schemes to support businesses suffering the impact of COVID-19 which we are administering, in addition to the variety of other support for business detailed on Government websites."

"In the first round of Discretionary grants from March, the council specifically supported Bed and Breakfast establishments, which paid Council Tax rather than just Business rates. More recently the lockdown produced a mandatory scheme called **Local restrictions support grant (closed) - addendum**, for those businesses liable for business rates which were mandated to close. This will include those in the hospitality, leisure and accommodation sectors that fell into those definitions."

"A further mandatory grants scheme called **Local restrictions support grant (SECTOR)** is also enacted at this time for businesses such as nightclubs which have been mandated not to open since March. A discretionary scheme was also announced, called the **Additional restrictions grant scheme** which runs until March 2022. The Council is using this opportunity to prioritise in the first tranche of grants those businesses which it considers may have fallen outside of the mainstream grants previously offered, and this

is particularly helpful for those who supply to, or manufacture for, the hospitality and events industries.”

“Specific support is also targeted at taxi drivers and market traders, and provision is made for those whose businesses were mandated to close during the lockdown but did not qualify for the main lockdown grant as they do not have a liability for business rates.”

“As we entered Tier 2 on 2nd December, a further discretionary grant scheme called **Local restrictions support grant (open)** became available, which is directed at businesses that are not legally required to close but which are severely impacted by the localised restrictions on socialising put in place. The government is encouraging Councils to prioritise those in the hospitality, leisure and accommodation sectors.”

“A further mandatory scheme called **Local restrictions support grant (CLOSED)** is also available for those businesses mandated to stay closed for as long as we remain in Tier 2 (or indeed should we ever move into Tier 3). This again will support those businesses in this sector that have to remain closed. And finally for the moment at least, we have the **Christmas support payment** of £1000 for wet service pubs. i.e. those that derive less than 50% of its income from food service.”

Councillor Devonshire thanked Councillor Williamson and asked as a supplemental question, does this Council proactively go out to these hospitality companies to inform them of the grants that are available to them?

Councillor Williamson responded as follows.

“Yes, indeed we are. In terms of communicating the grants programme Comms have been promoting the schemes via social media, concentrating on LinkedIn and Facebook. We have also used existing business networks including the Chambers of Commerce, Bishop’s Stortford BID, Hertford Hub and Visit Herts to make sure we are getting to as many businesses as possible.”

“In addition, the Business Rates’ team have been actively contacting businesses that may be eligible by both email and telephone. We want to make sure every eligible business is receiving the money they are entitled to, so if any Councillor here knows of businesses that aren’t aware of these schemes I would encourage you please to direct them to the Council website and the application form.”

Councillor Goldspink put the following question to the Executive Member for Planning and Growth.

“Is it true, as was reported recently in a local newspaper, that the Builders of the new houses on the Old Goods Yard site in Bishop’s Stortford, have abandoned the Carbon Dioxide reduction prediction of 24%, and have now settled on a tiny 3.2% reduction? The original prediction was included in the overall Planning Application for the site, which was granted with conditions. A revised prediction, for 3.2%, was submitted in 2019. I believe that this has not yet been approved by the Council, but, the building works are none the less going ahead. Can the Executive Member

please tell me what level of CO₂ reduction has been accepted, and is it compatible with this Council's stated ambition of making the whole of the district Carbon Neutral by 2030?"

Councillor J Goodeve responded as follows:

"I would like to thank Cllr Goldspink for the advance notice of this question."

"The planning application documents submitted for the redevelopment of the Goods Yard site indicated that a carbon dioxide reduction of around 24% was achievable at this site."

"However, since the grant of planning consent, part of the site has been sold onto a developer (Bellway Homes) who are intending to implement part of the planning permission (Blocks A1 – 5 which comprises of two commercial units and 149 residential units). Bellway Homes have proposed a lower carbon dioxide reduction level of 3.2%. This has been sent to specialist consultants for review and discussions are on-going with the developer with the aim of seeking to improve this carbon dioxide reduction level."

"Given this, I can confirm that the current offer from Bellway Homes has not been accepted but we do need to be mindful that the Council's planning policy is not prescriptive on this matter in that no specific target level is outlined. Policy CC2 requires developments to achieve standards above and beyond the requirements of the Building Regulations (Approved Document L). The current offer exceeds the

requirements of the Building Regulations and therefore technically complies with the Council's Policy CC2, notwithstanding given the previous offer of 24%, and whilst being mindful of overall development viability (as outlined in the National Planning Policy Framework), it is considered appropriate to seek to encourage the developer to be more aspirational on this matter."

Councillor Goldspink thanked Councillor Goodeve and asked as a supplemental question, I am interested to hear that this reduced percentage ambition has not yet been accepted. Is the Executive Member able to tell me when the Council will make the judgement and what is happening in that the building is still proceeding, should it not be halted whilst the Council decides whether to accept this lower level, or do we just have to accept it and hope that everything will turn out alright?

Councillor Goodeve responded as follows.

"All I can say is that discussions are still ongoing and that the conditions have not been discharged."

Councillor Page put the following question to the Executive Member for Planning and Growth.

"Buyers of new build properties in my ward have brought alleged building control breaches to my attention. Building Control compliance is often undertaken by approved inspectors who are engaged by developers. Could the Portfolio Holder for Planning and Growth clarify how this work is monitored and

enforced, across the District, and if the enforcement regime also covers compliance with planning conditions.”

Councillor J Goodeve responded as follows:

“I would like to thank Cllr Page for the advance notice of this question.”

“There are two parts to this question. The first part relates to Building Control and how this is monitored and enforced across the District and the second part relates to planning enforcement and compliance with planning conditions.”

“Building regulations approval works differently from planning permission, and is open to competition so people can apply to any local authority building control service or Approved Inspectors for building regulations approval. This means that whilst Hertfordshire Building Control provide the local authority statutory building control service across Hertfordshire, their services are not necessarily used by everyone, and building regulations for some new developments can be signed off by Approved Inspectors.”

“Unfortunately, if there is a problem with the buildings on a development which has been signed off by an Approved Inspector then Hertfordshire Building Control cannot necessarily step in unless they receive a complaint that shows that the approved inspectors recklessly issued completion certificates. Proving this can be very difficult although not impossible.”

“This means that any concerns about compliance with building regulations needs to be made directly to the Approved Inspector and Construction Industry Council Approved Inspectors Register (CICAIR) who govern Approved Inspectors. CICAIR have a complaints procedure and residents should complain through the Approved Inspector to them.”

“If there are specific snagging issues with the new properties relating to minor faults and finishing off then this would be a matter for the house builder to resolve rather than anything more significant relating to compliance with building regulations.”

“In terms of planning enforcement and compliance with planning conditions, if there is a concern that new developments have not been built in accordance with approved plans and planning conditions, then this would need to be reported to the planning enforcement team who would investigate the concern and depending on the nature of the breach would consider whether it was expedient in the public interest to take enforcement action having regard to the level of harm caused.”

Councillor Page thanked Councillor Goodeve and asked as a supplemental question, Is the portfolio holder content that on site monitoring of building control regulations is sufficiently objective and robust?

Councillor J Goodeve responded as follows:

“I think that is a broader question Cllr Page and is something that applies not just to East Herts, but up

and down the country now that approved inspectors are now permitted rather than just local authority building control.”

295 EXECUTIVE REPORT - 24 NOVEMBER 2020

The Leader shared a number of personal reflections on the end of the year and in particular on the last 8 months. She mentioned a much greater interaction in meetings compared to those being held under the arrangements in place during normal activities. The Leader said that the personal interaction between professional human beings had been missed and COVID-19 had produced some good community work. She thanked Officers for the extraordinary things that they had had to do in the last 8 months and said that she hoped that things could soon be getting back to what used to be considered normal.

Finally, the Leader congratulated Councillor Corpe on just becoming a father. Members congratulated Councillor Corpe. The Leader presented a report setting out recommendations to the Council made by the Executive at its meeting on 24 November 2020. Minutes 296, 297, 298, 299, 300 and 301 referred to the six items on which recommendations were made.

296 SUSTAINABLE TRAVEL TOWN BIDS

The Executive Member for Environmental Sustainability presented the two recommendations, which were referred to in the Executive report of 24 November 2020, regarding Sustainable Travel Town Bids.

Councillor Bell said that she supported the idea behind these proposals and she had some reservations coming from a more rural community where public transport made accessing towns by any means other than a car quite difficult. She said that in general this report went some way towards making East Herts a more carbon neutral community by reducing pollution on the road network.

Councillor Goldspink stated that she found this proposition difficult for several reasons. She supported the idea of a sustainable travel town and said that the County Council's picture of a town in which everyone walked, cycled or used public transport was a most attractive picture. She said however that there were some flaws in the detailed plans as there was no mention of how public transport would be provided and there was no allocated budget.

Councillor Goldspink said that the criteria for becoming a sustainable travel town contained some drastic changes to the planning requirements such as high density housing with no parking spaces or at the very least with reduced parking standards. She said that she could not support these recommendations and with regret would be voting against them as she was not content with it being made impossible for people to own cars due to there being nowhere to park.

Councillor Crystall defended the idea of the sustainable travel town programme. He said that the proposals had to be considered as a whole as they did

include improved bus and train services, bus priority infrastructure, improved cycle and pedestrian access and park and ride. He said that if these elements were taken together and were implemented on a long terms basis, it might be possible to arrive at a point in a couple of years where free parking in towns and parking on developments could be reduced.

Councillor Wilson said that he praised the general direction of Hertfordshire County Council and East Herts Council. He stated that he was supportive of modal shift and sustainable transport. He talked about the context of the proposals and said that the most important things were incentives and investment. He said that the infrastructure was not in place for some vital journeys that people needed to make, to Epping, Stevenage and Cambridge.

Councillor Wilson stated that he believed that a reduction in car parking would be overly draconian and unfair. He concluded that he would be supporting these proposals as doing something was better than doing nothing.

Councillor Curtis said that some important points had been raised by the opposition Members. He highlighted the fact that the Executive was recommending that the Council was supportive of the aspirations of policy LTP4 regarding sustainable travel towns. He said that the infrastructure must be in place for alternative forms of travel before there was a move towards sustainable travel towns.

Councillor Redfern said that she wanted to support the

proposals but felt unable to do so due to a number of specific points mentioned in the report. She referred in particular to the situation for residents in remote villages with no bus services.

Following a number of points made by Councillor Redfern regarding parking, Councillor McAndrew raised a point of order and said that the matter being considered by Members was sustainable travel town bids and not the Review of Outcomes of the Parking Task and Finish Group, which was the next item.

Councillor Kemp said that one thing that was clear was that Councillors wanted to see sustainable transport developed and encouraged wherever possible. He said that there was no one size fits all solution and sustainable travel town status would not work for some towns. He said that it should be down to individual towns to make a choice whether or not to seek sustainable travel town status.

Councillor Goldspink raised a point of order in that if the Council supported these bids in principle, the District Council would be responsible for signing up to actions including significant changes to the planning regulations. Councillor McAndrew made a number of points regarding the ten applications that had been made to the County Council for towns seeking sustainable travel town status. He said that funding could be secured via Section 106 legal agreements in support of sustainable transport.

Councillor McAndrew proposed that the recommendations in the Executive report (at Minute

295 above), be supported. Councillor Devonshire seconded the proposal. The motion to support the recommendation having been put to the meeting, and a vote taken, was declared CARRIED.

RESOLVED – that (A) East Herts Council supports in principle the aspirations of LTP4 and the Sustainable Travel Town Criteria; and

(B) East Herts Council supports in principle towns wishing to submit bids for Sustainable Travel Town Status.

297 REVIEW OF OUTCOMES OF THE PARKING TASK AND FINISH GROUP

The Executive Member for Environmental Sustainability proposed the recommendation made by the Executive, as referred to in the Executive report of 24 November 2020, in respect of a review of outcomes of the Parking Task and Finish Group. He proposed a motion to support the recommendation. Councillor Bolton seconded the motion.

Councillor Bell said she that she was disappointed that the lobbying for extra parking spaces at the Station Car Park at Watton at Stone had been dropped from the proposals. She highlighted the problems with the car park and said that other options open to other towns such as residents parking zones were not possible in Watton at Stone. She said that the available spaces in the car could be doubled by removing areas of grass verge between the spaces.

Councillor Goldspink said that she was disappointed that Members had not had the chance to discuss the Executive's thoughts when they had been reviewing the very sensible recommendations of the Task and Finish Group. She said that she fully supported the recommendation for the amendment to the policy regarding residents parking zones.

Councillor Wilson also expressed his support for the very sensible change to the RPZ policy and the benefits for the residents of Bishop's Stortford All Saints ward in respect of the difficulties with airport parking in the area. Councillor Haysey commented on whether East Herts Council owned the station car park at Watton at Stone.

Councillor Bell said that East Herts Council did not own the land but the original recommendation was that the Council would lobby those that did own the land to expand the provision.

Councillor Haysey said that this was a difficult thing to do and Members had no idea how train and work travel was going to evolve in the next 12 months. She said that the Council should consider this in a balanced way and avoid adding tarmac in place of grass verges as this was not environmentally friendly. She commented on identifying other ways for residents to get to train stations.

Members of the Council had a general debate in respect of public and sustainable transport and the protection of grass verges. Councillor Redfern commented on the importance of balancing the

availability of car parking versus ready access to public transport. Councillor Stowe said that prices should be increased in station car parks to discourage parking in favour of more sustainable modes of transport such as electric bikes.

Councillor McAndrew said that long stay car parking had had reduced by 15-20% since the pre COVID-19 period and it had not really increased. One option being considered was converting long stay spaces to short stay to benefit shoppers. He said that commuters were now working from home and when things returned to a sense of normality, fewer people could be commuting to work and a step back should be taken until the position was known in 12 months.

The motion to support the proposal having been proposed and seconded, was put to the meeting and upon a vote being taken, it was declared CARRIED.

RESOLVED – that the amendment in the Residential Parking Zone Policy, as described in paragraph 2.24 and Appendices Ci and Cii, be adopted.

298 HERTFORDSHIRE GROWTH BOARD - JOINT COMMITTEE PROPOSAL

The Leader said that the Hertfordshire Growth had been established in an informal way for the last couple of years, in order to coordinate growth across Hertfordshire. She said that the growth board had worked very closely with all 10 District and Borough leaders, the County Council and the Local Enterprise

Partnership (LEP).

Councillor Haysey said that the time had come where the growth board should be set up to allow for more transparency and greater public engagement, as well as securing a tighter legal footing. She said that Stevenage Borough Council were also voting on this matter this evening at Full Council and all the other Hertfordshire District and Borough Councils had voted on this proposal.

Councillor Haysey proposed the recommendation made by the Executive, as referred to in the Executive report of 24 November 2020, in respect of the Hertfordshire Growth Board – joint Committee proposal. Councillor Curtis seconded the motion and commented on the very important work of the Hertfordshire Growth Board.

Councillor Crystall said that this proposal sounded very interesting and positive. He asked how the agendas and minutes were available to Councillors who were not Members of the Growth Board. Councillor Goldspink said that the Liberal Democrat group was very happy to support these proposals.

Councillor Haysey said that there was a Hertfordshire Growth Board meeting tomorrow where the detailed governance arrangements would be agreed and she said that there would be a public ability to see the agendas and minutes.

A motion to support the recommendation having been proposed and seconded, was put to the meeting and a

vote taken. The motion was declared CARRIED.

RESOLVED – that (A) Council endorses the establishment of the Hertfordshire Growth Board Joint Committee and Hertfordshire Growth Board Scrutiny Joint Committee (to hold their inaugural meetings in January/February 2021 and then HGB Scrutiny aligned to confirmation of securing Government funding in 2021) and that the Council becomes a member of both;

(B) Council adopts the Growth Board Integrated Governance Framework into its own constitutional framework.

(C) Council nominates a Member and substitute Member as the Council's representative on the Hertfordshire Growth Board Scrutiny Joint Committee (note that nominees must not be members of the Executive); and

(D) Council notes that, subject to approval of Recommendation (A), the Leader is nominated as the council's representative on the Hertfordshire Growth Board Joint Committee with delegated authority to appoint a substitute representative as required.

299 SHARED WASTE SERVICE ALIGNMENT

The Executive Member for Environmental Sustainability proposed the recommendation made by

the Executive, as referred to in the Executive report of 24 November 2020, in respect of the shared waste service alignment.

Councillor McAndrew said that when North Herts and East Herts Councils came together to form a shared waste service, there had not been a realignment of the fees and charges for waste and recycling services, as was now detailed in the report for a realignment of that service.

Councillor McAndrew referred to consultation that had been carried with the Head of Strategic Finance and Property and the Executive. He proposed a motion to support the recommendation. Councillor Deering seconded the motion.

Councillor Goldspink said that the Liberal Democrat group was very happy to support the recommendations. A motion to support the recommendation having been proposed and seconded, was put to the meeting and a vote taken. The motion was declared CARRIED.

RESOLVED – that decision making for setting the fees and charging regarding waste services, as detailed in the report submitted, be delegated to the Head of Strategic Finance and Property, in consultation with the Executive Member for Environment Sustainability, through the Shared Service Waste Partnership Board, as endorsed by the Executive.

300 ANNUAL TREASURY MANAGEMENT REVIEW 2019/20

The Deputy Leader and Executive Member for Financial Sustainability proposed the recommendation made by the Executive, as referred to in the Executive report of 24 November 2020, in respect of the Annual Treasury Management Review 2019/20.

Councillor Williamson said that the review had been considered by the Audit and Governance Committee and the Executive. Councillor Ward-Booth seconded the motion. A motion to support the recommendation having been proposed and seconded, was put to the meeting and a vote taken. The motion was declared CARRIED.

RESOLVED – that the Annual Treasury Management Review 2019/20, be approved.

301 TREASURY MANAGEMENT MID-YEAR REVIEW 2019/20

The Deputy Leader and Executive Member for Financial Sustainability proposed the recommendation made by the Executive, as referred to in the Executive report of 24 November 2020, in respect of the Treasury Management Mid-Year Review 2019/20.

Councillor Williamson said that the mid-year review had been considered by the Audit and Governance Committee and the Executive. He said that the third recommendation was to raise the counter party limit from £20m to £30m, due to the unusual circumstances of receiving a large lump sum from the government for the COVID-19 related business support grant, which

had briefly exceeded the current limit. Councillor Pope seconded the motion.

A motion to support the recommendation having been proposed and seconded, was put to the meeting and a vote taken. The motion was declared CARRIED.

RESOLVED – that (A) the Treasury Management Mid-Year Review 2019/20, be approved;

(B) the revised Prudential Indicators as detailed in Appendix A (columns, entitled revised estimates, highlighted 'green' within tables), be approved; and

(C) the increase in the counter party limit, from £20m to £30m, for the National Westminster Bank, be approved.

302 COUNCIL TAX BASE

Councillor G Williamson, the Deputy Leader and Executive Member for Financial Sustainability submitted a report in respect of the Council Tax base. He said that the report sets out the anticipated Council Tax base at District and Parish levels for the next financial year.

Councillor Williamson said that this was important as the numbers were used to shape the overall Council Tax calculation by East Herts Council, the County Council, Town and Parish Councils and also Hertfordshire Constabulary. The report took in account the number of band D equivalent properties within

each area, subject to the relevant discounts as detailed in the report submitted.

Councillor Williamson reminded Council that the calculations of the Council Tax base were governed by statute and the Council had very limited discretion and this decision had to be taken so the other authorities could be notified of the Council Tax base figures.

Councillor Williamson proposed and Councillor Ruffles seconded, a motion that the proposals be supported. A motion to support the recommendation having been proposed and seconded, was put to the meeting and a vote taken. The motion was declared CARRIED.

RESOLVED – that (A) the calculation of the Council's tax base for the whole district, and for the parish areas, for 2021/22, be approved; and

(B) pursuant to the report and in accordance with the Local Authorities (Calculation of Tax Base) Regulations 2012, the amount calculated by East Hertfordshire District Council as its Council Tax base for the whole area for 2021/22 shall be **61734.4** and for the parish areas listed for 2021/22, shall be as detailed in the report submitted.

303 UNREASONABLE AND PERSISTENT BEHAVIOUR POLICY

Councillor G Cutting, the Executive Member for Corporate Services, submitted a report in respect of the Unreasonable and Persistent Behaviour Policy. He

said that the draft policy was designed to replace the current vexatious complainant policy and provide more flexibility in dealing with customers.

Councillor Cutting said that customers who had been through the former procedures and were still not happy with the outcome had on occasion been labelled as vexatious and were told not to contact the Council. He said that this approach was something of a blunt tool and the reaction to receiving a letter like this was not positive and, in cases where customers had complex needs and lifestyles, this approach had not helped.

Councillor Cutting said that what was needed was a policy which allowed customers to feedback concerns in a way where Officers did not use the language of vexatious. He said that the policy set out a series of actions and interventions that were proportionate to the customer's behaviour and there were also a whole range of steps that could be taken to help the Council manage better manage its resources, protect staff and not stigmatise customers.

Councillor Cutting concluded that the policy had been considered by Overview and Scrutiny Committee and was now recommended to Council and he hoped that it could be endorsed. Councillor Cutting proposed and Councillor Alder seconded, a motion that the proposals be supported.

Councillor Alder said that the proposals were eminently sensible and she thanked the Officers who had drawn up this policy. Councillor Goldspink said

that the Liberal Democrat group were very happy to support this proposal. Councillor Stowe asked whether mental health issues had been taken into account as he knew of residents in his ward who struggled to communicate with people who were not listening to them and could appear aggressive but were not really aggressive.

The Leader said that she totally supported this revision of the policy as Officers had been subjected to some very rude and aggressive emails and this was totally unacceptable behaviour that was not good for the mental health of Officers.

Councillor Cutting said that the policy was intended to cater for the wide ranging needs of residents and he hoped that the policy would not impact any further on the lifestyles or possible health issues of residents.

A motion to support the recommendation having been proposed and seconded, was put to the meeting and a vote taken. The motion was declared CARRIED.

RESOLVED – that the new Unreasonable and Persistent Behaviour Policy, be approved.

304 MOTIONS ON NOTICE

There were no motions on notice.

The meeting closed at 9.28 pm

Chairman
Date

East Herts Council Report

Council (Extraordinary)

Date of meeting: 13 January 2021

Report by: Councillor Graham McAndrew, Executive Member for Environmental Sustainability

Report title: Implementation of a Chargeable Garden Waste Service

Ward(s) affected: ALL

Summary

Like many Councils, East Herts District Council is facing a number of financial challenges which has been exacerbated by the impact of the COVID-19 pandemic. Finding ways to bridge the gap in the Council's finances is essential. The Council no longer receives funding from the Revenue Support Grant from government to support the delivery of its services to East Herts residents. As part of planning process for the medium-term financial plan, all service expenditure has been reviewed to identify where the Council could save money. Waste and Recycling is the single largest expenditure on services for the Council.

Faced with significant financial pressures the Council could cease to collect garden waste as this is non-statutory. We know that more than 60% of Council's nationally now charge for the collection of garden waste; and that this is a service that residents value and many are content to pay for too. The proposal here is to act in line with the majority and introduce a paid for service. This focuses this discretionary service on households generating garden waste, rather

than all households, with a range of options to pay for one or more garden waste bins to be collected.

This report proposes that a chargeable service is implemented ready for 1 April 2021, and therefore providing the single largest contribution to the Council's financial gap in 2021/22 without removing the service in its entirety.

RECOMMENDATIONS FOR COUNCIL:

- a) Approval be provided, having regard to the results of the public consultation, for the cessation of the existing mixed organic waste collection and this be replaced with a chargeable garden waste only collection service**
- b) Approval of a £49 annual fee for the first year of the service (2021/22), reduced to £45 for residents signing up through a direct debit scheme before 15 March 2021.**
- c) Approval of a £35 cost per additional bin and £49 for collection of additional bins.**
- d) Adoption of the key principles of the terms and conditions as stated in Appendix 1**
- e) Given the comments raised during the consultation about the benefits of food waste reduction, run an enhanced food waste reduction and home composting campaign as outlined in Appendix 3**

1.0 Proposal(s)

- 1.1 In order to bridge the gap in the Council's finances (specifically the revenue account) it is proposed that the current mixed organic waste collection service which costs circa. £1.05m to deliver is ceased and replaced with a chargeable garden waste only collection service. The scheme would be charged at £49 per annum per bin for the first year

(1 April 2021 to 31 March 2022) with a reduced rate at £45 for the first bin, should residents sign up via direct debit before 15 March 2021. Pricing for residents with sack collections will be the same, with 4 sacks placed out at a time being considered 1 collection.

- 1.2 A review of the price will take place annually. All residents will be notified of any changes in price prior to the service commencing for the next financial year.
- 1.3 Residents will be permitted to request up to two additional bins for collection. The additional bin including the delivery will be charged at £35. The additional bin collection will also be £49 per annum.
- 1.4 The proposed terms and conditions attached in Appendix 1 identify the key principles and requirements of the service and have been developed with consideration of services offered by other Councils.
- 1.5 The public consultation ran from 2 December 2020 to 31 December 2020. 4,579 responses have been received and Members are asked to consider the responses outlined in the report and detailed in Appendix 2.
- 1.6 Introduce a focussed food waste reduction campaign, alongside the new chargeable garden waste service and prior to the introduction of a weekly food service in 2023 subject to the government's Resources and Waste Strategy. This will ensure that when a separate food waste collection is mandatory the Council will be in the best position to commission the minimal number of vehicles (to reduce carbon footprint) and resources (to reduce expenditure) required to collect food waste. The current draft strategy states that weekly food collection should be provided by

2023. An outline communications plan for the food waste reduction campaign can be found in Appendix 3)

2.0 Background

- 2.1 At the time the shared service was formed in 2017 each authority had an opportunity to introduce a charged garden waste collection service for the start of the new collection contract in 2018. At this time East Herts District Council (EHDC) decided to maintain a free garden waste collection service.
- 2.2 In January 2020, the option for charging for a garden waste service was approved at Council as part of the Medium Term Financial Plan. It identified an income of £400,000 for 2021. This report therefore seeks approval to implement the scheme based on the charging policy and terms and conditions of the service described in this report.
- 2.3 East Herts Council as Waste Collection Authority (WCA) has a legal duty under the Environmental Protection Act 1990 (EPA) to make arrangements for the collection of household waste and commercial waste where requested by the occupier of a premises.
- 2.4 Under the Controlled Waste Regulations 2012 for some waste that is considered household waste, the local authority may recover a reasonable charge for collection. The Council already charges for bulky waste collection.

Garden Waste Charge in Other Authorities

- 2.5 A number of local authorities in Hertfordshire already charge for garden waste, these include North Hertfordshire District Council, Welwyn Hatfield Borough Council, Watford, Broxbourne Borough Council and Three Rivers District Council. The introduction of a charge is also being proposed in St Albans District Council.
- 2.6 Charges for East Herts have been determined based on contract costs and anticipated administrative costs and are in line with charges made by surrounding districts. As this

change is proposed mid-contract, the negotiated contract costs are not the same as those which would have been in place had the service been taken up at the start of the contract and are therefore higher.

- 2.7 Examples of charges from neighbouring authorities based on 2020/21 charges are in the table below. Any changes for 2021/22 have not been confirmed.

	Standard Charge in 20/21	Direct Debit Charge (if different)
Broxbourne	£42	£34
Harlow	£42	
North Hertfordshire	£40	
Uttlesford	£46	
Three Rivers	£45	£40
Watford	£45	£40
Welwyn Hatfield	£35	

- 2.8 Research published by the Press Association in 2019, showed that, of 326 English councils that collect waste and recycling from homes, 212 of them (65%) charge for a garden waste collection service.

Government Resources and Waste Strategy

- 2.9 Chapter 3 of the Resources and Waste Strategy for England focuses on resource recovery and waste management and sets out the government's commitment to reducing greenhouse gas emissions from landfill by ensuring that every householder and appropriate businesses have a weekly separate food waste collection, subject to consultation. EHDC has set out in its Environmental Sustainability Action Plan a commitment to introducing separate weekly food waste collection for 2023 (subject to the final dates within the Resources and Waste Strategy). As this would be a legislative change it becomes a 'new

burden' which government would have to fund. A separate weekly food collection service is currently not financially viable for EHDC to deliver.

- 2.10 Chapter 5 of the Resources and Waste Strategy for England specifically focuses on cutting down on food waste and it's aim is to demonstrate the government's commitment to reducing food waste, reducing our carbon footprint and also meeting the UN Sustainable Development Goal to halve food waste at consumer and retail levels by 2030. Therefore, in advance of the introduction of weekly food waste collections; EHC is committed to focusing its waste reduction campaign work on food waste and home composting of food waste as outlined in Appendix 3. Work packages include waste reduction champions and volunteers, home composting seminars and training and developing community cohesion and civic pride through events. Each compost bin diverts approximately 150kg from landfill/incineration (WRAP, 2009), therefore this is a significant piece of work for the authority to undertake to mitigate food waste going into the residual bin.
- 2.11 A recent waste compositional analysis undertaken in by m.e.l waste insights on behalf of the Hertfordshire Waste Partnership has identified a likely 5,500 tonnes of food waste already in the residual waste stream as a result of residents not fully utilising the current mixed organic service. Based on data from the North Herts District Council separate food waste collection service, it is anticipated a further 2,500 tonnes of food waste may be diverted to the residual stream should waste reduction and home composting not be fully promoted and endorsed.

Consultation Feedback

- 2.12 Following the Executive meeting on 24 November 2020, a public consultation took place regarding the waste and recycling service with specific questions regarding a proposed chargeable garden waste scheme which would

reduce the Council's net expenditure significantly. A summary of the results will be reviewed within this report with an overview of responses in Appendix 2

- 2.13 The recent survey identified that 46% of respondents would be either likely or very likely to pay for a charged garden waste service if the charge was up to £50. In 2017 during the previous survey only 35% of respondents identified that they would likely or very likely pay a charge up to £40. With 13% responding in the same way to a charge of up to £55. This demonstrates an increasing willingness to pay for the collection of garden waste.
- 2.14 The recent survey identified that 43% of respondents would be interested in home composting, including food waste, with more information and support, with 22% of those residents saying they already home compost.
- 2.15 The survey asked how residents would dispose of their waste in the future. The answers to this question are skewed because a free text option was available as a result of feedback on the survey question. 9% of respondents indicated they would home compost and 25% indicated they would use the Household Waste Recycling Centre (HWRC). We anticipate that the convenience of the charged service will mean the actual impact on the HWRCs is lower, or that they are used by residents with smaller quantities of garden waste. In the 2017 survey respondents indicated they would predominantly either compost at home or use the Household Waste Recycling Centres.
- 2.16 24% of respondents have indicated they are interested in having an additional garden waste bin. This option is not available as part of the existing service.
- 2.17 84% of respondents indicated they would be confident to pay online or would be with additional support. It should

also be noted that nearly 6% of respondents indicated that they had either no bank account (3.28%) or no debit or credit card (2.42%). In 2018 the Financial Conduct Authority (FCA) published a report on the key findings from the FCA's Financial Lives Survey, indicating that approximately 3% of UK adults were 'unbanked' i.e. had no bank account. The Council's customer services team will be provided training to enable them to provide advice on how to set up a bank account and refer them to Citizen's Advice for further support.

- 2.18 The shared service client team has taken learning points from Councils already operating charged garden waste collection services and will be producing an FAQ document which will be available on the EHDC website. This will be regularly updated with information on the new service. A draft FAQ document can be found in Appendix 4.

Implementation

- 2.19 Subject to Council approval, the existing organic waste collection service would cease on 1 April 2021 and the chargeable garden waste only collection service will commence.
- 2.20 The new service will be an 'opt-in' service meaning residents who do not wish or need to use the service, such as those in flats do not need to do anything.
- 2.21 The initial sign up to a charged garden waste collection service is sought over a short period of time, beginning on 1 February until 15 March 2021 with a high impact communications campaign. This gives just over seven weeks to implement the new service and will help ensure all residents are aware and prepared for the change.

- 2.22 Offering a reduced rate cost for early sign up by direct debit in the first year during this intense period of advertising will allow for the necessary time needed to schedule collections and plan routes for collection vehicles. A reduced rate of £45 for direct debit sign up (on the proposed full annual cost of £49) is proposed up to 15 March 2021.
- 2.23 Sign up will still be possible after this date at the full charge of £49 and operational resources will be allocated and routes mapped based on anticipated trends after the early sign up.
- 2.24 The council's financial management system is currently not set up for direct debit payments outside the Council Tax system, therefore a fully auditable IT system via the contractor is the preferred solution. Customers will access the information and payment portals for the service through the council's website. Guidance on how to make payments will be provided online.
- 2.25 Terms and conditions will be aligned as far as is reasonably practicable with those of North Herts to ensure consistency in messages delivered by the client team. Key terms and conditions include: -
- 2.26 The service is a garden waste only service, not a mixed organics service (i.e. garden and food waste).
- 2.27 A 14-day cooling off period and lead in time from sign up to service start.
- 2.28 The garden waste service will operate on a fixed year basis from 1 April each year, to 31 March the following year.
- 2.29 Residents will be allowed to purchase up to three garden waste fortnightly collections for the year.
- 2.30 Payment will be by direct debit, credit or debit card only.

- 2.31 Bins will be emptied fortnightly in the same week as the recycling bin, in line with other bin collection requirements.
- 2.32 Garden waste collections are for household waste only, commercial garden waste will not be collected.
- 2.33 Side waste will not be accepted, with the exception of real Christmas trees.
- 2.34 Bin stickers (permits) will be issued to residents who purchase the service.
- 2.35 A copy of the full draft terms and conditions can be found in Appendix 1.
- 2.36 Additional temporary resources will be required in the client team and in the customer service team to administer the sign up period each year, these have been costed into the proposals, but will be reviewed annually.
- 2.37 For the first 6 months of the roll out the Council will not collect the brown bins of those residents who do not sign up to the service. It is anticipated that residents may sign up at a later date and the client team will organise this option for residents once the service is bedded in.
- 2.38 The charge will not be prorated as scale back of resources is not possible.
- 2.39 Promotion of the new service will begin on 1 February 2021 and will include a leaflet distributed to every household during February. Vehicle banners will be used to promote the new service and food waste reduction messages. Alongside a two-pronged social media campaign encouraging sign up for the new service by direct debit and food waste reduction and home composting solutions.
- 2.40 The client team will produce a communication campaign promoting home composting including the opportunities for home composting of food waste through a number of

initiatives and incentives. An outline of the communications plan is provided in Appendix 3.

Financials

2.41 The financial information in the table below highlights expenditure and projected income. It assumes residents sign up to the service via direct debit at £45. Should 45% of residents subscribe the projected net income expected in year 1 is £370,000, which provides a net reduction in the cost of the service of £546,000. These figures increase to £506,000 net income and £677,000 reduction in cost of service should 50% of residents sign up. Further details on expenditure and income can be found in Appendix 5.

Proposed Scheme: based on £45 DD sign up

	30% uptake	35% uptake	40% uptake	45% uptake	50% uptake
Expenditure					
Total one off-set up expenditure (Yr 1 only)	£ 74,100	£ 71,685	£ 71,140	£ 70,600	£ 70,050
Annual ongoing expenditure	£ 801,430	£ 806,335	£ 811,240	£ 816,124	£ 821,050
Total expenditure	£ 875,530	£ 878,020	£ 882,380	£ 886,724	£ 891,100
Income					
Gross income	£ 838,323	£ 978,044	£ 1,117,764	£1,257,485	£1,397,205
Net income	-£ 37,207	£ 100,024	£ 235,384	£ 370,761	£ 506,105
Year 1 Net reduction in cost (Current cost of service - expenditure + net income)	£ 150,093	£ 284,834	£ 415,834	£ 546,867	£ 677,835
Year 2					
Net reduction in cost	£ 231,693	£ 364,019	£ 494,474	£ 624,967	£ 755,385

3.0 Reason(s)

- 3.1 As part of the medium-term financial plan the Council is required to find savings or generate income to offset the deficit in the budget. Charging for the collection of garden waste service provides the single largest contribution to the medium-term financial plan in 2021/22. In order for the service to be successful and meet budget targets; should it be approved it must be ready for the beginning of the growing season and therefore a decision needs to be considered prior to the budget approval process in March 2021.
- 3.2 A reduced 'early bird' introductory price for the new garden waste service will ensure levels of take up can be assessed in sufficient time to ensure adequate assets and resources are available to residents who request the service.
- 3.3 The use of direct debit for the 'early bird' sign up will assist with the renewal of subscriptions each year.

4.0 Options

- 4.1 Options considered include the removal of the mixed food and garden waste service without the provision of a chargeable garden waste collection. This was discounted due to the negative impact this would likely have on residual waste collection services, the Household Waste Recycling Centres and fly tipping. Also, based on the take up in other authorities a paid service is able to provide a service to those residents that wish to take it up whilst positively impacting the council's finances.
- 4.2 The option to continue with the existing service was considered but also discounted due to the financially impact.
- 4.3 The option of a full service change was considered including:

- a separate weekly food collection service alongside a chargeable garden waste service
- reduce residual bin size

These options were discounted due to unaffordability. Appendix 6 provides an overview of the options appraisal.

5.0 Risks

- 5.1 There is a risk that there will be insufficient sign up to the new service to meet budget targets. This will be mitigated by a high-profile promotion of the service.
- 5.2 There is a risk that residents signing up after 17 March do not have a continuation of service between the existing service and new service due to the legal requirement for a 14-day cooling off period. This will be mitigated by the promotion of the 'early bird' sign up period.
- 5.3 There is a risk that removing food waste from the brown bin negatively impacts on the future recycling behaviour of some residents. Ongoing proactive communication campaigns will be required to help mitigate this.
- 5.4 There is a risk that an increase in residual waste tonnage (from additional food waste collected) will negatively impact on payments made by Hertfordshire County Council through the Alternative Financial Model (AFM). However, this risk has been considered and will be mitigated by a food waste reduction campaign.
- 5.5 There is a risk that the ability for Councils to charge for garden waste collections may be revoked by a change in law under the Waste and Resources Strategy. This risk is considered to be small and unlikely to be in place before 2023.

5.6 There is a risk that recycling rates will drop for the Council. Alternative methods for garden waste management such as home composting and food waste reduction campaigns will help minimise the impact.

6.0 Implications/Consultations

Consultations

6.1 Feedback has been received from Hertfordshire County Council from both the Minerals and Waste Team and the Cabinet Member for Community Safety and Waste Management. A public consultation also took place.

Cabinet member response

6.2 The Cabinet Member for Community Safety and Waste Management at Hertfordshire County Council recognised that there were financial challenges and decisions to be made by authorities. However raised some matters for consideration including potential budget implications for HCC should the guaranteed minimum tonnage (GMT) not be met for the contract with Cumberlows composting facility (an in-vessel composting site) and potential additional costs of haulage and treatment costs should there be a significant increase in tonnages greater use of HCC Recycling centres from EHC residents. The amount of funding EHDC receive from HCC via the Alternative Financial Model (AFM) could also reduce.

6.3 The Cabinet Member also requests a deferral of the decision for 12 months in order to understand the outcomes from the second consultation on the Resources and Waste Strategy and to explore options for joint working opportunities.

6.4 The Minerals and Waste Team at the county council, as Waste Planning Authority, consider the proposal to remove garden

waste collection to be contrary to the principles of the adopted Waste Local Plan. Policy 2: Waste Prevention and Reduction of the Waste Core Strategy and Development Management Policies Document 2012 states that residents will be encouraged to reduce waste generation and separate waste/recycling at the source.

- 6.5 Both responses have not recognised that the proposal is a short term measure to support the medium term financial plan. The Council will be promoting an enhanced food waste reduction campaign to mitigate the volume of food waste that is redirected to the residual bin. The Council will be delivering a separate food waste collection in line with the government's Resources and Waste Strategy. It is anticipated this is likely to be mandated from 2023. A separate food waste collection service requires approximately 6 additional diesel fuelled vehicles to collect food waste daily and releasing CO2 emissions throughout rural villages of East Herts.
- 6.6 A public consultation was undertaken where 4,579 responses were received, key findings are described within this report with detail in Appendix 2. In addition, comments were also sent to the Council; where residents raised concerns regarding the content and structure of the consultation, food waste being diverted to the residual bin, the risks of additional fly tipping and impacts on Household Waste Recycling Centres.
- 6.7 Following feedback at a member briefing in December 2020, the communications message was updated to provide further information of the survey in the context of the financial challenges the Council is facing.

6.8 In terms of flytipping there is no robust evidence to suggest that a chargeable garden waste service has a direct impact on the number of flytipping incidents.

Implications

Financial

6.9 This service change will have a net positive impact on the budget.

6.10 A cashless web-based payment portal is proposed to reduce the administration costs of providing the collection service and in turn reduce the cost to subscribers. Direct debits will be promoted to reduce the administrative burden of the sign-up period each year. Details of the anticipated costings for the service are provided in paragraph 2.41 (approximately net reduction in cost of service of £545,000 based on 45% sign up). These do not include the impact and costs for Hertfordshire County Council.

Legal

6.11 In Section 45(3) of the Environmental Protection Act 1990 restrictions on the charging for collection of household waste by a Waste Collection Authority is made. Prescribing that no charge can be made, other than where prescribed in regulations. This provision is made for in Schedule 1 Section 4 of The Controlled Waste (England and Wales) Regulations 2012 it sets out waste which is classified as household, commercial or industrial waste and household waste which may accrue a collection or disposal charge. Garden waste is specifically identified as waste for which a collection charge may be made. There is no such provision for food waste.

6.12 It is therefore necessary to proactively encourage residents to separate their food waste from garden waste. There is a risk that should food waste not be adequately separated that a challenge to legality of the charged garden waste collection service may be brought against the Council.

Community Safety

Yes/No

Data Protection

No – all personal data will be managed in accordance with GDPR requirements and under data sharing agreements. Data will only be used for the purposes of service provision and promotion of the service and its terms and conditions.

Equalities

Yes – some residents who are either elderly or vulnerable may not have internet access and may not be able to therefore sign up online. The customer service team will be available to support and assist vulnerable residents to access the service should they wish to do so. An Equalities Impact Assessment is provided in Appendix 7.

Environmental Sustainability

Yes – small positive impact of reduced fuel usage in the fleet from providing garden waste collections to only those households which require it. A greater negative impact from additional food waste being diverted to the residual (black) bin should a food waste reduction and home composting campaign be unsuccessful as waste would therefore go to an Energy from Waste facility or landfill'. The focus for waste communications for EDHC in 2021 will be food waste reduction.

Any waste collection, due to the use of HGVs creates a significant carbon impact. Waste collection schemes therefore rely on waste

reduction campaigns in line with the waste hierarchy to reduce the burden of collections as much as possible. A move to a charged garden waste collection allows us to reduce the vehicles on the road and reduce the mileage travelled by only collecting from properties which require the service. We will continue to encourage home composting as a more carbon friendly approach to managing this waste stream.

It is anticipated that government will legislate for separate food waste collections in 2023; in order for us to ensure our collections are as efficient as possible for this service the Council is embarking on a food waste reduction campaign to assist us in reducing the carbon impact of these collections. Using food waste collection data from a neighbouring authority, for every 1% of food waste we reduce we anticipate saving 314 tonnes of CO2. Eliminating food waste from the waste stream will have a greater impact of carbon reduction than collecting it separately.

Financial

Yes – Net positive financial position of approximately £545,000 should 45% of residents sign up to the service. Details are provided paragraph 2.41 and Appendix 5.

Health and Safety

No

Human Resources

Yes – Impact on the resource availability in the client team on an ongoing basis and customer service team during the sign up period. In part mitigated by temporary staff employed during the sign up period.

Human Rights

No

Legal

Yes – noted in paragraph 6.11 and 6.12

Specific Wards

No – all impacted.

7.0 Background papers, appendices and other relevant material

7.1 Appendix 1 – Draft Terms and Conditions

7.2 Appendix 2 – Results of Public Consultation

7.3 Appendix 3 – Outline communications plan

7.4 Appendix 4 - Draft FAQs

7.5 Appendix 5 – Financial information – confidential

7.6 Appendix 6 - Options appraisal on service options

7.7 Appendix 7 - Equalities impact assessment

Contact Member

Graham McAndrew

Graham.McAndrew@eastherts.gov.uk

Contact Officer

Jess Khanom- Metaman, Head of Operations

Contact Tel. No. ext 1693

Jess.Khanom-Metaman@eastherts.gov.uk

Report Author

Chloe Hipwood – Shared Service Manager –
Waste & Recycling

chloe.hipwood@north-herts.gov.uk

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Terms and Conditions of the EHC Garden Waste Subscription Service

1. This agreement is made between the resident, 'you/the customer' and East Hertfordshire District Council, 'we/the Council' of Council Offices, Pegs Lane, Hertford, Hertfordshire and relates to the Council's fortnightly garden waste collection service, 'the service'. The Council may vary or change these Terms and Conditions at any time in order to comply with any change in law, statutory guidance or best practice initiatives. You will be given at least 10 days prior written notice of any such changes. We will contact the customer using the contact details provided to the Council by the Customer at sign up.

2. Subject to Clause 3, this agreement will run from 1st April to 31st March each year, 'the service period'. Provision of services during any service period will commence a minimum of 14 days after the customer requests the service until the end of the service period. Thereafter, and in both cases, this agreement will renew annually subject to the following:

- a. Payment of the Charges
- b. The customer's right to terminate this agreement at any time
- c. The Council's right to terminate at any time for material breach
- d. The Council's right to give prior notice that the service will discontinue
- e. The Council's right to amend or replace this agreement

3. In line with the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, you have fourteen days from acceptance of these Terms and Conditions to request cancellation of this service. Requests to cancel the service must be in writing to the Council address as stated in Clause 1 or emailed to XXXXXX . Cancellations cannot be accepted by phone. The Council will refund any payment for the services if a request for cancellation is received in accordance with this Clause.

4. The service will only be available to customers who have subscribed and paid for the service in advance, using bins or sacks supplied by the Council. All garden waste bins/sacks must be clearly visible from the road at your property's boundary, without any obstructions, away from hedges and walls and presented with the handles facing the kerb. Any sticker provided to you by the Council must be clearly seen.

5. The customer agrees to pay the Council the annual charge (see Clause 7) for the collection of garden waste for the duration of this agreement. Charges may be subject to annual inflationary increases or any change in accordance with any Council policies regarding income or contract charges. Such policies are available on the Council's website or on request. In order to secure a complete service for 1 year, Charges are required to be paid before the start of the subscription year (1st April) each year, but in any case prior to the first collection due in that year. You will be notified of any price increase or price decrease at least 10 working days before this date. Payments received after the start of the subscription year will not be reduced to reflect less than a complete service for 1 year.

6. Charges paid by Direct Debit if available renew automatically unless cancelled by the customer.

7. Details of current service Charges and concessions can be found on our website at XXXXXX. Payment by instalment will not be accepted.

8. The standard service is for one 240L brown garden waste bin, 'the bin'. There is the option of paying for a maximum of three brown 240L garden waste bins supplied per property. All bins provided by the Council for the services shall at all times remain the property of the Council.

9. Customers with properties which front directly onto the Highway, with no front garden or yard, may be permitted to use sacks (provided by the Council) for the purposes of payment, sack collections will be considered equivalent to 1 bin collection and no more than 4 sacks can be placed out at each scheduled collection.

10. Payment can be made by annual Direct Debit, credit or debit card. Payment will not be accepted via any other method.

11. The Council empties bins fortnightly. Changes to this schedule may arise from bank holiday disruptions or extreme weather conditions; however, we will communicate any scheduled changes with residents in advance via the Council's website.

12. If we fail to collect your bin, you must report it within 48 hours and it will be collected in line with our missed bin policy. Details of our missed bin policy can be found on our website at: XXXXX . Unless required by law, the Council will not provide refunds for missed bins because the missed bin policy provides a reasonable and proportionate response.

13. We will not return to empty and do not give refunds, unless required by law, for the following:

- a) Non-presented bin or bins that do not display the identifiable stickers that are issued to the Customer by the Council;
- b) The Council being unable to empty a bin(s) due to access issues;
- c) Waste presented in a bin(s)/container not supplied by the Council;
- d) If the bin(s) was not on your property's boundary (except assisted collection) by 7am;
- e) If the bin(s) is contaminated/contains incorrect items. If the contamination continues, the Council may remove the bin(s) in accordance with Clause 15;
- f) If the bin(s) is too heavy or overloaded;
- g) If the bin(s) could not be emptied due to frozen contents; and
- h) Termination by the customer except where cancellation is received within fourteen days of acceptance of these Terms and Conditions.

It is the sole responsibility of the customer to rectify any problems described above in order to receive the next due collection.

14. Refunds or partial refunds will only be considered in the following circumstances where a complete service failure has occurred as detailed below:

- i. If the Council fails to deliver a bin(s) within 6 weeks of the date on which the customer should have had their first collection; and/or
- ii. If the Council fails to replace a bin(s) within 6 weeks of the date on which the Council reported that they had damaged a bin(s).

The amount refunded will be determined by a senior manager based on the level of the service failure and consideration of Section 55 and Section 56 of the Consumer Rights Act 2015.

15. The customer may terminate this agreement at any time by contacting the Council. If the customer moves address within the subscription year, the bin(s) must remain at the property. There will be no refund or part refund for cancellations of the service other than those identified in Clauses 3 and 13.

16. If there is evidence of misuse of the service by the customer, then the service may be cancelled by the Council following notification to the customer. There will be no refund in these circumstances. We reserve the right to remove all garden waste bins that are not used for the garden waste collection service or if there is evidence of misuse.

17. The customer will be responsible for the bin(s) at their property and uses the bin(s) at their own risk. They must only be used for garden waste from the customer's property or as advised by the Council's policies. Only garden waste is to be placed (loose, not bagged) in the bin. Garden waste includes grass cuttings, hedge clippings, tree branches (up to 3cm in diameter), twigs, bark, leaves, flowers, plants, small branches and fallen fruit. Some items of garden waste are not permitted in the bin(s) and include: large branches, tree stumps, Japanese knotweed or other notifiable or pernicious weeds, turf, earth, soil, stones, gravel, wood that has been treated or painted, faeces. Any such items will be treated as contamination. For further information on what can and cannot be accepted as part of the service please see our website.

18. If the customer believes they meet the criteria for an assisted collection; they must apply to the Council in advance to receive this service for the bin. If the customer already receives assisted collection for waste services from the Council then they will automatically receive the assisted collection for this garden waste service.

19. The bin lid(s) must be completely closed and no side waste will be collected, i.e. no extra waste next to the bin(s) or placed on the lid(s). The only exception will be for real Christmas trees (free of all decorations and pots) in January, if the tree is placed next to the bin on garden waste collection week.

20. The bin(s) is provided for use by Customers for household garden waste and should be used for its intended purpose only. The Council reserves the right to provide customers joining the service with a reconditioned (used) bin which has been washed and deemed fit for purpose. Garden waste presented in any other receptacle (other than Council provided sacks) will not be collected.






21. The bin(s) must not be used for commercial garden waste, or for the purpose of disposing of garden waste generated through the course of operating a business.
22. If your bin(s) becomes damaged you must report it to the Council. The Council will repair or replace it, free of charge, as soon as is reasonably practical. If the bin(s) is damaged through neglect or misuse, (including overfilling) the customer/resident may be charged for the cost of repair or replacement.
23. No person other than the Council, its contractors, its subcontractors and the Customer has any rights to enforce any term of this agreement. The Customer may not assign or otherwise transfer either the benefits of this agreement or the Customer's obligations under it.
24. The Customer shall fully indemnify and keep indemnified the Council and its personnel against all liabilities, damages, costs, losses, claims, expenses, demands and proceedings whatsoever arising directly, indirectly or consequentially as a result of any action, omission, default or negligence of the Customer or any servant or agent of the Customer.
25. The Customer shall adhere to the Council's policies and guidance on the collection of garden waste in so far as any such policies or guidance relate to the customer's obligations and responsibilities.
26. The garden waste collection service, and waste services generally, will be provided by the Council's waste collection and street cleansing contractor, its subcontractors and the Council's direct contractors. A non-exhaustive list of such third parties/partners appears below, however there may be other contractors/partners that would be required to process personal data from time to time in order to provide the services:
- North Hertfordshire District Council
 - Urbaser Ltd
 - Whitespace Work Software
 - Digital Peanut
 - [Permit provider]
27. As such, personal data and information collected about you by the Council needs to be shared with the Council's partners [contractors and subcontractors] in order that the service can be provided to you and payments received and processed. Names, addresses, phone numbers, email addresses, payment details and details relating to any enforcement action may be shared by the Council with our partners for these purposes.
- By subscribing to this service, you consent to us [i] using information, including personal information, provided by you to process your application and [ii] sharing your personal data and information with our partners for the purpose of processing payments and providing and improving the service. This information will be used by the Council and its partners to process your application and take payment, to deliver and improve the service and for us and our partners to contact you in relation to the renewal of your current subscription or when the service is impacted.
- We have a duty to keep records up to date therefore we require customers to notify us of any changes to their personal details.
- The Council is a Data Controller under the Data Protection Act 2018. We hold information for the purposes specified in our notification to the Information Commissioner and may use this information for any of them. All personal information will be processed in accordance with this Act and will only be kept as long as it is necessary [and will be destroyed after 12 months once the service ceases]. Our partners are Data Controllers and/or Processors, as appropriate, under the Data Protection Act 2018.
28. This agreement is governed by the laws of England and the courts of England have exclusive jurisdiction over all matters concerning it.
29. If there is any conflict between this agreement and consumer rights legislation, then this agreement shall be read, interpreted and construed so as to give effect to the relevant consumer rights legislation without invalidating the remainder of this agreement which shall remain in full force and effect.
30. The Council will not be liable for any non-performance of the services which results from any reason beyond the reasonable control of the Council. Examples of reasons beyond the reasonable control of the Council are formal or informal strike action or inclement weather conditions.

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Garden Waste Consultation

1. Page 1

2. About your household

1. What type of property do you live in?				
			Response Percent	Response Total
1	House/Bungalow without garden		3.21%	147
2	House/ Bungalow with garden		93.91%	4300
3	Flat/Maisonette without garden		0.81%	37
4	Flat/Maisonette with garden		1.64%	75
5	Other i.e. sheltered accommodation		0.44%	20
			answered	4579
			skipped	0
Other i.e. sheltered accommodation (20)				
1	03/12/2020 18:43 PM ID: 153891018	House with garden		
2	03/12/2020 21:26 PM ID: 153901066	Communal garden		
3	03/12/2020 22:35 PM ID: 153903682	To charge separately for this is disgusting		
4	04/12/2020 13:14 PM ID: 153937628	House with garden		
5	04/12/2020 15:31 PM ID: 153951907	Residential development consisting of 129 flats		
6	04/12/2020 18:42 PM ID: 153968796	HMO with no garden		
7	05/12/2020 10:27 AM ID: 153989931	none		
8	06/12/2020 09:00 AM ID: 154025590	sheltered accommodation		
9	07/12/2020 11:11 AM ID: 154075109			
10	07/12/2020 16:04 PM ID: 154107464			
11	09/12/2020 16:53 PM ID: 154293920	dont want to pay		
12	12/12/2020 10:14 AM ID: 154504111	a		
13	12/12/2020 12:58 PM ID: 154511176	Sheltered housing bungalow		

1. What type of property do you live in?



			Response Percent	Response Total
14	14/12/2020 05:28 AM ID: 154612506	Courtyard garden		
15	14/12/2020 14:49 PM ID: 154653045	Semi detached		
16	14/12/2020 16:09 PM ID: 154661273	shared bins 2 bins of each for 4 flats		
17	15/12/2020 22:35 PM ID: 154755397			
18	29/12/2020 19:26 PM ID: 155415057	House with patio, no trees or lawn		
19	29/12/2020 19:33 PM ID: 155415885	Semi detached with garden		
20	29/12/2020 22:10 PM ID: 155421375	Sheltered bungalow, but we have to do it, it psy for gardener if unable to do garden.		

2. How full are your bins and boxes on the average collection week?



	Full/Overflowing	3/4 Full	1/2 Full	1/4 Full	Empty	I don't have one	Response Total
Residual (black) bin	37.8% (1732)	28.3% (1295)	20.2% (924)	12.7% (583)	0.3% (15)	0.7% (30)	4579
Blue lidded recycling bin	69.0% (3161)	20.8% (952)	6.6% (303)	2.1% (94)	0.1% (6)	1.4% (63)	4579
Box (Paper)	17.8% (814)	17.8% (813)	19.8% (905)	17.7% (810)	4.3% (198)	22.7% (1039)	4579
Brown (organic bin)	32.9% (1508)	29.2% (1337)	21.0% (962)	12.5% (571)	1.7% (77)	2.7% (124)	4579
I have sack collections	0.9% (40)	0.2% (10)	0.2% (7)	0.1% (5)	0.2% (7)	98.5% (4510)	4579
						answered	4579
						skipped	0

3. Dry recycling








3. During the coronavirus lockdown did you think more or less about the waste you produced and what you recycled?

			Response Percent	Response Total
1	I recycled more because my black bin was full		7.99%	366
2	I was concerned about all the additional single use plastic and		69.08%	3163

3. During the coronavirus lockdown did you think more or less about the waste you produced and what you recycled?

			Response Percent	Response Total
	cardboard, but recycled as much as I could			
3	Recycling was not a priority for me		4.08%	187
4	No opinion		18.85%	863
			answered	4579
			skipped	0

4. To help us ensure we are providing you with the information you need to recycle as much as you can; Are you aware of the following. Please tick all statements that apply.

			Response Percent	Response Total
1	Squashing and flattening my containers means I can recycle more in my blue lidded bin		98.34%	4503
2	Rinsing residues from my containers where possible will help stop smells in my bin		95.76%	4385
3	I should not include any plastic bags in my blue lidded bin		94.50%	4327
4	I should remove all food waste from packaging before including it in my blue lidded bin		95.76%	4385
5	Cardboard should be flattened to save space in my blue lidded bin		98.06%	4490
6	I can find a list of what I can recycle on the council's website		87.18%	3992
7	If my bin contains items that should not be included my bin may not be emptied.		94.17%	4312
			answered	4579
			skipped	0






5. If you do not recycle or do not recycle all possible items are there any reasons why you choose not to recycle? Please indicate how you feel about the following statements.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Response Total
I recycle everything I can at the kerbside	73.8% (3380)	21.6% (991)	3.3% (151)	0.9% (40)	0.4% (17)	4579
I don't have enough space to recycle all items at the kerbside	13.7% (627)	20.1% (920)	22.6% (1036)	27.0% (1238)	16.6% (758)	4579
I don't feel I have enough information to recycle correctly	2.4% (112)	8.2% (374)	16.3% (746)	42.3% (1937)	30.8% (1410)	4579

5. If you do not recycle or do not recycle all possible items are there any reasons why you choose not to recycle? Please indicate how you feel about the following statements.






	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Response Total
I think recycling is pointless	0.7% (31)	0.9% (39)	3.2% (146)	17.5% (800)	77.8% (3563)	4579
I don't want to wash and squash my recycling	1.0% (46)	4.3% (198)	11.3% (517)	32.5% (1490)	50.8% (2328)	4579
I don't need to recycle as I have space in my residual (black) bin	0.6% (28)	0.5% (23)	4.4% (202)	22.1% (1011)	72.4% (3315)	4579
					answered	4579
					skipped	0

6. What would encourage you to recycle more? Tick all that apply.

		Response Percent	Response Total
1	More information on the council's website about what can be recycled		22.80% 1044
2	More information via social media about what can be recycled		15.88% 727
3	Larger or more recycling containers		53.07% 2430
4	Smaller residual (black bin)		7.84% 359
5	More information about what happens to items you recycle		54.99% 2518
		answered	4579
		skipped	0

4. Food and garden waste

7. During the coronavirus lockdown in April and the temporary suspension of the brown bin service, what did you do with your food and garden waste?

		Response Percent	Response Total
1	Home composted		10.79% 494
2	Became more conscious of food waste and tried to produce less of it		7.36% 337
3	Put all food and garden waste in the black bin		46.63% 2135
4	Used Hertfordshire County Council's waste and recycling centres when they were open		6.33% 290
5	Waited for the service to resume		28.89% 1323
		answered	4579

7. During the coronavirus lockdown in April and the temporary suspension of the brown bin service, what did you do with your food and garden waste?

	Response Percent	Response Total
skipped		0

8. How much of your food waste would you say you currently recycle in your brown bin? All of it, including tea bags, raw meat, mouldy food.

	Response Percent	Response Total
1 None of it	17.84%	817
2 Some of it	22.60%	1035
3 Most of it	21.60%	989
4 All of it	37.96%	1738
answered		4579
skipped		0

9. If you had additional information and support would you be interested in home composting including some of your food waste?

	Response Percent	Response Total
1 Yes	20.27%	928
2 Yes, I already home compost	22.71%	1040
3 No	57.02%	2611
answered		4579
skipped		0

10. The council has no legal obligation to collect garden waste. Bearing this in mind and the need for councils to consider options to save money and reduce its deficit we are proposing to stop the brown bin organic waste service. If a paid for garden waste collection service was to be introduced, how would you dispose of your garden waste?

	Response Percent	Response Total
1 I would be likely to use the paid for garden waste collection service	26.80%	1227
2 I would compost my garden waste at home	8.95%	410
3 I would take it to the Household Waste Recycling Centre	24.90%	1140
4 I do not produce garden waste	2.23%	102
5 Other (please specify):	37.13%	1700
answered		4579
skipped		0

10. The council has no legal obligation to collect garden waste. Bearing this in mind and the need for councils to consider options to save money and reduce its deficit we are proposing to stop the brown bin organic waste service. If a paid for garden waste collection service was to be introduced, how would you dispose of your garden waste?

			Response Percent	Response Total
Other (please specify): (1700)				
1	03/12/2020 13:03 PM ID: 153854662	I would put it in the Black bin with other household waste		
2	03/12/2020 13:09 PM ID: 153854946	I would put it in the black bin. I have a garden but it is not the type of place that I could home compost.		
3	03/12/2020 13:15 PM ID: 153855147	and compost at home too		
4	03/12/2020 13:20 PM ID: 153856306	It would be very difficult without a brown bin collection		
5	03/12/2020 13:25 PM ID: 153856817	Place it into the black bin again. Counter-productive.		
6	03/12/2020 13:27 PM ID: 153857312	Fly tip it		
7	03/12/2020 13:33 PM ID: 153857673	I would take large quantities to the Recycling centre when I have them, but my usual small quantities would have to go in the black bin		
8	03/12/2020 13:35 PM ID: 153856001	Put it in black bin		
9	03/12/2020 13:36 PM ID: 153858143	It would go into landfill. Which would be awful, we recycle everything we can so this would be a huge backward step. It's should be in the council's best interest to encourage as much recycling as possible at no cost especially in these difficult times when some people are struggling financially but want to do the right thing environmentally.		
10	03/12/2020 13:41 PM ID: 153859135	Black bin		
11	03/12/2020 13:41 PM ID: 153858929	Put it in black bin		
12	03/12/2020 13:42 PM ID: 153859115	I expect the council to treat the garden as part of the house and collect garden waste		
13	03/12/2020 13:53 PM ID: 153860735	None home compostable food would go in black bin.		
14	03/12/2020 13:58 PM ID: 153858266	I would have to pile it at the end of my garden and it would become a health hazard. When I previously composted it encouraged rats. The street would also be even more of a mess in the Autumn as, with increasingly rare street cleaning, neighbours are forced to tidy up and dispose of leaves which fall from the trees lining the road. I am also very concerned that such a move would encourage even more fly tipping in the area...		
15	03/12/2020 14:04 PM ID: 153861127	Black bin		
16	03/12/2020 14:05 PM ID: 153862149	Put it in the brown bin		
17	03/12/2020 14:06 PM ID: 153862334	put in the black bin		
18	03/12/2020 14:40 PM ID: 153866470	Black Bin and incinerate rest in garden		

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			Response Percent	Response Total
19	03/12/2020 15:00 PM ID: 153868932	I expect the council to continue to collect as I already pay excessively for them to do so		
20	03/12/2020 15:01 PM ID: 153869364	Use black bin		
21	03/12/2020 15:07 PM ID: 153869745	Use black bin		
22	03/12/2020 15:19 PM ID: 153870518	I try to compost as much as possible at my private allotment site which is some distance away. I do not have space to compost in my home garden, nor do I have space for a brown bin. I may have to combine my current practice with a paid for service. However this would have to use bags rather than a bin.		
23	03/12/2020 15:28 PM ID: 153872090	Combination of putting in black bin and taking to HWRC		
24	03/12/2020 15:36 PM ID: 153873244	I would struggle to find an alternative as I am elderly, live alone and unable to take to Recycling Centre. I use v little services (eg donâ€™t use schools or other services, no street lights) Seems v unfair to penalise those who already pay more than pro rata for council tax, ie only 25% discount for single occupancy		
25	03/12/2020 15:37 PM ID: 153873114	It would have to go in the black bin.		
26	03/12/2020 15:52 PM ID: 153875021	Put it in the black bin		
27	03/12/2020 15:56 PM ID: 153875475	Black bin		
28	03/12/2020 16:00 PM ID: 153876114	I would have no choice but to use the black bin		
29	03/12/2020 16:01 PM ID: 153876171	The long queues for the recycling centre cause issues. I have tried hone composting but this led to rats, so I would be left with no option but to pay. With the current environmental situation and economics of mass redundancies and reduced pay, this is unfairly going to hit those who can afford it least creating an ever widening socio-economic divide.		
30	03/12/2020 16:03 PM ID: 153876189	I donâ€™t know		
31	03/12/2020 16:04 PM ID: 153876361	i would be very disappointed, there will be fly tipping and generally waste will be an issue		
32	03/12/2020 16:05 PM ID: 153876196	I would compost at my allotment & would pay for excess will not compost at home (vermin risk)		
33	03/12/2020 16:10 PM ID: 153877017	Put it in black bin liners		
34	03/12/2020 16:10 PM ID: 153877223	Put it in the black bin		
35	03/12/2020 16:12 PM ID: 153876670	Black bin		
36	03/12/2020 16:13 PM ID: 153877257	Put it in the black bin		

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			Response Percent	Response Total
37	03/12/2020 16:13 PM ID: 153877321	Put in black bin		
38	03/12/2020 16:14 PM ID: 153878010	Put it in the black bin		
39	03/12/2020 16:15 PM ID: 153877550	I would incinerate my garden waste		
40	03/12/2020 16:16 PM ID: 153877586	Use the black bin		
41	03/12/2020 16:17 PM ID: 153878090	Dump it at the councillors homes		
42	03/12/2020 16:17 PM ID: 153877823	I would have no option but to pay if you introduced a charge. We compost what we can but I have no transport to take anything to HWRC		
43	03/12/2020 16:18 PM ID: 153877835	Put it in black bin		
44	03/12/2020 16:20 PM ID: 153878454	Some would inevitably go in the black bin!		
45	03/12/2020 16:20 PM ID: 153878136	I would burn it on a bonfire in my garden		
46	03/12/2020 16:20 PM ID: 153878162	As I get older it would go in the black bin.		
47	03/12/2020 16:20 PM ID: 153878200	Use black bin		
48	03/12/2020 16:23 PM ID: 153878516	Put it in the black bin		
49	03/12/2020 16:26 PM ID: 153876345	It would be a great let down if you stopped collecting garden waste		
50	03/12/2020 16:27 PM ID: 153878987	I would complain strongly		
51	03/12/2020 16:28 PM ID: 153879360	But I wouldn't be happy already pay enough		
52	03/12/2020 16:30 PM ID: 153877804	I'd put it in the black bin		
53	03/12/2020 16:30 PM ID: 153879271	I have a garden mice service who dispose of 95% of my garden waste		
54	03/12/2020 16:31 PM ID: 153879084	Food waste in black bin		
55	03/12/2020 16:31 PM ID: 153879533	Put in black bin		
56	03/12/2020 16:32 PM ID: 153878942	Put it in the black bin		
57	03/12/2020 16:32 PM	In the black bin as much as possible		

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			Response Percent	Response Total
	ID: 153879238			
58	03/12/2020 16:32 PM ID: 153879029	I compost as much as I can in one container I could use a second one. I use a shredder for wood but it uses a lot of electricity and is counter-productive to the principles behind recycling.		
59	03/12/2020 16:33 PM ID: 153879247	All three of the above. You should have allowed for more than one answer.		
60	03/12/2020 16:33 PM ID: 153879160	A mix of paying for collection and using the recycling centre		
61	03/12/2020 16:34 PM ID: 153879886	Dump it in the Council Office Reception		
62	03/12/2020 16:35 PM ID: 153880477	Dump it in the Council Office Reception		
63	03/12/2020 16:36 PM ID: 153877595	As a pensioner I would be stuck with it. I couldn't afford to pay.		
64	03/12/2020 16:36 PM ID: 153880182	Use black bin		
65	03/12/2020 16:45 PM ID: 153880429	Put in general waste		
66	03/12/2020 16:47 PM ID: 153881327	Put in black bin		
67	03/12/2020 16:47 PM ID: 153880821	Much of the waste is from the road pavement areas (fallen leaves/branches etc. It would either not be collected up -or it would be disposed of more imaginatively.		
68	03/12/2020 16:49 PM ID: 153881500	The council tax is already excessive and should cover a garden waste collection service		
69	03/12/2020 16:54 PM ID: 153881962	But don't think we should have to pay, particularly as Council Tax is very likely to rise in 2021		
70	03/12/2020 16:56 PM ID: 153881958	Put it in black bin		
71	03/12/2020 17:01 PM ID: 153882751	It is impossible to compost all garden waste unless you have a massive garden and a huge amount of space for composting - even grass mowings take up a large amount of room. You can't compost branches or pruning from large shrubs/trees - this is likely to see and increase in fly tipping.		
72	03/12/2020 17:04 PM ID: 153883066	I'm not sure. It would depend on cost		
73	03/12/2020 17:04 PM ID: 153883291	compost some other in black bin		
74	03/12/2020 17:09 PM ID: 153883629	Burn it		
75	03/12/2020 17:09 PM ID: 153883141	We already home compost as much as possible and only use the bin service for waste that can't be composted - garden waste that's too big to compost		
76	03/12/2020 17:10 PM	Would put in black bin		

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			Response Percent	Response Total
	ID: 153883751			
77	03/12/2020 17:18 PM ID: 153884512	Dump it		
78	03/12/2020 17:21 PM ID: 153884050	Would have to use first option		
79	03/12/2020 17:22 PM ID: 153884562	I compost everything except twiggy stuff		
80	03/12/2020 17:30 PM ID: 153884617	Would not want to pay for collection and it is not always physically possible to get to a recycling centre .		
81	03/12/2020 17:30 PM ID: 153885712	I would put it in my black bin. Awful idea to stop any recycling service.		
82	03/12/2020 17:31 PM ID: 153881659	Put it in black bin as others will		
83	03/12/2020 17:35 PM ID: 153886238	I would put it in the black bin which I really don't want to do.		
84	03/12/2020 17:37 PM ID: 153886094	Use black bin		
85	03/12/2020 17:38 PM ID: 153886272	Put it in the black bin		
86	03/12/2020 17:39 PM ID: 153886464	Black bin		
87	03/12/2020 17:40 PM ID: 153886389	People will see this as part of the services they receive and pay for as part of their council tax so this would lead to dumping waste by some and negative views of council services		
88	03/12/2020 17:41 PM ID: 153886129	Incinerate it		
89	03/12/2020 17:41 PM ID: 153885752	Burn it		
90	03/12/2020 17:45 PM ID: 153886453	food waste black bin, burn garden waste or take to Recycling centre when and if ever open		
91	03/12/2020 17:46 PM ID: 153886929	What I couldn't get in my home compost bin I would put in my black bin		
92	03/12/2020 17:49 PM ID: 153887245	black bin		
93	03/12/2020 17:49 PM ID: 153886861	I would like the free service to continue		
94	03/12/2020 17:52 PM ID: 153887302	I think this is a very bad idea and will end in waste being dumped on the side of the road in hedge rows		
95	03/12/2020 18:03 PM ID: 153888193	Put it in black bin		
96	03/12/2020 18:06 PM	Or put it in my black bin		

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			Response Percent	Response Total
	ID: 153888584			
97	03/12/2020 18:07 PM ID: 153888638	I would put it in the black bin as I'm not paying to have it collected		
98	03/12/2020 18:09 PM ID: 153889038	Black Bin		
99	03/12/2020 18:11 PM ID: 153889026	Bonfires		
100	03/12/2020 18:12 PM ID: 153889140	I would put it in the black bin		
101	03/12/2020 18:12 PM ID: 153888926	Need bin as produce too much garden waste.to compost everything.		
102	03/12/2020 18:13 PM ID: 153889165	I will be really fed up as I pay enough council tax already!!!		
103	03/12/2020 18:13 PM ID: 153889273	I want free collection to continue. Its disgusting that you are using this as a cost cutting exercise where people have difficulty accessing recycling centers which have massive queues as it is, and limits to how often you're allowed to attend!!		
104	03/12/2020 18:14 PM ID: 153889145	Black bin		
105	03/12/2020 18:14 PM ID: 153889287	And home compost.		
106	03/12/2020 18:17 PM ID: 153889628	depends on cost		
107	03/12/2020 18:21 PM ID: 153889867	I would burn it		
108	03/12/2020 18:21 PM ID: 153889759	Black bin		
109	03/12/2020 18:22 PM ID: 153889713	Dispose in country location		
110	03/12/2020 18:23 PM ID: 153889811	At present, I have a my brown bin collected.		
111	03/12/2020 18:23 PM ID: 153890098	I don't know		
112	03/12/2020 18:25 PM ID: 153889581	I'd put it in my black bin. If you get rid of the brown and blue lided bin I really feel like you would need to start doing black bin collections weekly as it would be gully quicker. Also I just think these things the council does is a false economy. Since the council increased charges for bulky rubbish, I've seen fly tipping increased dramatically. Even if I composted, mowing the garden twice a month during summer plus putting food in there too would create more waste than I could compost. Also there is a big problem with rats, not only in this area, but other areas across the country. Again this is another cost to pay for introducing these cuts. Make cuts in other areas.		
113	03/12/2020 18:27 PM ID: 153890247	Put in black bin		

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			Response Percent	Response Total
114	03/12/2020 18:27 PM ID: 153890223	I already home compost but I have a large house and garden and my 2 brown bins are always also full. I don't mind paying a higher rate of council tax as I have a large house and garden but do not agree with paying more for brown bin collections on top. I would have no choice but to use the service whatever the price but do not agree with it.		
115	03/12/2020 18:27 PM ID: 153890451	Black bin		
116	03/12/2020 18:28 PM ID: 153890404	Use a different bin		
117	03/12/2020 18:28 PM ID: 153889637	Put it in the black bin		
118	03/12/2020 18:28 PM ID: 153890287	Don't have much, probably would put in black bin		
119	03/12/2020 18:29 PM ID: 153890438	I'd put it into the black bin		
120	03/12/2020 18:30 PM ID: 153890163	Fly tip		
121	03/12/2020 18:30 PM ID: 153890453	Not sure. I currently pay for a brown bin collection - so would think it's a downgrade on my current position		
122	03/12/2020 18:31 PM ID: 153890596	I am not sure really.		
123	03/12/2020 18:31 PM ID: 153890602	Put in black bin!!!		
124	03/12/2020 18:31 PM ID: 153890360	I suspect people will start throwing it in woodland near to them		
125	03/12/2020 18:35 PM ID: 153890786	Black bin		
126	03/12/2020 18:39 PM ID: 153891187	Would want it still to be collected as it is now		
127	03/12/2020 18:40 PM ID: 153891224	I would put it in the black bin		
128	03/12/2020 18:41 PM ID: 153891039	Black bin		
129	03/12/2020 18:41 PM ID: 153890927	I'd put it in the black bin.		
130	03/12/2020 18:43 PM ID: 153890897	I think the council should continue the green waste collection or there will be more fly tipping (costing the council more money if it is on council land) as people can't get to the recycling centre and if they have a van or trailer and are limited to only 12 visits a year, it makes it very difficult if there is a large amount of garden waste. I feel stopping the green waste bins will cost the council more in the long run due to these reasons.		
131	03/12/2020 18:45 PM ID: 153891479	I would be unhappy but feel I had no choice but to pay		

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			Response Percent	Response Total
132	03/12/2020 18:46 PM ID: 153891704	But the 12 times a year for vans would have to be increased to more times a year for visits as 12 times a year would not be enough		
133	03/12/2020 18:47 PM ID: 153891195	Would use my black bin. I am not paying for collections on top of the council tax bill I already pay		
134	03/12/2020 18:47 PM ID: 153891610	Probably find another way of getting rid of it. I.e. in the black bin as don't want to pay and won't take to household recycling		
135	03/12/2020 18:48 PM ID: 153891781	I'm not quite sure what I would do but I can't really afford anymore monthly bills		
136	03/12/2020 18:49 PM ID: 153891430	Black bin or Wallfields		
137	03/12/2020 18:53 PM ID: 153892049	Every house on my street uses the garden waste/food waste bin. If you want to encourage people to cut down on waste then I don't think you should be charging for this service at all. Not everyone can take their waste to the Recycling Centre. This WILL result in more waste going into the black bins and landfill.		
138	03/12/2020 18:56 PM ID: 153892202	Probably place it in the wooded area near our house and expect a reduction in council tax		
139	03/12/2020 18:58 PM ID: 153892171	Put in black bin		
140	03/12/2020 18:59 PM ID: 153892432	Throw it over the fence		
141	03/12/2020 19:01 PM ID: 153892113	I home compost as much as I can, but have too much waste, so I don't know what I would do. I would like the service to continue.		
142	03/12/2020 19:03 PM ID: 153892720	I'd put it in my black bin		
143	03/12/2020 19:04 PM ID: 153892864	Pay my rates!!!! Why pay extra		
144	03/12/2020 19:06 PM ID: 153891978	I don't know. It could be a real problem. ã		
145	03/12/2020 19:06 PM ID: 153893005	Put it in black bin		
146	03/12/2020 19:06 PM ID: 153892815	I'd use the bin		
147	03/12/2020 19:07 PM ID: 153892736	fly tip it in the woods		
148	03/12/2020 19:08 PM ID: 153892597	Gardens are not big enough for compost makers so may end up in Black bin		
149	03/12/2020 19:11 PM ID: 153893201	If it was not collected, I would like to see my council tax reduced		
150	03/12/2020 19:13 PM ID: 153893327	black bin - it would recycle in landfill.		
151	03/12/2020 19:16 PM	Would not pay, organic waste already composted and sold to the public, we		

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			Response Percent	Response Total
	ID: 153893244	shouldn't have to pay for council to take the waste as well.		
152	03/12/2020 19:24 PM ID: 153894014	Use black bin		
153	03/12/2020 19:24 PM ID: 153893609	Take my waste to the recycling centre and throw the piles of leaves from surrounding trees (that blow into my garden) into the street		
154	03/12/2020 19:25 PM ID: 153893910			
155	03/12/2020 19:26 PM ID: 153894304	This would increase the risk of fly tipping		
156	03/12/2020 19:32 PM ID: 153894763	I would be fuming!		
157	03/12/2020 19:33 PM ID: 153894552	Put it in the black bin		
158	03/12/2020 19:33 PM ID: 153894553	Since I only put my black bin out every 2 months I strongly object to paying for collection of my brown bin		
159	03/12/2020 19:34 PM ID: 153894223	Stop skewing the questions to fit your agenda! This should be illegal and is not a consultation.		
160	03/12/2020 19:36 PM ID: 153894754	Put in black bin		
161	03/12/2020 19:38 PM ID: 153895209	Put in black bin		
162	03/12/2020 19:39 PM ID: 153894864	Add to black bin		
163	03/12/2020 19:40 PM ID: 153895275	Put it the black bin		
164	03/12/2020 19:42 PM ID: 153895277	It is not always possible to compost garden waste, branches etc, so I strongly disagree with the council doing away with this service. I don't have ready access to a car so would struggle to take it to the household waste recycling centre, and in any case this is a less environmentally friendly solution		
165	03/12/2020 19:42 PM ID: 153895246	create an estate wide facility		
166	03/12/2020 19:43 PM ID: 153891520	Not sure		
167	03/12/2020 19:43 PM ID: 153895326	Use the black bin or take it to the councils front door. This service has been the norm for a number of years so they now have a duty of care to continue with it at no cost. I pay high council tax and struggle to use the paths at night because the street lights are ineffective. The grass verges and overhanging shrubbery on public footpaths is not maintained effectively endangering life when my children and I have to walk in the road. Also the options about paying on the next page are missing an option for: I do not want to pay and will not pay. Without ticking one of the boxes though I am not able to submit the survey, so I've had to select one which you can ignore and remove from the survey results as it holds no bearing to what would actually happen.		
168	03/12/2020 19:45 PM	I already compost a lot but what I can't (mainly tree/hedge cuttings) I put in the		

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			Response Percent	Response Total
	ID: 153895262	brown bin. If I had to pay on an ad hoc basis I expect I would (depends a bit on cost and procedures for paying).		
169	03/12/2020 19:46 PM ID: 153895543	Black bin or small garden compost bin		
170	03/12/2020 19:51 PM ID: 153895162	I am on my own aged 80+ and would not know what to do. PLEASE dont stop it.		
171	03/12/2020 19:54 PM ID: 153895502	I think itâ€™s a disgrace given the level of council tax I pay		
172	03/12/2020 19:54 PM ID: 153895850	Depends on charge and frequency		
173	03/12/2020 19:55 PM ID: 153896045	Some would go in the black bin, some to household centre, and some I would be forced to pay for the service.		
174	03/12/2020 19:56 PM ID: 153895917	put it in the black bin		
175	03/12/2020 19:57 PM ID: 153896063	Dunno, it would probably end up in the black bin because apart from the brown bin we have no space to store it and live on a busy main road with no parking or footpath.		
176	03/12/2020 19:57 PM ID: 153896159	burn it		
177	03/12/2020 19:59 PM ID: 153896483	Do not drive, would have to use black bin		
178	03/12/2020 20:03 PM ID: 153896440	I would pay if only charged when collection is needed. Otherwise I would expect the Recycling Centre to be made larger and more accessible so that we can dispose of waste ourselves.		
179	03/12/2020 20:06 PM ID: 153896765	Put it in the black bin		
180	03/12/2020 20:09 PM ID: 153897011	Put in grey bin		
181	03/12/2020 20:09 PM ID: 153897041	PUT IN BLACK BIN		
182	03/12/2020 20:09 PM ID: 153896978	Put in black bin		
183	03/12/2020 20:11 PM ID: 153897253	In the black bin		
184	03/12/2020 20:18 PM ID: 153897432	Most of it would put in the black bin		
185	03/12/2020 20:18 PM ID: 153897582	In black bin		
186	03/12/2020 20:19 PM ID: 153897586	Probably have to put it in black bin as we pay enough council tax & can't afford to pay extra for brown bin		
187	03/12/2020 20:20 PM ID: 153895538			

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188	03/12/2020 20:21 PM ID: 153897906	Probably have to put it in black bin as we pay enough council tax & can't afford to pay extra for brown bin		
189	03/12/2020 20:24 PM ID: 153897705	Most likely use the black bin. But I also live next to a road and in autumn a lot of council trees leaves fall into our property and we have to use the brown bin for this.		
190	03/12/2020 20:28 PM ID: 153898177	Black bin		
191	03/12/2020 20:30 PM ID: 153898270	Sadly it would be put into the black bin.		
192	03/12/2020 20:33 PM ID: 153898364	I think people would use the Black Bin that they are already paying for.		
193	03/12/2020 20:33 PM ID: 153898378	I would put it in black bin		
194	03/12/2020 20:35 PM ID: 153898234	I already compost with 3 bins, but having a large garden need the brown bins.		
195	03/12/2020 20:38 PM ID: 153894062	Burn it or put into black bin		
196	03/12/2020 20:39 PM ID: 153898783	Black bag in household waste		
197	03/12/2020 20:39 PM ID: 153898748	Iâ€™d possibly put in black bin		
198	03/12/2020 20:40 PM ID: 153898799	You can give me the £50 per year you want to charge for the brown bin		
199	03/12/2020 20:41 PM ID: 153898869	I wouldn't pay, I compost whatever I can, and my brown bin is rarely full		
200	03/12/2020 20:43 PM ID: 153898975	I am unsure. It might even end up in my domestic bin. I cannot get to the waste recycling centre and would be reluctant to pay for something I have always been led to believe is covered by the high rates of council tax I pay!		
201	03/12/2020 20:46 PM ID: 153899228	Black bin		
202	03/12/2020 20:51 PM ID: 153898808	Put it in the black bin		
203	03/12/2020 20:51 PM ID: 153899341			
204	03/12/2020 20:52 PM ID: 153899236	Put it in black bin		
205	03/12/2020 20:56 PM ID: 153899155	Put what I can in black bin and consider composting		
206	03/12/2020 21:01 PM ID: 153899758	Use the black bin		
207	03/12/2020 21:02 PM ID: 153899540	As there may not be opportunity for free comment later, it is necessary to say here that many people for whom finances are tight would use the black bin or		

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			Response Percent	Response Total
		fly-tip.		
208	03/12/2020 21:06 PM ID: 153899479	We would compost the appropriate garden waste, leaves etc. burn the branches or take to the recycling centre. However compost bins in the garden attract vermin and as there are already twice the number of rats to people since Covid 19 this would be a further problem to be dealt with.		
209	03/12/2020 21:07 PM ID: 153900167	Is this the space where we express concerns about fly-tipping? Or people will use their black bin.		
210	03/12/2020 21:07 PM ID: 153897998	I would use the black bin. I cannot afford any extra expenses		
211	03/12/2020 21:08 PM ID: 153899513	It would go in the black bin		
212	03/12/2020 21:11 PM ID: 153900387	Put in black bin		
213	03/12/2020 21:12 PM ID: 153900402	Dump it		
214	03/12/2020 21:16 PM ID: 153900483	I would put it in the black bin.		
215	03/12/2020 21:23 PM ID: 153900844	not sure		
216	03/12/2020 21:24 PM ID: 153900930	use the black bin		
217	03/12/2020 21:26 PM ID: 153900674	I do not think we should have topay extra for brown bin to be emptied		
218	03/12/2020 21:26 PM ID: 153901197	use the black bin		
219	03/12/2020 21:29 PM ID: 153900440	Depends on how frequently the collection would be and whether it would be a year round service		
220	03/12/2020 21:29 PM ID: 153901126	Would put garden waste into a bin bag, and into the black bin		
221	03/12/2020 21:33 PM ID: 153901323	Put it in the general black bins		
222	03/12/2020 21:36 PM ID: 153901136	I have a small garden, so space to compost/put grass etc is very limited.		
223	03/12/2020 21:37 PM ID: 153901390	Most of my garden waste is from intrusive shrubs planted by the council at the other side of my fence. I would place the pieces I cut off on the councils side of the fence. The food waste will go in the black bin. I have a small garden of my own, have no need for compost & produce minimal garden waste.		
224	03/12/2020 21:39 PM ID: 153901674	Burn it		
225	03/12/2020 21:46 PM ID: 153901930	Add to general bin		
226	03/12/2020 21:51 PM	Compost some & burn the rest		

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			Response Percent	Response Total
	ID: 153902203			
227	03/12/2020 21:51 PM ID: 153902077	Black bin		
228	03/12/2020 21:52 PM ID: 153902009	Probably use the normal black bin due to a lack of time to travel to recycle.		
229	03/12/2020 21:53 PM ID: 153902167	I already pay enough council tax...guess it will have to go in the bin?		
230	03/12/2020 22:00 PM ID: 153902421	I don't know		
231	03/12/2020 22:00 PM ID: 153902432	Put in black bin		
232	03/12/2020 22:03 PM ID: 153902610	I would burn it in the garden		
233	03/12/2020 22:07 PM ID: 153902492	Fly		
234	03/12/2020 22:15 PM ID: 153902945	I may use a paid for service but it would entirely depend on the cost.		
235	03/12/2020 22:17 PM ID: 153902901	Have very little, so will decide later		
236	03/12/2020 22:18 PM ID: 153902777	I would use household waste if it were available all week but the size of the facility would not cope with all the extra waste		
237	03/12/2020 22:20 PM ID: 153903314	Put it in black bin		
238	03/12/2020 22:23 PM ID: 153903253	No idea. I would prob have to use the black bin which is awful		
239	03/12/2020 22:29 PM ID: 153903578	I would either use the paid service or place items in my black bin		
240	03/12/2020 22:30 PM ID: 153903505	I would compost some more at home, but impossible to do this for all waste. What would happen to food waste?		
241	03/12/2020 22:32 PM ID: 153903737			
242	03/12/2020 22:35 PM ID: 153903769	Not sure it would be disappointing to lose this service		
243	03/12/2020 22:35 PM ID: 153903682	Leave on the Councils doorstep. I'm disgusted but sadly not surprised that you're thinking of charging. What you take away from kerbside collection will only increase the amount taken to the dump and will then have to spend on bringing that site up to scratch; so you'll end up spending just under a different banner. Short sighted as usual.		
244	03/12/2020 22:37 PM ID: 153903485	Pay for collection or depending on your charges recyclecentre		
245	03/12/2020 22:41 PM ID: 153904002	Put it in my black bin		

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			Response Percent	Response Total
246	03/12/2020 22:52 PM ID: 153904233	Mixture of paid for, home composting & recycle centre		
247	03/12/2020 22:52 PM ID: 153904041	If there was no where for garden waste to go, it would have to be placed in your black bin. We pay enough council tax as it is, so to have to pay extra for garden waste is ridiculous, also this would just increase fly tipping, which is already an increasing issue		
248	03/12/2020 22:56 PM ID: 153904352	put in black bin		
249	03/12/2020 22:56 PM ID: 153904467	Put it in black bin		
250	03/12/2020 22:57 PM ID: 153904485	We would put it in the black bin		
251	03/12/2020 23:01 PM ID: 153904321	Give me a discount on my council tax if your taking services away		
252	03/12/2020 23:09 PM ID: 153904702	Let the grass grow and nature take its corse. Sorry neighbours		
253	03/12/2020 23:15 PM ID: 153904572	I would compost as much as possible and take the rest to the HWRC		
254	03/12/2020 23:22 PM ID: 153904770	I would compost as much as I could but wouldn't be able to compost it all therefore would have to pay for collection		
255	03/12/2020 23:24 PM ID: 153904985	It would go in my black bin.		
256	03/12/2020 23:24 PM ID: 153905137	Put everything in the black bin		
257	03/12/2020 23:33 PM ID: 153905280	In the black bin		
258	03/12/2020 23:33 PM ID: 153905261	Put it in the black bin		
259	03/12/2020 23:47 PM ID: 153905527	I would pay for a collection service if only paying for the weeks I needed.		
260	03/12/2020 23:47 PM ID: 153905633	Put it in the black bin		
261	04/12/2020 00:09 AM ID: 153905938	Or would find an alternative collection service but worry you don't know where the wasted would be going		
262	04/12/2020 00:13 AM ID: 153905944	I have tried competing at home and would live to do this, but badgers keep tipping my composting bins over and scattering the waste		
263	04/12/2020 00:38 AM ID: 153906186	Pack it harder into the black bin		
264	04/12/2020 02:20 AM ID: 153906865	Put in black bin		
265	04/12/2020 05:44 AM ID: 153907820	I have no means or disposing. Collection should continue. You could provide the bags of compost like used to happen		

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266	04/12/2020 06:18 AM ID: 153908025	I don't know what I would do. Most of my garden waste is from leaves that fall into my garden from council owned trees that line my garden fence. I am disabled and unable to drive so I really don't know what I would do.		
267	04/12/2020 07:16 AM ID: 153908864	Put it in the black bin		
268	04/12/2020 07:25 AM ID: 153908962	My concern would be how much you have pay, if you are a single pensioner		
269	04/12/2020 07:27 AM ID: 153909077	It would end up in the black bin		
270	04/12/2020 07:30 AM ID: 153909155	Use black bin		
271	04/12/2020 07:36 AM ID: 153909291	Put it in the black bin		
272	04/12/2020 07:40 AM ID: 153909353	Black bin if space, or burn it.		
273	04/12/2020 07:42 AM ID: 153909396	I would do several things - home compost as I do already, I may pay for the service, may use recycling service		
274	04/12/2020 07:48 AM ID: 153909566	Dispose of it in the black bin		
275	04/12/2020 07:53 AM ID: 153909561	I am not sure what we would do at the moment. Another bill would be a struggle and our garden isn't big enough for a home compost area.		
276	04/12/2020 08:00 AM ID: 153909793	Combination of composting and recycling centre		
277	04/12/2020 08:03 AM ID: 153909964	Put in black bin		
278	04/12/2020 08:16 AM ID: 153910578	Food waste would go into my black bin		
279	04/12/2020 08:26 AM ID: 153910761	I think this question - like others in the survey have been written to enable the Council to implement extra charges. Most people want their brown bins to collected and not to be charged.		
280	04/12/2020 08:33 AM ID: 153911257	IT IS ALREADY INCLUDED IN OUR COUNCIL TAX		
281	04/12/2020 08:42 AM ID: 153911396	Put in black bin potentially as it can't go in car to get it to a centre and can't afford to pay for this extra service. Not happy about this at all we already have a terrible problem with fly tipping where we live this will encourage more people to dump their unwanted garden waste on the road sides or even in the middle of the roads as they do near here!! Causing hazards for drivers walkers and bike riders as well as increase risk to the wildlife. We pay a lot in taxes. Happy to compost our grass cuttings but bulkier garden waste takes years to break down as compost and will just get piled up. Massively again this idea of introducing charges.		
282	04/12/2020 08:45 AM ID: 153911941	Burn		
283	04/12/2020 08:49 AM			

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			Response Percent	Response Total
	ID: 153912324			
284	04/12/2020 08:55 AM ID: 153912726	I don't feel we would have much choice other than to pay		
285	04/12/2020 09:03 AM ID: 153913053	I'd put in it the black bin		
286	04/12/2020 09:03 AM ID: 153913166	I would put in black bin		
287	04/12/2020 09:08 AM ID: 153913095	probably put it in a plastic bag and take it to the local tip like most people increasing the use of plastic!		
288	04/12/2020 09:09 AM ID: 153913252	Maybe burn what won't compost or put it in black bin		
289	04/12/2020 09:11 AM ID: 153913484	Use neighbour's bin and share cost		
290	04/12/2020 09:17 AM ID: 153914097	Put it in the black bin		
291	04/12/2020 09:18 AM ID: 153913922	Mixture of home compost and recycling centres		
292	04/12/2020 09:26 AM ID: 153914705	I already pay for garden waste to be collected in my council tax		
293	04/12/2020 09:28 AM ID: 153915108	It will mostly go into our black bin		
294	04/12/2020 09:30 AM ID: 153915189			
295	04/12/2020 09:31 AM ID: 153915359	Put in black bin		
296	04/12/2020 09:55 AM ID: 153916875	Forced to put it in the black bin		
297	04/12/2020 09:59 AM ID: 153917313	I protest strongly at the proposal to stop free brown bin service		
298	04/12/2020 10:01 AM ID: 153917697	You leave us no choice as our garden is too small for a compost heap		
299	04/12/2020 10:04 AM ID: 153917857	depends on cost		
300	04/12/2020 10:10 AM ID: 153918613	I would pay and use the recycling centre		
301	04/12/2020 10:21 AM ID: 153916749	It depends how much the cost is. If too much I would take it to the household waste recycling centre		
302	04/12/2020 10:22 AM ID: 153919799	Put it on your doorstep		
303	04/12/2020 10:26 AM ID: 153919675	Put in black bin. As there is no legal obligation to pick up waste I would expect a reduction in council tax		

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304	04/12/2020 10:31 AM ID: 153920780	Put it in my black bin?		
305	04/12/2020 10:36 AM ID: 153920837			
306	04/12/2020 10:42 AM ID: 153921279	It would go in black bin if did not have space to recycle as do not want to breed rats at home		
307	04/12/2020 10:47 AM ID: 153922372	Black bin		
308	04/12/2020 10:48 AM ID: 153922454	I would use my black bin due to food waste encouraging rats		
309	04/12/2020 10:57 AM ID: 153922635	4 compost bins always in use. Brown bin necessary for woody wastete		
310	04/12/2020 11:12 AM ID: 153924974	bonfire		
311	04/12/2020 11:34 AM ID: 153926741	Iâ€™d put it in the black bin		
312	04/12/2020 11:41 AM ID: 153927112	Would compost some but would use garden Easter service depending on price. Have s lot of garden Easter in summer and fortnightly collections are not sufficient		
313	04/12/2020 11:43 AM ID: 153927644	This is an increase in council tax by another name.		
314	04/12/2020 11:46 AM ID: 153928402	I would have to throw some of it which is bad for the environment		
315	04/12/2020 11:48 AM ID: 153928165	I would compost as much as possible at home but produce waste that cannot be composted so would take to tip. Only use a paid service as last resort and depending on price		
316	04/12/2020 12:02 PM ID: 153929910	Depending on price, I may just put it in the black bin.		
317	04/12/2020 12:05 PM ID: 153929869	Probably burn it		
318	04/12/2020 12:14 PM ID: 153931403	I would put it in my black bin		
319	04/12/2020 12:32 PM ID: 153933155	I might pay if the price was not high. I may also put in the black bin if enough room.		
320	04/12/2020 12:54 PM ID: 153935576			
321	04/12/2020 13:03 PM ID: 153936771	Use the black bin		
322	04/12/2020 13:04 PM ID: 153936672	Black bin		
323	04/12/2020 13:08 PM ID: 153936584	I would home compost as much as I could. Rest would go into black bin. Stop privatising everything. This should be included in council services. It is an		

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			Response Percent	Response Total
		obligation otherwise fly tipping will increase and blacks bins will overflow.		
324	04/12/2020 13:20 PM ID: 153938095	This is a self funding service where you sell the compost you make back to the community therefore I think you should maintain the service and make it cost neutral. Some of us are trying really hard to do the right thing but simply have too much waste to compost so you should be helping us not even thinking about cutting off the serice		
325	04/12/2020 13:48 PM ID: 153940608			
326	04/12/2020 13:57 PM ID: 153942008	I'd put it in the black bins		
327	04/12/2020 14:00 PM ID: 153940260	We fill our brown bin but would willingly pay for a second bin. We also extensively compost at home.		
328	04/12/2020 14:05 PM ID: 153942738	Use Black bin. Partially disabled, could not do anything else.		
329	04/12/2020 14:07 PM ID: 153943184	It would go in the black bin like it used to		
330	04/12/2020 14:09 PM ID: 153942387	Why are you bothering with a survey when you know damn well you are going to introduce a fee for this service. But whilst you thinking about this do bear in mind that we have the scumbags already fly tipping		
331	04/12/2020 14:10 PM ID: 153942590	90% or our garden waste comes from trees located on council land which drop leaves and branches in our garden. I would only be happy to pay for garden and food waste produced by us.		
332	04/12/2020 14:11 PM ID: 153943352	I would do a combination of home coposting and taking to the tip but given you can make income from this service by seeling the compost I think you should be helping those of us who try very hard to do the right thig, not looking at taking the service away or charging MORE for it - it is already included in our council tax. glve us a better tip in Bishops Stortford and you may get a better reaction. Do good by the environment - improve services dont take them away		
333	04/12/2020 14:33 PM ID: 153945342	I would continue to home compost and use garden waste disposal depending on material as now		
334	04/12/2020 15:11 PM ID: 153949772	It would be hard to dispose of, should be free		
335	04/12/2020 15:18 PM ID: 153949809	A combination of the above options		
336	04/12/2020 15:40 PM ID: 153952328	I would not pay and I'd just put it in the black bin		
337	04/12/2020 15:46 PM ID: 153953509	I would put it in the black bin. We pay above the national average in Council tax terms; you introduced the garden waste bins over strong objections because it would eventually become a revenue generating service (denied and refuted at the time). I am not paying any more for Council services which are already significantly rationed.		
338	04/12/2020 15:47 PM ID: 153953409	put it in the black bin or sometimes go to a HWRC		
339	04/12/2020 15:48 PM ID: 153953032	I really don't know. I don't feel we should pay we pay enough council tax already.		

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			Response Percent	Response Total
340	04/12/2020 16:07 PM ID: 153955691	I would put it in the black bin. We pay above the national average in Council tax terms; you introduced the garden waste bins over strong objections because it would eventually become a revenue generating service (denied and refuted at the time). I am not paying any more for Council services. You reduced the frequency of the collections to once every two weeks. You have increased Council Tax every year I can recall with absolutely no sign that the services we receive are improving. So either the garden waste gets burned in the back garden or it goes in the black bin for landfill. Either way the environment pays which is allegedly a key priority for East Herts.		
341	04/12/2020 16:13 PM ID: 153956338	In the black bin		
342	04/12/2020 16:14 PM ID: 153956085	Depends on cost		
343	04/12/2020 16:15 PM ID: 153956208	Iâ€™d sneak it in the black bin		
344	04/12/2020 16:29 PM ID: 153957859	I would put it in my black bin		
345	04/12/2020 16:39 PM ID: 153958853	will look for alternatives		
346	04/12/2020 17:05 PM ID: 153960425	I canâ€™t afford the paid service and I do pay for it in my council tax already.		
347	04/12/2020 17:07 PM ID: 153960912	I decline to answer in case i incriminate myself		
348	04/12/2020 17:31 PM ID: 153962881	This set of answers is unhelpful. After composting what I can (which I do already) surplus would go in the grey bin (in which I often have capacity) unless a paid garden waste collection were available ad hoc. My garden generates too many shrub clippings and autumn leaves to use the Household Waste Recycling Centre.		
349	04/12/2020 17:32 PM ID: 153962898	Not interested. Council should collect for free as it stands		
350	04/12/2020 17:32 PM ID: 153963213	Use black bin		
351	04/12/2020 17:34 PM ID: 153963497	use black bin		
352	04/12/2020 17:35 PM ID: 153963512	I will challenge this decision and put a much as I can in the black bin		
353	04/12/2020 17:39 PM ID: 153963961	More people would fly tip so this is a ridiculous idea		
354	04/12/2020 17:49 PM ID: 153964916	I would leave in black bin and dispose other where feasible		
355	04/12/2020 18:04 PM ID: 153965982	Considering options.		
356	04/12/2020 18:19 PM ID: 153966851	Use a mixture of composting, black bin and the tip.		

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357	04/12/2020 18:20 PM ID: 153966818	This would depend on cost		
358	04/12/2020 18:34 PM ID: 153968006	Would try to fit it in the black bin		
359	04/12/2020 18:35 PM ID: 153967596	I would pay for the service depending on the price.		
360	04/12/2020 18:39 PM ID: 153968483	Black bin		
361	04/12/2020 18:39 PM ID: 153968462	I would put it in my black bin.		
362	04/12/2020 18:47 PM ID: 153968693	This is disgraceful, waste sites were closed all summer, there will be more dumped waste. Brown bins are very much used by homes and without this service I would expect a reduction in my council tax or a weekly black bin collection like in other parts of the country. The council has a duty of care to provide the services as part of our council tax not everyone has time (when open) to sit in 25+ car length queue to dispose of waste. Let us pay for what services we use as part of the council we pay today which h us extortionate, no expect us to pay a third party. Do your job east hertz council and help provide the services everyone uses. Spend less of niche services. I didnâ€™t ask for Hartman child play area to be ripped out and replaced but you use my council tax to benefit those with young children. Disgraceful!		
363	04/12/2020 18:52 PM ID: 153969457	I would put it in the black bin		
364	04/12/2020 18:56 PM ID: 153969530	Iâ€™d have to put it in the black bin		
365	04/12/2020 19:03 PM ID: 153970072	Black bin		
366	04/12/2020 19:05 PM ID: 153970227	I think we already pay for this in taxes		
367	04/12/2020 19:08 PM ID: 153970219	Use the black bin		
368	04/12/2020 19:10 PM ID: 153970422	Any waste I couldn't compost at home would go in the black bin		
369	04/12/2020 19:11 PM ID: 153970402	We pay council tax for this service		
370	04/12/2020 19:14 PM ID: 153970485	This is almost certainly going to increase illegal disposal as household incomes have been reduced- this would be an irresponsible moved. Moreover, the council tax rates are already high for very little service in return, I'd rather you reduced street lighting to reduce light pollution than support a reduction in waste services.		
371	04/12/2020 19:15 PM ID: 153970667	People will put it in their black bins or dump on verges or hedgerows!		
372	04/12/2020 19:15 PM ID: 153969260	Put in the black bin as we pay for brown bin collection in our council tax rates.		
373	04/12/2020 19:19 PM	Put it in the black bin		

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			Response Percent	Response Total
	ID: 153970650			
374	04/12/2020 19:20 PM ID: 153971048	I am very annoyed that you are considering charging me for this service.		
375	04/12/2020 19:24 PM ID: 153970948	Very large garden + lots of waste, band H council tax. WE would have to have regular bonfires		
376	04/12/2020 19:30 PM ID: 153971514	Put it in the black bin		
377	04/12/2020 19:34 PM ID: 153971481	You are encouraging dumping, we need better facilities to encourage recycling		
378	04/12/2020 19:35 PM ID: 153971387	Place it in black bin		
379	04/12/2020 20:02 PM ID: 153973318	I do not want to be charged for this collection		
380	04/12/2020 20:05 PM ID: 153973370			
381	04/12/2020 20:05 PM ID: 153973438	Fly tip it		
382	04/12/2020 20:14 PM ID: 153973906	Black Bin		
383	04/12/2020 20:14 PM ID: 153973820	Put in black bin		
384	04/12/2020 20:17 PM ID: 153973720	I would rather you reduce the black bin service to once a month		
385	04/12/2020 20:17 PM ID: 153973925	This is outrageous. If anything you should charge for black bin waste. It's the only bin that isn't recycled, and too many people use it instead of separating their waste.		
386	04/12/2020 20:25 PM ID: 153974330	Black bin already pay enough in council tax		
387	04/12/2020 20:37 PM ID: 153974697	Burn it multiple times a week		
388	04/12/2020 20:37 PM ID: 153974960	Put it in the black bin		
389	04/12/2020 20:38 PM ID: 153974678	It will have to go in the black bin. We only put in what is not compostable at home		
390	04/12/2020 20:39 PM ID: 153974664	Probably use black bin for compost		
391	04/12/2020 20:50 PM ID: 153975284	Depends on how much we have a large garden		
392	04/12/2020 20:51 PM ID: 153975428	Would be nice to have options, such as a monthly collection instead of fortnightly as, especially in winter, we do not have as much waste go into the brown bin.		

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			Response Percent	Response Total
393	04/12/2020 20:55 PM ID: 153975344	Burn it at home		
394	04/12/2020 21:01 PM ID: 153975905	Put it in black bin		
395	04/12/2020 21:18 PM ID: 153976409	Put it on your door step		
396	04/12/2020 21:18 PM ID: 153976145	Double bag and use black bins		
397	04/12/2020 21:20 PM ID: 153976586	I would fly tip, as will many other people.		
398	04/12/2020 21:22 PM ID: 153976689			
399	04/12/2020 21:27 PM ID: 153976817	Why pay twice to get you to empty my bin		
400	04/12/2020 21:30 PM ID: 153977025	Black bin		
401	04/12/2020 21:37 PM ID: 153977295	Black bin		
402	04/12/2020 21:37 PM ID: 153977156	Use black bin		
403	04/12/2020 21:38 PM ID: 153977221	Black bin		
404	04/12/2020 21:40 PM ID: 153977344	Could encourage fly tipping		
405	04/12/2020 21:44 PM ID: 153977552	In the black bin I'm not paying for it		
406	04/12/2020 21:48 PM ID: 153977637	I would put it in my black bin		
407	04/12/2020 21:53 PM ID: 153977780	Black bin. Recycling centre hasn't been open since first lockdown		
408	04/12/2020 21:53 PM ID: 153977908	Black bin		
409	04/12/2020 21:55 PM ID: 153978028	I would put it in normal waste		
410	04/12/2020 21:58 PM ID: 153978053	Would probably put in black bin!		
411	04/12/2020 22:02 PM ID: 153977817	I'm staggered you're even suggesting this. Outrageous! Why do I pay tax? Why do I pay council tax? It is the council's duty to service its residents. If this is not a legal requirement then I shall be lobbying my MP to make it law.		
412	04/12/2020 22:10 PM ID: 153978198	Not sure small garden and not much room to self compost		

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			Response Percent	Response Total
413	04/12/2020 22:10 PM ID: 153978004	compost garden waste only - rest in black bin		
414	04/12/2020 22:15 PM ID: 153978766	I would be disgusted if we lost the service and hence meant adding food waste to the black bin. This council is going backwards in their recycling efforts and its very disappointing		
415	04/12/2020 22:18 PM ID: 153978338	Put it in black bin		
416	04/12/2020 22:20 PM ID: 153978875	I would try and shove it in the black bin or drive it in my polluting car to the tip increasing carbon emissions and traffic.		
417	04/12/2020 22:21 PM ID: 153978913	I pay £2000 council tax, and £900 private service fee as road is not adopted. The very idea that service may be reduced or become chargeable is outrageous		
418	04/12/2020 22:24 PM ID: 153978995	I would happily empty it every week on the council office doorstep, idiots		
419	04/12/2020 22:28 PM ID: 153978980	Black bin or fly tip		
420	04/12/2020 22:28 PM ID: 153978282	I have a large garden & fill brown bins every weeks. I do use compost bins also but produce too much to manage without brown bins. I am a pensioner & paying for a huge council tax payment every month so expect a brown bin collection . If I had a postage size garden yes I could compost some but composting does not happen quickly. People will just dump their waste on verges etc, Taking away services like this costs the council more in the long run as they have to clear tipping drops . False economy in my view.		
421	04/12/2020 22:29 PM ID: 153979083	Mostly in the black bin		
422	04/12/2020 22:36 PM ID: 153979346	Charging is not acceptable and will lead to fly tipping as happened in summer in the local park (grass clippings). Grass does not compost well.		
423	04/12/2020 22:42 PM ID: 153979492	I would like this service to continue		
424	04/12/2020 22:43 PM ID: 153979567	No option but to put in black bin		
425	04/12/2020 22:54 PM ID: 153979780	Put in black bin as now		
426	04/12/2020 22:55 PM ID: 153979976	Black bin		
427	04/12/2020 23:00 PM ID: 153980008	Put it in black bin		
428	04/12/2020 23:07 PM ID: 153980249	Burn it		
429	04/12/2020 23:20 PM ID: 153980469	Unfortunately it would go in the black bin which isn't environmentally friendly, everyone has financial pressures and this wouldn't be a wise change for the environment		
430	04/12/2020 23:32 PM ID: 153980618	Black bin		

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			Response Percent	Response Total
431	04/12/2020 23:34 PM ID: 153980613	We already pay for a brown bin collection in our council tax, charging more is only going to lead to garden waste been out in the black bin. Recycling centres journeys will only add to car use and greater air pollution. It's is sad the the council is considering charging more for a vital service and this only reflects on reducing living standards, home composting leads to an increase in the rat population		
432	04/12/2020 23:35 PM ID: 153980650	Itâ€™s mostly grass cutting. I would tell my gardener to leave them on the lawn to decompose. I am a disabled pensioner and none of the alternatives are practicable.		
433	04/12/2020 23:36 PM ID: 153980804	black bin		
434	04/12/2020 23:39 PM ID: 153980841	Put it in the black bin		
435	04/12/2020 23:42 PM ID: 153980844	No idea . Elderly so would not be able to lift		
436	04/12/2020 23:49 PM ID: 153980964	I would stick it in bin bags and put it in the black bin		
437	05/12/2020 00:01 AM ID: 153981168	Dump it		
438	05/12/2020 00:16 AM ID: 153981234	I may have to send food waste in the black bin, I don't know what I would do with garden waste I don't have enough money to pay out for a collection but also can't transport it to a hwrc		
439	05/12/2020 00:21 AM ID: 153981320	Put it in the black bin. If you stop garden waste collection it would make me feel like you care less about recycling so I wouldn't be as conscientious about recycling my plastic waste either		
440	05/12/2020 00:52 AM ID: 153981592	we pay tax anyway so should be collected,people will dump things		
441	05/12/2020 00:54 AM ID: 153981593	Will deal with the issue when it happens as there is nowhere near to dispose of waste any more!!		
442	05/12/2020 03:32 AM ID: 153982565	I am disabled would only Use paid for service infrequently other options not feasible would have to use current sack collections		
443	05/12/2020 04:50 AM ID: 153982963	Bonfire		
444	05/12/2020 05:52 AM ID: 153983289	Use black bin.		
445	05/12/2020 05:53 AM ID: 153983277	Put in black bin		
446	05/12/2020 06:02 AM ID: 153983387	I would put it in the black bin		
447	05/12/2020 06:11 AM ID: 153983441	I do not have the facility in my garden to have a compost		
448	05/12/2020 06:37 AM ID: 153983645	I would continue home composting small amounts but also use the paid for service for the rest		

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			Response Percent	Response Total
449	05/12/2020 06:44 AM ID: 153983749	I wouldn't have anywhere to put it and that's when you will see people putting in into other bins		
450	05/12/2020 06:49 AM ID: 153983813	I'd struggle to dispose via recycling and put in black bin		
451	05/12/2020 06:53 AM ID: 153983826	Would try get as much as I could in the black bin		
452	05/12/2020 06:55 AM ID: 153983861	I think people would just put in black bin		
453	05/12/2020 07:31 AM ID: 153984319	Do not know		
454	05/12/2020 07:47 AM ID: 153984652	Put in garbage. We don't have much compost		
455	05/12/2020 08:05 AM ID: 153984964	This is a bad idea. It will mean people throw it all in black bin. Bet we wont get a discount when if it happens!		
456	05/12/2020 08:06 AM ID: 153984835	I would be very disappointed in the council and would have to consult with others to work out what to do but I may end up putting it in my black bin		
457	05/12/2020 08:08 AM ID: 153984998	We would have to put it in the black bin.		
458	05/12/2020 08:11 AM ID: 153984930	Use black bags and black bin		
459	05/12/2020 08:14 AM ID: 153985149	bonfire		
460	05/12/2020 08:16 AM ID: 153985147	Food waste would go in the black bin.		
461	05/12/2020 08:18 AM ID: 153985258	With trouble. It would cause hassle having to drive somewhere to dispose of it, and also trying to start home composting.		
462	05/12/2020 08:23 AM ID: 153985450	Burn it		
463	05/12/2020 08:26 AM ID: 153985438	I wouldn't recycle as much, sadly		
464	05/12/2020 08:28 AM ID: 153985380	90% of our brown waste is food. We don't have space for a food composter		
465	05/12/2020 08:29 AM ID: 153985439	I would use the black bins for food waste if asked to pay for brown bin. I pay nearly £200pm on council tax!		
466	05/12/2020 08:33 AM ID: 153985733	Put it in the black bin		
467	05/12/2020 08:34 AM ID: 153985770	We would have no choice to put food waste in black bin and potentially get a gardener. This will be hard hitting for older residents of our village who are hard up and don't drive. It's outrageous to consider more charges a year when lots of people are on lesser incomes or lost their jobs!		
468	05/12/2020 08:35 AM ID: 153985789	I would use the black bin if brown bin was a paid for service. I pay nearly £200pm in council tax I will not be paying more for a service.		

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469	05/12/2020 08:36 AM ID: 153985760	More bonfires and home incinerator		
470	05/12/2020 08:43 AM ID: 153985996	Put it in black bin		
471	05/12/2020 08:47 AM ID: 153986086	I think you should continue to provide this service free of charge		
472	05/12/2020 08:52 AM ID: 153986252	would use the black bin if room		
473	05/12/2020 08:53 AM ID: 153986313	Put it in black bin		
474	05/12/2020 09:02 AM ID: 153986337	Probably put it in my black bin like everyone else will if you start charging for the brown bin to be collected.		
475	05/12/2020 09:02 AM ID: 153986519	Fly tip		
476	05/12/2020 09:04 AM ID: 153986584	Being OAP could not really afford any more out goings		
477	05/12/2020 09:06 AM ID: 153986508	Black bin and dispose of excess in wooded areas		
478	05/12/2020 09:09 AM ID: 153986845	I would burn it		
479	05/12/2020 09:11 AM ID: 153986864	I would put it in the black bin		
480	05/12/2020 09:11 AM ID: 153986942	I would simply have to put it back into the black bin, which is extremely bad for the environment. I'm not saving and transporting food waste. I also don't see why the council offer the service and then suddenly declare it isn't their responsibility, and want to charge us.		
481	05/12/2020 09:12 AM ID: 153986896	put in black bin		
482	05/12/2020 09:14 AM ID: 153986993	I think we pay enough council taxes to have a garden waste collection included.		
483	05/12/2020 09:14 AM ID: 153987173	I would put it in the black bin		
484	05/12/2020 09:14 AM ID: 153987193	put in black bin		
485	05/12/2020 09:15 AM ID: 153986918	would take to recycling centre in Buntingford IF it is re-opened!!!!		
486	05/12/2020 09:16 AM ID: 153986850	You would give no choice but to pay for the garden waste collection service.		
487	05/12/2020 09:17 AM ID: 153987334	I would put it in the black bin		
488	05/12/2020 09:17 AM ID: 153987223	dump it somewhere else, black bin it.		

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489	05/12/2020 09:17 AM ID: 153987296	Likely put it in the black bin		
490	05/12/2020 09:18 AM ID: 153987123	I'd stick it in the black bin to stop the increase in rats-we have enough already!		
491	05/12/2020 09:38 AM ID: 153988028	I have a gardener who takes my waste		
492	05/12/2020 09:39 AM ID: 153988031	Reluctantly pay, it should be covered by council tax.		
493	05/12/2020 09:42 AM ID: 153988299	Reluctantly pay. This should be covered by council tax		
494	05/12/2020 09:44 AM ID: 153988394	We already pay for it through council tax so why should I be charged twice		
495	05/12/2020 09:48 AM ID: 153988435	Fly tip		
496	05/12/2020 09:51 AM ID: 153988462	I cannot afford to pay more and as I am disabled I have to put it in my black bin		
497	05/12/2020 09:51 AM ID: 153988375	We feel very strongly the service should continue as it is with no addition fees as the council taxes in hereford are very high		
498	05/12/2020 09:52 AM ID: 153988289	I put food in the black bin, but waited forever for the service to resume before disposing of my garden waste. Not an option in survey to say this. I think council tax is high and should include brown bin collection I would struggle to pay any more for the service and I work long hours so would also struggle to compost myself - I also have quite a small garden, don't want a compost bin in it / much better to know it is being done by the council. I don't agree with this service being taken away, think it is a bad idea and would change my opinion of the council as being eco friendly		
499	05/12/2020 09:54 AM ID: 153987872	Having no transport and being unable therefore to use the recycling site I am being unfairly prejudiced against by the council's decision to charge for brown bins I would accept		
500	05/12/2020 09:57 AM ID: 153988726	Probably fly tip into the countryside		
501	05/12/2020 10:00 AM ID: 153988901	Depends whether it also includes food waste. I would take garden waste to household centre but would not do that with food		
502	05/12/2020 10:01 AM ID: 153988871	Probably burn it.		
503	05/12/2020 10:01 AM ID: 153988439	Our cooked waste would go in the black bin, this would increase what goes into landfill!		
504	05/12/2020 10:03 AM ID: 153988857	Would pay if charges were reasonable in combination with taking to the local refuse centre. Would happily compost at home if we had the space to do so.		
505	05/12/2020 10:03 AM ID: 153988823	Over 70 with ill health		
506	05/12/2020 10:05 AM ID: 153989062	I would be burning a lot more waste on my allotment and adding to pollution.		

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507	05/12/2020 10:09 AM ID: 153989266	It will go in the black bin		
508	05/12/2020 10:19 AM ID: 153989715	Dried and go on bonfire		
509	05/12/2020 10:20 AM ID: 153989529	As a pensioner I would have to concrete my garden as I wouldn't be able to afford to pay for removal and we don't have a local recycling centre.		
510	05/12/2020 10:20 AM ID: 153989853	I would just use the black bin. Our local recycling centre in Buntingford also hasn't reopened so options are becoming limited.		
511	05/12/2020 10:20 AM ID: 153989960	No choice if Household Waste Recycling Centre closes		
512	05/12/2020 10:21 AM ID: 153989869	I would probably take it to the woods which many people did in lockdown		
513	05/12/2020 10:22 AM ID: 153990103	As a pensioner I would have to concrete my garden as I wouldn't be able to afford to pay for removal and we don't have a local recycling centre.		
514	05/12/2020 10:23 AM ID: 153990006	Dump it in street		
515	05/12/2020 10:27 AM ID: 153990205	don't know yet		
516	05/12/2020 10:28 AM ID: 153990332	Black bin and would not recycle		
517	05/12/2020 10:29 AM ID: 153990218	It would go in the black bin, I don't have much expendable income and the hours I work I don't have time to go to the dump. It would be a horrible thing as I want to recycle as much as I can but I can't afford more charges. Also I know more fly-tipping will take place by others which is already a problem being we live in a relatively rural area.		
518	05/12/2020 10:31 AM ID: 153990321	Use the black bin		
519	05/12/2020 10:32 AM ID: 153990357	Bag it and put it in the black bin		
520	05/12/2020 10:40 AM ID: 153990531	Put in in black bin		
521	05/12/2020 10:41 AM ID: 153991003	Place in black bin		
522	05/12/2020 10:42 AM ID: 153990146	Unsure, probably a combination of options		
523	05/12/2020 10:43 AM ID: 153991065	It would go in black bin		
524	05/12/2020 10:49 AM ID: 153991377	We are old and vulnerable and want to continue free collection as at present		
525	05/12/2020 10:55 AM ID: 153991439	In the black bin		
526	05/12/2020 10:58 AM	Dump it		

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			Response Percent	Response Total
	ID: 153991697			
527	05/12/2020 10:58 AM ID: 153991918	I'd put it in the black bin. The Buntingford recycling centre is still closed, so I definitely wouldn't put garden waste bags in the car to drive to Royston. I believe we already pay sufficient council rates to pay for a fortnightly service for garden waste. Why don't you look at a monthly option instead of stopping it completely?		
528	05/12/2020 11:02 AM ID: 153991686	Put in black bin		
529	05/12/2020 11:10 AM ID: 153992470	We already pay for this as part of our council tax so all you can do charge more but don't take it away. I would love much larger black and blu bin to help with getting rid of rubbish. Blue would be great to have a much larger recycle bin		
530	05/12/2020 11:14 AM ID: 153992571	I don't know how I could manage this. It would be very difficult. I do not think you should charge for this service.		
531	05/12/2020 11:22 AM ID: 153993018	Put it in black bin		
532	05/12/2020 11:24 AM ID: 153993120	Try to sneak it into the black bin.		
533	05/12/2020 11:32 AM ID: 153993706	Not sure		
534	05/12/2020 11:39 AM ID: 153993952	I would only pay for it if it was a reasonable cost and I would do so very grudgingly as I think the cost should be covered by council tax. Any other method of disposing it is un-environmental and would lead to more fly-tipping. If I consider the charge unreasonable I would reluctantly put it in the black bin		
535	05/12/2020 11:41 AM ID: 153994190	i would put it in the black bin		
536	05/12/2020 11:42 AM ID: 153994099	I'd compost what I could, the rest I would have to put in the black bin.		
537	05/12/2020 11:44 AM ID: 153994325	I think it should be collected as part of the council tax		
538	05/12/2020 11:59 AM ID: 153995074	put it in the black bin. DO-NOT ENCOURAGE FLY TIPPING BY CHARGIGN FOR WASTE		
539	05/12/2020 12:26 PM ID: 153996544	I have a large garden and need to use the brown as I have large quantities of grass cutting		
540	05/12/2020 12:28 PM ID: 153996448	I would only use the black bin.		
541	05/12/2020 12:34 PM ID: 153996816	anywhere		
542	05/12/2020 12:45 PM ID: 153997303	I would use the black bin		
543	05/12/2020 12:46 PM ID: 153996997	How much for collection. We are in our 70's		
544	05/12/2020 12:47 PM ID: 153997106	I would be unable to deal with it		

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			Response Percent	Response Total
545	05/12/2020 12:50 PM ID: 153997596	Put it in the black bin		
546	05/12/2020 12:53 PM ID: 153997859	Put it in my black bin		
547	05/12/2020 12:54 PM ID: 153997770	use the black bin or have a bonfire		
548	05/12/2020 13:08 PM ID: 153998550	It would go in the black bin		
549	05/12/2020 13:22 PM ID: 153998364	We would burn our garden waste		
550	05/12/2020 13:28 PM ID: 153998996	Just spread it over the grass verge.		
551	05/12/2020 13:34 PM ID: 153999683	Food and some garden in black bin excess down dump.		
552	05/12/2020 13:44 PM ID: 154000204	I'd put it in the black bin if I had no time to go to the recycling centre		
553	05/12/2020 13:45 PM ID: 154000055	Either home compost or put in black bin if too much to put in composter		
554	05/12/2020 13:47 PM ID: 154000227	I would put it in my black bin and black bin would be overflowing		
555	05/12/2020 13:48 PM ID: 154000435	black bin		
556	05/12/2020 13:50 PM ID: 154000183	I would compost what I could, take rest to HWRC		
557	05/12/2020 13:50 PM ID: 154000652	black bin		
558	05/12/2020 14:01 PM ID: 154000952	I'd put it all in the black bin as I have no other choice		
559	05/12/2020 14:04 PM ID: 154001132	I strongly oppose this idea		
560	05/12/2020 14:18 PM ID: 154001525	Not sure		
561	05/12/2020 14:37 PM ID: 154000373	I would want to know how food waste, apart from vegetable peelings, will be recycled as it should not be composted as it encourages rats.		
562	05/12/2020 14:46 PM ID: 154003441	Burn it if it couldn't be composted.		
563	05/12/2020 14:54 PM ID: 154004064	Black bin		
564	05/12/2020 15:10 PM ID: 154004905	I would not pay - it would not be recycled		
565	05/12/2020 15:12 PM	Don't know		

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	ID: 154004811			
566	05/12/2020 15:16 PM ID: 154005068	A combination of the first three options above.		
567	05/12/2020 15:34 PM ID: 154006068	Wouldn't pay		
568	05/12/2020 15:41 PM ID: 154006340	Get rid of the grass.		
569	05/12/2020 15:41 PM ID: 154006405			
570	05/12/2020 16:16 PM ID: 154008058	Use the black bin, or fly tip!!		
571	05/12/2020 16:22 PM ID: 154008053	Black bin		
572	05/12/2020 16:28 PM ID: 153977577	Plus put small bits in the black bin because if the council feel that food is not going to be recycled anymore then what is the difference with a bit of weeding?????		
573	05/12/2020 16:28 PM ID: 154008648	As we have a lot of trees that need to be pruned we need a brown and also have 3 lawns		
574	05/12/2020 16:33 PM ID: 154008652	As now would compost some. I would be most dissatisfied if you stopped collecting and would be forced to take to the recycling centre		
575	05/12/2020 16:36 PM ID: 154008810	I don't know what we would do??		
576	05/12/2020 16:40 PM ID: 154009302	Not sure		
577	05/12/2020 16:40 PM ID: 154009317	With difficulty. Keep the collection free as the food waste goes in with it. We pay enough council tax.		
578	05/12/2020 16:41 PM ID: 154009137	I would probably add my food/garden waste into the household rubbish. By charging residents, I fear that the Council will only add to the problem of fly-tipping in the area. We do home composting but do not have capacity to use all of our garden waste.		
579	05/12/2020 16:46 PM ID: 154009472	Burn it on a bonfire		
580	05/12/2020 16:54 PM ID: 154009645	I would need to understand better how to compost		
581	05/12/2020 17:19 PM ID: 154010010	I would fly tip it on councils front door step but I don't have a car..lol		
582	05/12/2020 17:27 PM ID: 154011368	I would have to use the paid service but not out of choice.		
583	05/12/2020 17:28 PM ID: 154008187	Black bin		
584	05/12/2020 17:29 PM ID: 154011457	Put in black bin		

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585	05/12/2020 17:35 PM ID: 154011093	Difficult to answer without idea of costs. Not everyone is in either a position to pay or to transport to the recycling centre. There is also the question. Of more carbon emissions from people having to drive to a recycling centre. There is no mention in this survey of what would then happen to food waste.		
586	05/12/2020 17:35 PM ID: 154011806	I do not produce garden waste at the moment however in the process of buying a house with garden. We already pay a huge amount of council tax and with the current economic situation, asking people to pay more when we are loosing our jobs is unacceptable. This will just encourage more fly tipping that the council will need to clear up.		
587	05/12/2020 17:41 PM ID: 154011944	I'd put it in the black bin		
588	05/12/2020 17:43 PM ID: 154012055	I would use my black bin instead		
589	05/12/2020 17:50 PM ID: 154011214	part home compost, other waste(food/garden) in black bin		
590	05/12/2020 17:53 PM ID: 154012461	I am disabled so it will just be left to rot		
591	05/12/2020 18:00 PM ID: 154012803	It would go into an already overflowing black bin		
592	05/12/2020 18:04 PM ID: 154012769	I imagine the black bins will overflow		
593	05/12/2020 18:09 PM ID: 154013095	If the local waste recycling reopen		
594	05/12/2020 18:16 PM ID: 154013175	I would find somewhere to dump the garden waste		
595	05/12/2020 18:16 PM ID: 154013754	I would put in black bin, council tax is high enough		
596	05/12/2020 18:18 PM ID: 154013706			
597	05/12/2020 18:24 PM ID: 154012215	Don't know		
598	05/12/2020 18:27 PM ID: 154013407	I'd probably place it in the black bin		
599	05/12/2020 18:32 PM ID: 154014380	In the black bin		
600	05/12/2020 18:36 PM ID: 154014574	I would put it in bags and place it in the black bin		
601	05/12/2020 18:53 PM ID: 154015180	Put it in the black bin		
602	05/12/2020 19:02 PM ID: 154015319	Black bin, as transport to recycling ctr an issue		
603	05/12/2020 19:16 PM ID: 154015835	Put it in the black bin		

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			Response Percent	Response Total
604	05/12/2020 19:44 PM ID: 154016759	Put in Black Bin which is almost empty		
605	05/12/2020 19:46 PM ID: 154016842	Put in Black Bin which is almost empty		
606	05/12/2020 19:46 PM ID: 154016749			
607	05/12/2020 19:51 PM ID: 154016880	It is the right thing to provide for taxpayers - it is higher priority than some wasteful council projects		
608	05/12/2020 20:01 PM ID: 154017192	Use black bin		
609	05/12/2020 20:02 PM ID: 154017195	Black bin		
610	05/12/2020 20:06 PM ID: 154017336	It would need to go in my overflowing black bin collection. Complete waste poor service if removed.		
611	05/12/2020 20:09 PM ID: 154017331	I would add it to my household waste		
612	05/12/2020 20:11 PM ID: 154017350	Black bin		
613	05/12/2020 20:14 PM ID: 154017522	It would depend on the cost		
614	05/12/2020 20:21 PM ID: 154017691	Burn it at home.		
615	05/12/2020 20:35 PM ID: 154017925	Use the black bin		
616	05/12/2020 20:55 PM ID: 154018529	I would take garden waste to a recycling centre but food waste would go in the black bin, meaning it would need to be collected more frequently		
617	05/12/2020 21:09 PM ID: 154018920	Front gardens will be a complete mess.		
618	05/12/2020 21:27 PM ID: 154019282	Put it in my black bin		
619	05/12/2020 21:30 PM ID: 154019340	Black bin, what choice would I have? Appalled to hear this		
620	05/12/2020 21:31 PM ID: 154019311	Put it in the black bin as we don't have a big garden		
621	05/12/2020 21:33 PM ID: 154019444	Don't know!		
622	05/12/2020 22:00 PM ID: 154020040	Put it in my black bin		
623	05/12/2020 22:03 PM ID: 154019984	I'd put it in black bin		
624	05/12/2020 22:11 PM	Like everyone else I would take it to the nearest wasteland, wood etc. This is		

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			Response Percent	Response Total
	ID: 154019820	simply a ridiculous proposition!!! And food peelings etc would go in the black bin		
625	05/12/2020 22:19 PM ID: 154020328	We need more info on costs		
626	05/12/2020 22:32 PM ID: 154020652	Black bin		
627	05/12/2020 22:38 PM ID: 154020776	Black bin		
628	05/12/2020 22:41 PM ID: 154020748	I pay enough council tax and councils need to budget better to uphold their obligations and promises		
629	05/12/2020 22:42 PM ID: 154020778	Put it in the black bin or dump it in layby		
630	05/12/2020 22:55 PM ID: 154020842	Find some where to dispose of it		
631	05/12/2020 23:07 PM ID: 154021231	You will find people start dumping more		
632	05/12/2020 23:51 PM ID: 154021820	Burn it or tip it		
633	05/12/2020 23:59 PM ID: 154021960	I would expect a reduction in my council tax bill. I have a large garden and expect the extortionate council tax bill is high enough without you wanting to take more off me.		
634	06/12/2020 00:07 AM ID: 154021975	Black bin or dump if going that way		
635	06/12/2020 01:27 AM ID: 154022514	Burning		
636	06/12/2020 02:56 AM ID: 154022857	The council is already paid for this service via council tax		
637	06/12/2020 04:23 AM ID: 154023092	I am strongly opposed to withdrawal of this service		
638	06/12/2020 07:14 AM ID: 154023952	Bonfire		
639	06/12/2020 07:37 AM ID: 154024192	Black bin		
640	06/12/2020 07:38 AM ID: 154024204	Compost on my allotment		
641	06/12/2020 07:40 AM ID: 154024205	Put it in black bin		
642	06/12/2020 07:51 AM ID: 154024327	If this was to happen I would expect the cost of council tax to be lowered		
643	06/12/2020 08:05 AM ID: 154024427	put it in the black bins		
644	06/12/2020 08:07 AM	Would put in black bin as already pay through council tax for this to be collected		

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			Response Percent	Response Total
	ID: 154024568	and do not have room for composting		
645	06/12/2020 08:09 AM ID: 154024591	Iâ€™d scatter it along the fast lane of the M11.		
646	06/12/2020 08:10 AM ID: 154024616	Use black bin		
647	06/12/2020 08:16 AM ID: 154024708	Put in in black bin		
648	06/12/2020 08:21 AM ID: 154024735	This is a stupid Idea and will increase fly tipping		
649	06/12/2020 08:25 AM ID: 154024922	This is a stupid Idea and will increase fly tipping of waste		
650	06/12/2020 08:26 AM ID: 154024886	Communal gardens would be a mess where the council don't cut grass enough or to a high service that we have to pay for. We end up cutting grass ourselve so feel that having to pay for garden waste to be taken away is wrong.		
651	06/12/2020 08:42 AM ID: 154025333	Would put in black bin we don't have space to compost		
652	06/12/2020 08:47 AM ID: 154025432	Put it the black bin or burn it		
653	06/12/2020 08:48 AM ID: 154025439			
654	06/12/2020 08:54 AM ID: 154025562	I would prefer the current arrangement to remain in olace		
655	06/12/2020 09:01 AM ID: 154025805	I would do everything in my power to campaign against this it is a complete and utter travesty if this were to go ahead		
656	06/12/2020 09:15 AM ID: 154026100	Into black bin		
657	06/12/2020 09:24 AM ID: 154026278	Put in black bin		
658	06/12/2020 09:46 AM ID: 154026817	Flat does not have a garden and has communal rubbish bins only. Food waste has to go in there, and recycling is taken to a local recycling bin area		
659	06/12/2020 10:05 AM ID: 154027428	Dump it in the woods		
660	06/12/2020 10:11 AM ID: 154027400	I would put most of it in the black household bin		
661	06/12/2020 10:14 AM ID: 154027630	I would put it all in the black bin		
662	06/12/2020 10:22 AM ID: 154027841	place it in the black bin		
663	06/12/2020 10:26 AM ID: 154028081	put it in the black bin		
664	06/12/2020 11:10 AM	Black bin as pay enough in council tax for a service		

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			Response Percent	Response Total
	ID: 154029544			
665	06/12/2020 11:37 AM ID: 154030531	Why is this not part of the councils job.?If you want more waste dumped by the side of the road then go ahead and take away the brown bins.Out brown bin is always full even though we do compost some of our garden waste.We would have to go for the paid brown bin service.		
666	06/12/2020 11:53 AM ID: 154030716	Don't know		
667	06/12/2020 12:15 PM ID: 154032357	put it in the black bin		
668	06/12/2020 12:36 PM ID: 154033357	Waste Centre or dump it		
669	06/12/2020 13:31 PM ID: 154035549	I dont expect the council to do this without first resigning for incompetence. You can save money elsewhere, you currently waste plenty anyway. This will lead to fly tipping of waste and cost you more.		
670	06/12/2020 14:06 PM ID: 154036915	Put in black bin		
671	06/12/2020 14:19 PM ID: 154037615	I would put it in my black bin		
672	06/12/2020 16:02 PM ID: 154041938	Use black bin		
673	06/12/2020 16:06 PM ID: 154042143	Compost garden waste where feasible; pay part charge summer only		
674	06/12/2020 16:08 PM ID: 154042346	Compost garden waste where feasible; pay part charge summer only		
675	06/12/2020 16:15 PM ID: 154042457	Fly tipping		
676	06/12/2020 16:17 PM ID: 154042493	Put it in the black bin		
677	06/12/2020 16:52 PM ID: 154043566	Leave it on the road side. Iâ€™m not paying any extra,		
678	06/12/2020 17:00 PM ID: 154044048	I would put the waste into the black bin		
679	06/12/2020 17:21 PM ID: 154044772	I would put it in the black bin		
680	06/12/2020 17:30 PM ID: 154045066	Don't know		
681	06/12/2020 17:39 PM ID: 154045304	bonfire		
682	06/12/2020 19:19 PM ID: 154048016	I would put it in the black bin		
683	06/12/2020 19:32 PM ID: 154049425			

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			Response Percent	Response Total
684	06/12/2020 19:50 PM ID: 154050058	Black bin		
685	06/12/2020 19:51 PM ID: 154050075	why would you want to reduce /limit recycling opportunities? This is an acceptable cost to EHDC, not a 'nice to do'		
686	06/12/2020 20:01 PM ID: 154050460	A brown bin service should be continued or council tax reduced, removing a service is not cost reduction!		
687	06/12/2020 20:15 PM ID: 154050828			
688	06/12/2020 20:40 PM ID: 154051697	Use the black bin if room		
689	06/12/2020 20:44 PM ID: 154051797	Put in black bin		
690	06/12/2020 20:47 PM ID: 154051962	Iâ€™d have to put it in my black bin. Terrible idea by the way, havenâ€™t you noticed weâ€™re in an ecological disaster?		
691	06/12/2020 20:50 PM ID: 154052096	Use black bin		
692	06/12/2020 20:53 PM ID: 154052008	I think it would lead to fly tipping		
693	06/12/2020 20:56 PM ID: 154052092	I would tell you to carry on as normal. If it ainâ€™t broke donâ€™t fix it.		
694	06/12/2020 21:10 PM ID: 154052547	Or put it in the black bin		
695	06/12/2020 21:15 PM ID: 154052137	I'm 69, my garden is approx 30feet X 80feet. I have steps 7 feet below the road level at the front of my house. In the summer the brown bin needs to be collected every week. So I would be forced to pay for brown bin collection. Just another tax on the old.		
696	06/12/2020 21:18 PM ID: 154052650	I'd use the black bin		
697	06/12/2020 21:21 PM ID: 154052846	As this service is an enabling service like many others I would complain to members.		
698	06/12/2020 21:38 PM ID: 154053466	Put it in the black bin		
699	06/12/2020 21:42 PM ID: 154053549	I honestly donâ€™t know what I would do. I donâ€™t have the time to home compost. I need the bin for garden waste. I recycle to best of my ability and use all methods to increase the capacity within the bin. Paying for another service I strongly disagree with.		
700	06/12/2020 22:06 PM ID: 154054258	Put in my black bin in bin bags		
701	06/12/2020 22:07 PM ID: 154053561	Not sure but why donâ€™t you collect less often rather than not at all?		
702	06/12/2020 22:39 PM ID: 154055072	Would throw in the black bin		

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			Response Percent	Response Total
703	07/12/2020 00:19 AM ID: 154056432	We are already paying for this through Council Tax. Additional charges = increased flytipping		
704	07/12/2020 00:35 AM ID: 154056593	It would have to go in my black bin (which is always already full by collection day) or to waste centre when I'm able to get there. I will not compost garden and food waste as already have an issue with field mice in my garden		
705	07/12/2020 00:43 AM ID: 154056684	Put it in the black bin		
706	07/12/2020 05:47 AM ID: 154057866	Use black bin for food waste		
707	07/12/2020 06:38 AM ID: 154058441	I would dump it on the side of the road what a ridiculous thing to introduce		
708	07/12/2020 06:52 AM ID: 154058611	Find other ways to dispose of it. Black bin		
709	07/12/2020 06:54 AM ID: 154058621	Id put it in the black bin		
710	07/12/2020 07:14 AM ID: 154058947	Would reluctantly have to pay for the bin as home compost equals rats which are disgusting		
711	07/12/2020 07:16 AM ID: 154058903	Ridiculous idea, we have a lot of garden waste and not a big enough area to compost it. I assume council tax will reduce to compensate this charge. We will not benefit from this inconvenience which we pay for! Fly tipping will increase in our country lanes. Over lockdown we had rotting things in our bin that wasn't collected for months. The dump wasn't even open! Sorry but whoever thought this was a good idea needs to rethink. We would lose a beneficial service that we already pay a hefty some each month for so you can penny pinch for other issues which likely don't affect or benefit us.		
712	07/12/2020 07:37 AM ID: 154059300	We already pay £3k in council tax per year.		
713	07/12/2020 07:54 AM ID: 154059776	Should not be an extra charge as I pay enough Council Tax to East Herts		
714	07/12/2020 08:11 AM ID: 154060305	Black bin - if it fits! Council tax is very high already		
715	07/12/2020 08:54 AM ID: 154062724	I do not believe this should be stopped - it is a critical service		
716	07/12/2020 09:36 AM ID: 154065833	Use black bin. The environmental damage if using the recycling centres by 1000's of additional vehicles and subsequent queueing would far far outstrip a bin lorry once a fortnight		
717	07/12/2020 10:08 AM ID: 154068687	I would put my garden waste in the black bin and possibly home compost a small amount if possible		
718	07/12/2020 10:10 AM ID: 154069130	put it in the black bin. This is a ridiculous idea I have a large garden		
719	07/12/2020 10:18 AM ID: 154070086	I would dump it at the EHDC offices		
720	07/12/2020 11:04 AM ID: 154074290	While I would probably end up paying for the services I would not be happy at all with this approach as I think brown waste can be used by the council for		

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			Response Percent	Response Total
		composting		
721	07/12/2020 11:22 AM ID: 154075827	Likely a combination of the above depending on time of year. However all you will do is increase fly tipping which is already a major issue across the county		
722	07/12/2020 11:31 AM ID: 154077352	Find somewhere safe to compost it away from garden so not to attract rats		
723	07/12/2020 11:49 AM ID: 154079636	I would place it in the black bin. Please do not stop.		
724	07/12/2020 11:51 AM ID: 154080094	Place in black bin. Please do not stop this service!!		
725	07/12/2020 11:51 AM ID: 154079685	Dump on waste land		
726	07/12/2020 12:27 PM ID: 154083587	Bonfire		
727	07/12/2020 12:36 PM ID: 154084025	put in black bags or dump it somewhere !		
728	07/12/2020 12:49 PM ID: 154085975	I don't agree to the extra charge		
729	07/12/2020 12:59 PM ID: 154086956	black bin		
730	07/12/2020 13:01 PM ID: 154087549	black bin		
731	07/12/2020 13:04 PM ID: 154085938	There is not the facilities at home to compost the amount of garden waste in the Spring/Summer months		
732	07/12/2020 13:21 PM ID: 154089485	I would expect not to pay for a brown bin but continue to use it.		
733	07/12/2020 13:59 PM ID: 154093040	Would be forced to use the recycling centre increasing road traffic and c02 out instead of one lorry every other week		
734	07/12/2020 14:22 PM ID: 154082881	Possible would use paid for service and take what I could to household waste recycling centre		
735	07/12/2020 14:26 PM ID: 154096915	Possible would use paid for service and take what I could to household waste recycling centre		
736	07/12/2020 14:37 PM ID: 154097049	use the black bin		
737	07/12/2020 15:14 PM ID: 154102259	Put in black bin		
738	07/12/2020 15:18 PM ID: 154102803	Black Bin		
739	07/12/2020 16:04 PM ID: 154107464	Put it in my black bin!		
740	07/12/2020 18:15 PM ID: 154120482	Pay reluctantly		

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741	07/12/2020 18:30 PM ID: 154121864	Black bags in the black bin		
742	07/12/2020 18:51 PM ID: 154121215	I compost everything I can except cooked food, woody stuff and perennial weeds		
743	07/12/2020 19:33 PM ID: 154125097	Due to only having a van, I am unable to transport to recycling centre		
744	07/12/2020 19:34 PM ID: 154125396	Can't afford o pay --over 80 ¬ able to go to recycle centre		
745	07/12/2020 20:03 PM ID: 154127703	I would place it in the black bin		
746	07/12/2020 20:24 PM ID: 154128300	Depends upon the cost		
747	07/12/2020 20:26 PM ID: 154129294	Depends upon the cost		
748	07/12/2020 20:42 PM ID: 154130016	I would put it in the black bin Iâ€™m afraid, I work full time and donâ€™t have time to go to recycling centres		
749	07/12/2020 21:06 PM ID: 154131216	More would go in the black bin particularly as its not usually full.		
750	07/12/2020 21:15 PM ID: 154131422	black bin		
751	07/12/2020 21:35 PM ID: 154132368			
752	07/12/2020 21:44 PM ID: 154132930	Stop being greedy scum.		
753	07/12/2020 21:57 PM ID: 154133210	I would only consider paying if it remains possible to dispose of food waste in the brown bin as well as garden waste as I do not produce much garden waste		
754	07/12/2020 22:01 PM ID: 154133103	I would consider investing in a mulching blade for my lawnmower, thereby stopping my main green waste production. I would probably take the balance (leaves, hedge clippings etc to the HWRC.		
755	07/12/2020 22:07 PM ID: 154133922	Don't drive. Rat problem in area exasperated by home composting and black bin not big enough for an average family plus food waste should be done every. So much for the environment, I'm sure it'll be great when everyone is burning their garden rubbish because of you useless profiteers.		
756	07/12/2020 22:23 PM ID: 154134430	Put it in my black bin.		
757	07/12/2020 22:26 PM ID: 154134603	Iâ€™d be forced to pay but I donâ€™t think itâ€™s acceptable		
758	08/12/2020 07:16 AM ID: 154140506	WE KNEW WAS COMMING - ONLY A MATTER OF TIME AND i OBJECT		
759	08/12/2020 07:20 AM ID: 154140555	Burn it		
760	08/12/2020 07:36 AM	would put it in the black bin		

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			Response Percent	Response Total
	ID: 154140970			
761	08/12/2020 08:32 AM ID: 154142840	Black bin		
762	08/12/2020 08:35 AM ID: 154142943	I would be strongly against this - we pay for the brown bins in our excessive council tax. For those who pay huge amounts of council tax, the brown bin should be included. Otherwise why else do I have to pay more money????		
763	08/12/2020 08:37 AM ID: 154143049	Flytip		
764	08/12/2020 08:51 AM ID: 154143917	I would have to use the black bin. However, given the high rates of council tax I would be very disappointed if additional money was demanded for a brown bin service that already exists.		
765	08/12/2020 08:56 AM ID: 154144314	Put it in my black bin		
766	08/12/2020 09:48 AM ID: 154148357	Would put it in black bin		
767	08/12/2020 09:58 AM ID: 154149592	Place in black bin		
768	08/12/2020 10:28 AM ID: 154153278	I want to use the brown bin service which is already in operation and already paid for via local taxation		
769	08/12/2020 10:34 AM ID: 154152938	I use a waste disposal unit where I can. But need bin for garden waste. No room for composting		
770	08/12/2020 11:10 AM ID: 154158638	Fly tipping. Bonfire. Hide in bottom of black bin. Service should be kept		
771	08/12/2020 12:55 PM ID: 154176647	I would put it in the black bin as would most people		
772	08/12/2020 13:09 PM ID: 154177247	i am an OAP and get benefits rent releaf and council tax releaf so could not afford to pay for brown bin		
773	08/12/2020 13:30 PM ID: 154180353	But would object to having to pay as I believe I pay enough Council Tax and receive less and less services		
774	08/12/2020 14:26 PM ID: 154187233	It depends how much you will charge for the brown bin.		
775	08/12/2020 14:28 PM ID: 154188596	It depends how much you will charge for the brown bin.		
776	08/12/2020 14:59 PM ID: 154191370	I do not need a garden waste collection		
777	08/12/2020 15:00 PM ID: 154190718	I would be concerned about fly tipping from others		
778	08/12/2020 16:55 PM ID: 154206846	Fly tip		
779	08/12/2020 17:17 PM ID: 154209039	Live in conservation area, full of trees, need garden waste removal but wont pay extra I pay council tax		

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			Response Percent	Response Total
780	08/12/2020 17:43 PM ID: 154211926	I would not be able to recycle garden and food waste		
781	08/12/2020 17:46 PM ID: 154212270	It would be disappointing. Charging should be for rubbish not for doing the right thing		
782	08/12/2020 17:47 PM ID: 154212332	Bag and take to my dads who's is free		
783	08/12/2020 18:50 PM ID: 154218043	Would put it in my black bin		
784	08/12/2020 19:02 PM ID: 154218788	Burn it in the garden		
785	08/12/2020 19:27 PM ID: 154218621	I can't compost all my garden waste so use the brown bin as well		
786	08/12/2020 19:41 PM ID: 154221366	I would probably put all the garden waste into the a corner of the garden and let it decompose/compost down. But if I couldn't do that I would look at my options. Would it be cheaper for my gardeners to remove it or would it be cheaper to have a bin collection. Some weeks we have nothing, other times it is full, so I would want a service where I can book and pay for what I use and not a blanket charge.		
787	08/12/2020 20:04 PM ID: 154222995	I would stick it in the black bin because we have disabilities and on benefits		
788	08/12/2020 20:43 PM ID: 154225843	Dump it or black bins		
789	08/12/2020 20:44 PM ID: 154225651	This is poor proposal. People are more likely to put the food waste in the black bin and is a loss of income to the council and an additional tariff on black waste		
790	08/12/2020 20:48 PM ID: 154225729	I would try and fit in into my black bin as do not have the means to take anywhere and it's part of my tenancy to keep the garden tidy		
791	08/12/2020 20:48 PM ID: 154225810	Use black bin		
792	08/12/2020 21:02 PM ID: 154226680	I'd put it in the black bin		
793	08/12/2020 21:05 PM ID: 154226942	Would put it in black bin		
794	08/12/2020 21:11 PM ID: 154227120	I would burn it on a bonfire.		
795	08/12/2020 21:13 PM ID: 154227228	Put it in black bin		
796	08/12/2020 21:14 PM ID: 154227431	Deduct the cost from council tax		
797	08/12/2020 21:18 PM ID: 154227636	Burn it on bonfire		
798	08/12/2020 21:18 PM ID: 154227596	I will continue to fill the brown bin, however to have to pay for the service is something I disagree with, I pay my council tax!		

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799	08/12/2020 21:20 PM ID: 154227841	I already pay for this via council tax		
800	08/12/2020 21:22 PM ID: 154227999	Put in black bin		
801	08/12/2020 21:25 PM ID: 154227994	I would put it in the black bin, thus negating the purpose of sensible recycling!!!		
802	08/12/2020 21:41 PM ID: 154228692	Some home compost, balance to recycling centre		
803	08/12/2020 21:42 PM ID: 154228811	I will put it in my black rubbish bin		
804	08/12/2020 21:45 PM ID: 154229056	Burn it		
805	08/12/2020 21:48 PM ID: 154228630	The council should take garden waste otherwise people will burn it which is both an environmental and fire hazard		
806	08/12/2020 21:48 PM ID: 154228933	Put it in the black bin		
807	08/12/2020 21:50 PM ID: 154229308	I would burn it		
808	08/12/2020 21:55 PM ID: 154229477	Put it in black bin		
809	08/12/2020 21:56 PM ID: 154229659	Put it in black bin		
810	08/12/2020 21:57 PM ID: 154229652	Perhaps a reduced collection service with a paid for service to top up where required.		
811	08/12/2020 21:58 PM ID: 154229649	I would be less likely to recycle my food waste		
812	08/12/2020 21:59 PM ID: 154229511	I would compost some garden waste but take some items to the household waste site. I would put some food waste in the black bin.food		
813	08/12/2020 22:06 PM ID: 154230014	I cannot get to a recycling centre and cannot afford to pay anymore bills than I already do		
814	08/12/2020 22:09 PM ID: 154229943	Put in black bin		
815	08/12/2020 22:12 PM ID: 154230257	Black bin		
816	08/12/2020 22:12 PM ID: 154230091	I wouldn't pay for a service as council tax is high enough and I have a lot of grass to cut so taking that to dumps which are only open when I'm at work Quite disgusting to ask for money when we as a family recycle and compost regularly		
817	08/12/2020 22:12 PM ID: 154230192	Combination of first 3 options		
818	08/12/2020 22:13 PM ID: 154230177	Would not pay		

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			Response Percent	Response Total
819	08/12/2020 22:15 PM ID: 154230342	Put it in the black bin and let it overflow onto the street. Probably then bag up the rest and leave it next to my bin on the kerbside.		
820	08/12/2020 22:16 PM ID: 154230231	Please keep the organic waste bin service or at the very least for kitchen waste so that raw meat etc. that can't go into home compost don't have to go into the black bin. Keep the brown bins if possible		
821	08/12/2020 22:18 PM ID: 154230624	Please keep the organic waste bin service or at the very least for kitchen waste so that raw meat etc. that can't go into home compost don't have to go into the black bin. Keep the brown bins if possible		
822	08/12/2020 22:20 PM ID: 154230489	Black bin		
823	08/12/2020 22:23 PM ID: 154230653	Compost and and worry what to do with the rest!		
824	08/12/2020 22:25 PM ID: 154230778	I would put in my black bin		
825	08/12/2020 22:28 PM ID: 154230836	I wouldn't be able to deal with it. You would have tied my hands and I don't appreciate it.		
826	08/12/2020 22:35 PM ID: 154231043	Put in black bin but expect you to provide bigger bin		
827	08/12/2020 22:44 PM ID: 154230494	Black bin		
828	08/12/2020 22:50 PM ID: 154231656	I wouldn't expect to pay for this service. It should be included in the extortionate council tax we pay		
829	08/12/2020 22:56 PM ID: 154231932	Would cram into black bin		
830	08/12/2020 23:02 PM ID: 154232039	utilise black bin more!		
831	08/12/2020 23:19 PM ID: 154232557	I would put it in my black bin or with food waste anyway		
832	08/12/2020 23:22 PM ID: 154232680	Black bin		
833	08/12/2020 23:24 PM ID: 154232640	Put it in the black bin		
834	08/12/2020 23:47 PM ID: 154233125	I would either take it to the local household recycling site or dump the garden waste somewhere and put food waste in my black bin.		
835	08/12/2020 23:51 PM ID: 154233224	Black bin		
836	09/12/2020 01:58 AM ID: 154234319	Black bin		
837	09/12/2020 06:29 AM ID: 154236205	Black bin		
838	09/12/2020 08:21 AM ID: 154239357	You're just moving the problem and, pushing recyclable waste into landfill		

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			Response Percent	Response Total
839	09/12/2020 08:22 AM ID: 154239352	I would put it in my black bin		
840	09/12/2020 08:29 AM ID: 154239888	Would put it in general waste black bin		
841	09/12/2020 08:45 AM ID: 154240470	I would want my council tax to still cover the inclusion of the brown bins. I feel like if there were more people trying to home compost, if not done correctly, or, even if people didn't bother to dispose of their brown (food) waste correctly, we could open up more expensive council problems like rat infestations to sort out and fly tipping.		
842	09/12/2020 08:47 AM ID: 154240809	use black bin		
843	09/12/2020 08:56 AM ID: 154241459	I compost at home but also require garden waste collection		
844	09/12/2020 09:27 AM ID: 154244129	Not cut grass, not trim hedges, leave garden to get overgrown		
845	09/12/2020 09:36 AM ID: 154245054	I am the person in my neighbourhood that trims bushes and clears the rubbish that no one else will do. My brown bin is usually full.		
846	09/12/2020 09:43 AM ID: 154245764	fair enough if you have no legal obligation but i look forward to a reduction in council tax rates if you are no longer providing this service as i expect the savings to be passed on to your constituents		
847	09/12/2020 10:16 AM ID: 154249070	I'd put it in the black bin		
848	09/12/2020 10:25 AM ID: 154249881	paid will lead to more fly tipping in the countryside where i live		
849	09/12/2020 10:26 AM ID: 154250119	I would put it in the black bin		
850	09/12/2020 10:27 AM ID: 154249887	Bon fire		
851	09/12/2020 10:41 AM ID: 154251868	I would compost my garden waste But I know others would fly tip it		
852	09/12/2020 11:09 AM ID: 154253390	I will put the brown waste in my black bin and/or burn it. I am a wheelchair user and have no transportation to go to a recycling centre. Also I'm on a very very low income and in poverty.		
853	09/12/2020 11:41 AM ID: 154258201	I would compost some and take some to the HWRC		
854	09/12/2020 12:21 PM ID: 154263680			
855	09/12/2020 13:10 PM ID: 154269203	I do not have access to a brown bin so compost what I can and black bin the majority of it. I only have a very small but of garden so don't produce much and sometimes put it in my neighbours brown bin if there is room.		
856	09/12/2020 13:10 PM ID: 154269545	I would use brown bins belonging to friends in neighbouring districts.		
857	09/12/2020 13:33 PM	I would use the black bin		

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	ID: 154272267			
858	09/12/2020 13:35 PM ID: 154272615	Use black bin. Disabled and don't drive		
859	09/12/2020 14:21 PM ID: 154277110	Our council tax is very high. We do have garden waste however can't afford a paid for bin. We try and compost where we can however have a lot of trees, grass and bushes what we'd like to keep maintained for environmental reasons		
860	09/12/2020 14:32 PM ID: 154279351	I would try and put it in my black bin		
861	09/12/2020 15:16 PM ID: 154281960	I compost 2 large compost bins in my back garden but I still use the brown bin and take some compost to the household waste recycling Centre		
862	09/12/2020 15:23 PM ID: 154284230	I would not be happy about paying for it and I would be concerned that other people might use my bin for their waste. It would also make people have bonfires for their garden waste which is detrimental to the environment		
863	09/12/2020 16:11 PM ID: 154289047	Don't know. When bin collection was suspended there was evidence of fly tipping in the local area that the council had to collect.		
864	09/12/2020 16:53 PM ID: 154293920	want YOU to collect it free		
865	09/12/2020 17:31 PM ID: 154297662	Would burn in garden or fill black bin		
866	09/12/2020 17:53 PM ID: 154299636	Put it in the black bin		
867	09/12/2020 18:08 PM ID: 154300416	I pay for 2 bins already		
868	09/12/2020 18:10 PM ID: 154300952	Compost what can be composted. Burn the hard wood		
869	09/12/2020 19:11 PM ID: 154305076	Put in general bin		
870	09/12/2020 19:38 PM ID: 154306797	Black bin		
871	09/12/2020 20:12 PM ID: 154308722	Black bin		
872	09/12/2020 20:12 PM ID: 154308671	But in black domestic waste bin		
873	09/12/2020 20:24 PM ID: 154309607	I would want to understand how I get a refund on the current council tax bill I pay that includes this service		
874	09/12/2020 20:46 PM ID: 154310771	much of our garden waste is from council land next to out house that is not maintained		
875	09/12/2020 20:53 PM ID: 154311042	I would put it in black bin.		
876	09/12/2020 21:11 PM ID: 154311850	I thought it was included in our council tax		

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877	09/12/2020 21:35 PM ID: 154313270	I'd put it in the black bin		
878	09/12/2020 21:53 PM ID: 154313744	Use black bin and compost		
879	09/12/2020 21:55 PM ID: 154314050	more use of black bin		
880	09/12/2020 22:42 PM ID: 154315866	I would put it in woodland areas to get back with nature. I guess a lot of people will dump it on the road.		
881	09/12/2020 22:44 PM ID: 154315952	I compost some but not all garden waste, I may consider the paid for collection but depends how much it is.		
882	09/12/2020 23:15 PM ID: 154316750	Place in black bin		
883	09/12/2020 23:25 PM ID: 154316924	Put it in black bin		
884	09/12/2020 23:35 PM ID: 154317149	It would go in the black bin. I already pay for this through my high council tax		
885	09/12/2020 23:51 PM ID: 154317373	I strongly object to cancelling the brown bins but would agree to one off annual small fee		
886	10/12/2020 07:52 AM ID: 154322127	I would put it in the other bins as should all until free service is resumed. It is not practical or sanitary to transport rotting food waste to a recycling centre. Also for older people who may not drive and love gardens and wish to recycle food, you are putting them in a difficult position, they will not recycle or will be financially penalised. Shocking decision. You want people to recycle and this is what you do.		
887	10/12/2020 08:24 AM ID: 154323570	Black bin		
888	10/12/2020 08:54 AM ID: 154328666	Tried home composting didn't work well		
889	10/12/2020 09:40 AM ID: 154338296	My neighbours generate my garden waste.		
890	10/12/2020 10:08 AM ID: 154342997	I would put it in my general waste		
891	10/12/2020 10:26 AM ID: 154345613	We do not use other services so garden waste collection is vital		
892	10/12/2020 10:50 AM ID: 154349040	bagged at bottom of black bin		
893	10/12/2020 10:57 AM ID: 154350794	I will put it in my black bin - the cost should be part of the council tax		
894	10/12/2020 11:30 AM ID: 154354772	Due to the style of my garden and the planting we produce very little garden waste throughout the year.		
895	10/12/2020 11:34 AM ID: 154355734	Burn it		

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896	10/12/2020 11:50 AM ID: 154356755	I would have a problem - what about food waste? it is now included in brown bin		
897	10/12/2020 12:14 PM ID: 154360454	No idea, as we are in our 70â€™s and lifting garden waste to take to the recycle centre is very difficult		
898	10/12/2020 12:23 PM ID: 154362400	I would use the black bin		
899	10/12/2020 12:52 PM ID: 154365509	Put in street bins		
900	10/12/2020 13:31 PM ID: 154370428	put it in the black bin		
901	10/12/2020 14:46 PM ID: 154379458	put it in the black bin		
902	10/12/2020 14:58 PM ID: 154346805	What happens to food waste?		
903	10/12/2020 15:03 PM ID: 154381079	I suggest that you sack some of your over paid under worked staff		
904	10/12/2020 15:33 PM ID: 154384833	I already compost garden waste		
905	10/12/2020 15:44 PM ID: 154385166	I would pay but there should be reduced rates for seniors		
906	10/12/2020 16:13 PM ID: 154389549	Put it in the black bin		
907	10/12/2020 16:19 PM ID: 154389899	Hide it in my grey bin or fly tip		
908	10/12/2020 16:24 PM ID: 154373766	Black bin it or waste recycling		
909	10/12/2020 16:48 PM ID: 154393630	and burn some on bonfire		
910	10/12/2020 17:17 PM ID: 154396149	Put it into black bins		
911	10/12/2020 17:20 PM ID: 154397311	Put it into black bins		
912	10/12/2020 17:35 PM ID: 154398230	Taxese already pay for brown bin. There should be no charge		
913	10/12/2020 18:03 PM ID: 154401059	Survey is biased, as it does not give a option to continue brown bin		
914	10/12/2020 18:10 PM ID: 154401276	I would use paid service for some and take rest to recycling centret		
915	10/12/2020 18:19 PM ID: 154402208	Put in black bin		
916	10/12/2020 18:28 PM	No idea. Don't have enough compact space to do it all		

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			Response Percent	Response Total
	ID: 154403132			
917	10/12/2020 18:36 PM ID: 154398819	Put it in the black bin if small and larger stuff to recycling centre or bonfire		
918	10/12/2020 18:53 PM ID: 154405319	I would be tempted to use my black bin		
919	10/12/2020 18:56 PM ID: 154405418	Black bin		
920	10/12/2020 19:02 PM ID: 154405620	The council should continue the green waste service		
921	10/12/2020 19:07 PM ID: 154406122	This should be a free service		
922	10/12/2020 19:12 PM ID: 154406547	Use black bin		
923	10/12/2020 19:17 PM ID: 154406348	We pay enough already so I would not want to but it would go in the black bag.		
924	10/12/2020 19:24 PM ID: 154407048	I would look into redesigning my garden by ridding it of the lawn		
925	10/12/2020 19:26 PM ID: 154407387	You shouldn't stop free brown bin collections		
926	10/12/2020 19:30 PM ID: 154407672	I can't believe you are getting rid of brown waste when you actually want people to recycle? Aren't we supposed to be doing more for the environment not less. You just want to charge people and make more money and it's not fair given how much council tax already is		
927	10/12/2020 19:31 PM ID: 154407538	An element of one and two		
928	10/12/2020 19:39 PM ID: 154408104	Burn it		
929	10/12/2020 19:42 PM ID: 154408334	Would put in my black bin		
930	10/12/2020 19:56 PM ID: 154409275	No additional fee should be charged		
931	10/12/2020 20:01 PM ID: 154409701	Black bin		
932	10/12/2020 20:07 PM ID: 154410030	I may end up putting it in the black bin		
933	10/12/2020 20:26 PM ID: 154410908	If you take a retrograde step, so will I. It will all go in the black bin.		
934	10/12/2020 20:51 PM ID: 154412484	You should collect it for free. You make money selling it!		
935	10/12/2020 20:52 PM ID: 154412527	Black bin		

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936	10/12/2020 21:16 PM ID: 154413735	Put it in the black bin		
937	10/12/2020 21:19 PM ID: 154413852	Or black bin if no other option		
938	10/12/2020 21:49 PM ID: 154415185	Do not have a brown bin. They were taken away 2 years ago		
939	10/12/2020 21:55 PM ID: 154415421	a mixture of these depending on circumstances		
940	10/12/2020 23:25 PM ID: 154418505	It would most likely go in the blue or black bin and then the council would have to take it. I suspect many would dump it on the road side.		
941	11/12/2020 00:05 AM ID: 154419231	Would not want to pay		
942	11/12/2020 01:34 AM ID: 154420047	As I am disabled and have weak muscles I would have no choice but to use the collecting service. But I feel it is unfair because of my difficulty		
943	11/12/2020 06:12 AM ID: 154421783	Put in black bin		
944	11/12/2020 07:32 AM ID: 154423550	Use black bin		
945	11/12/2020 08:39 AM ID: 154426326	Depends on the costs. I don't have a car		
946	11/12/2020 08:43 AM ID: 154426531	MIX OF HOME COMPOSTING & PAYING		
947	11/12/2020 09:42 AM ID: 154431907	I'd use the black bin. Would be happy to share a brown bin with neighbors		
948	11/12/2020 10:04 AM ID: 154433800	probably put food waste in black bin		
949	11/12/2020 10:07 AM ID: 154432964	Depends on the cost. I do recycle most of it I have 2compost bins. I think this would cause more fly tipping.		
950	11/12/2020 10:42 AM ID: 154437634	A mixture of home composting and going to the recycling centre		
951	11/12/2020 10:45 AM ID: 154437860	I would use a private service		
952	11/12/2020 11:11 AM ID: 154440762	I maybe would use my black bin		
953	11/12/2020 11:35 AM ID: 154443099	Burn it or dump it in a nearby wooded area.		
954	11/12/2020 11:51 AM ID: 154444245	Bonfire		
955	11/12/2020 12:10 PM ID: 154446387	regular bonfires		
956	11/12/2020 12:14 PM	I would leave it in a bag outside the council offices		

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			Response Percent	Response Total
	ID: 154446795			
957	11/12/2020 12:23 PM ID: 154447490	Use the black bin		
958	11/12/2020 12:47 PM ID: 154450053	Unhappy with above options		
959	11/12/2020 13:43 PM ID: 154455229	All in the Black Bin. We are not a third world country .		
960	11/12/2020 14:06 PM ID: 154456948	Most of our garden waste is leaves bordering our bungalow which are overgrown they belong to the council and need pollarding so we give them back to the council		
961	11/12/2020 14:13 PM ID: 154457291	And also go to council site		
962	11/12/2020 14:25 PM ID: 154459540	I may choose to pay, but want to record that I think it's a bad idea, as many wont. This will increase landfill, which produces greenhouse gases, and it will increase fly tipping from the socially and environmentally irresponsible people.		
963	11/12/2020 14:28 PM ID: 154460027	This should be a service included in Council Tax, if it is not affordable. Alternatives will just see increased fly tipping or use of landfill, which does not reflect the environmental priorities at the moment.		
964	11/12/2020 14:54 PM ID: 154462083	put it in the black bin		
965	11/12/2020 14:55 PM ID: 154461987	Black bin		
966	11/12/2020 15:12 PM ID: 154463703	I might use a paid-for service, depending on cost. However, I would prefer a once-a-month free service		
967	11/12/2020 15:28 PM ID: 154465592	I would expect a discount on the council tax.		
968	11/12/2020 15:31 PM ID: 154465111	do not wish to encourage rats, mice and other rodents		
969	11/12/2020 17:17 PM ID: 154474484	I would be likely to pay for the bin but I would also think about putting it in the black bin		
970	11/12/2020 18:10 PM ID: 154479094	Depends on the cost of the proposed new collection service. I do compost some, but larger gardens like ours produce a phenomenal amount of green waste so I would like to see larger bins within communities, where I could deposit waste in addition to collections.		
971	11/12/2020 18:40 PM ID: 154481122	Just because you have no legal obligation does not make it morally right to pull the service.		
972	11/12/2020 19:37 PM ID: 154484554	More would be burned or dumped or piled up in the garden		
973	11/12/2020 19:39 PM ID: 154484923	More would be burned or dumped or piled up in the garden		
974	11/12/2020 20:29 PM ID: 154487156	Unacceptable-we compost all we can but NEED a collection for excess stuff-to not collect for free is unacceptable		

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975	11/12/2020 20:56 PM ID: 154488531	Put it in black bin		
976	11/12/2020 21:12 PM ID: 154489230	Put in black bin		
977	11/12/2020 21:14 PM ID: 154489289	Not sure		
978	11/12/2020 21:19 PM ID: 154488922	I think you have an absolute cheek , considering the amount of council tax we pay as it is . Thats why we have so many fly tipers . Stop just targeting vans a permit should be used for everyone. I always take my general waste , metals , wood to your recycling centres . More should be done to pass this onto companies that can use these recyclables . More info on websites would help.		
979	11/12/2020 21:48 PM ID: 154491057	Burn it		
980	11/12/2020 21:51 PM ID: 154491053	put it in black bin		
981	11/12/2020 22:19 PM ID: 154492310	I would put in my Black bin, as I pay enough council tax!!!!		
982	11/12/2020 22:31 PM ID: 154492477	Likely to deliver it to EHC's HQ Office Reception and would encourage other residents to do the same. EHC no longer provides any useful services for it's residents and should be dissolved.		
983	11/12/2020 23:01 PM ID: 154493624	I would stop cleaning the road outside of leaves which the council seems to ignore		
984	12/12/2020 08:41 AM ID: 154500748	Black bin		
985	12/12/2020 09:16 AM ID: 154501942	Not sure- it would need to go somewhere - black bin		
986	12/12/2020 09:59 AM ID: 154503761	No idea.		
987	12/12/2020 11:18 AM ID: 154506698	Why don't you do it seasonally? There is little waste in winter and loads in summer.		
988	12/12/2020 12:58 PM ID: 154511176	Pay enough out in council tax etc bad idea leading to more fly tipping		
989	12/12/2020 13:00 PM ID: 154510251	I would put it in my black bin, council tax is already too expensive and I'm not paying extra for a brown bin.		
990	12/12/2020 13:37 PM ID: 154512861	Use black bin		
991	12/12/2020 13:46 PM ID: 154513253	It will be put in black bin		
992	12/12/2020 13:51 PM ID: 154513101	Put it in the black bin		
993	12/12/2020 13:59 PM ID: 154513816	Use black bin		

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994	12/12/2020 14:38 PM ID: 154515280	I compost a lot of my food waste and garden waste, but I don't want to keep weeds, large branches and anything too cumbersome for home composting. I love the idea of sending it off for industrial composting which is what I assumed was what the brown bin is for? Why do we not have an option to buy back this compost? Why do you need to charge us extra for the brown bin service when many of us right now can't afford it? Could it not be a more reduced service say once a month pick up? Or even once every two months. If this service does turn to a paid service, and few people pay for it, surely it will mean more work and environmental costs for say one of your lorries driving around to the random houses that have paid? Many won't pay but will stick all their waste into one of the other bins - shouldn't we be concerned about this? I know what my neighbours are like :)		
995	12/12/2020 14:59 PM ID: 154516620	I would put it in the black bin		
996	12/12/2020 15:05 PM ID: 154516898	Both home composting and taking it to the tip. Our garden is too large for us to compost all the waste ourselves.		
997	12/12/2020 15:15 PM ID: 154517290	Put in black bin		
998	12/12/2020 15:19 PM ID: 154517440	Do use different disposal types but at times still need garden waste bins. Recycling centres are extremely busy and will be more so without brown bin collection		
999	12/12/2020 15:19 PM ID: 154517499	Leave it in roadside lay-bus, farmers land etc		
1000	12/12/2020 15:25 PM ID: 154517560	Poor service by the council		
1001	12/12/2020 15:30 PM ID: 154518036	Add to black bin		
1002	12/12/2020 15:31 PM ID: 154517601	Put in the Black Bin		
1003	12/12/2020 15:35 PM ID: 154518066	Depends on if you invest some of the mobile back in to making Bishops Stortford Greener		
1004	12/12/2020 15:35 PM ID: 154518069	No comment		
1005	12/12/2020 15:40 PM ID: 154518397	A mix of paying, tip, and compost		
1006	12/12/2020 15:45 PM ID: 154518181	This question is forcing people into saying theyâ€™d pay for it or itâ€™s not needed. The brown bin system is excellent and in my opinion should not be stopped. I abstain from answering this question.		
1007	12/12/2020 15:48 PM ID: 154518809	Put it in the black bin		
1008	12/12/2020 15:49 PM ID: 154518738	i would use black bin		
1009	12/12/2020 16:03 PM ID: 154519152	I would use the black bin		
1010	12/12/2020 16:06 PM	Black bin		

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			Response Percent	Response Total
	ID: 154519457			
1011	12/12/2020 16:13 PM ID: 154519412	Dump it in the woods near my house. It composts down in the woods as well as anywhere else		
1012	12/12/2020 16:22 PM ID: 154520211	put it in the black bin		
1013	12/12/2020 16:29 PM ID: 154520246	IF I didn't get a reduction in my council tax, I would dump my waste in the street for the council to remove		
1014	12/12/2020 16:30 PM ID: 154520178	Use black bin		
1015	12/12/2020 16:36 PM ID: 154520886	Put it in my black bin		
1016	12/12/2020 16:53 PM ID: 154524861	A mixture, some compost, some black bin, some taken to recycling centre, and then depends on charge, welcome the opportunity to be interviewed as all questions are far to black and white		
1017	12/12/2020 16:57 PM ID: 154525079	Black bin		
1018	12/12/2020 17:01 PM ID: 154525258	You would encourage fly tipping if you charged extra]		
1019	12/12/2020 17:02 PM ID: 154525297	I would put it in the black bin		
1020	12/12/2020 17:06 PM ID: 154525360	Add it black box		
1021	12/12/2020 17:12 PM ID: 154525773	I do not agree to pay for this service which I use every collection period. This would lead to excess waste and green waste going into the blue and black bins		
1022	12/12/2020 17:15 PM ID: 154525889	Bonfire		
1023	12/12/2020 17:15 PM ID: 154525821	Put it in black bin. You should not charge to collect garden waste.		
1024	12/12/2020 17:19 PM ID: 154526042	It would go in the domestic waste bin		
1025	12/12/2020 17:42 PM ID: 154527137	Grass cuttings to recycling centre remainder in black bag in black bin		
1026	12/12/2020 17:59 PM ID: 154526967	Option 1 or 3 depending how affordable the first option was.		
1027	12/12/2020 18:05 PM ID: 154527733	I think there will be more garden waste dumped in ditches		
1028	12/12/2020 18:13 PM ID: 154528362	I would pay for it when I have too much to compost		
1029	12/12/2020 18:20 PM ID: 154528374	Dispose wherever I can		
1030	12/12/2020 18:24 PM	I do compost, but can't do all of it		

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			Response Percent	Response Total
	ID: 154528436			
1031	12/12/2020 18:25 PM ID: 154528767	I don't know, I WOULD BE VERY UPSET		
1032	12/12/2020 18:26 PM ID: 154528845	I would use black bin		
1033	12/12/2020 18:26 PM ID: 154525493	I already pay you for this service so expect it to continue as you have not provided a coherent rationale for expecting to charge more than is already paid. Give us an alternative decision not a fair accompli		
1034	12/12/2020 18:31 PM ID: 154529064	Black bin		
1035	12/12/2020 18:38 PM ID: 154529283	Don't know		
1036	12/12/2020 19:13 PM ID: 154530519	Put in black bin		
1037	12/12/2020 19:15 PM ID: 154530447	put in the black bin		
1038	12/12/2020 19:20 PM ID: 154530729	I would reluctantly pay but be very angry about it. I have very little benefit from council services and I don't drive, so quite frankly I already pay over the odds for this service via council tax.		
1039	12/12/2020 19:29 PM ID: 154530921	I pay council tax and i dont see why i should pay again. I am disabled and struggle to do what i do now.		
1040	12/12/2020 19:37 PM ID: 154531304	I would be extremely angry to be charged. And extremely worried about others just burning their rubbish. I have asthma and it's a health hazard when people burn rubbish.		
1041	12/12/2020 19:43 PM ID: 154531305	I would put it black bin		
1042	12/12/2020 19:53 PM ID: 154531652	I would put it in the black bin		
1043	12/12/2020 19:58 PM ID: 154531832	Think it should continue free		
1044	12/12/2020 20:27 PM ID: 154560898	the council should not charge for brown bin service		
1045	12/12/2020 20:47 PM ID: 154561351	some in garden waste heap, wet foods in black bin, as had rats in the past so will not use food in garden waste		
1046	12/12/2020 20:57 PM ID: 154561576			
1047	12/12/2020 20:58 PM ID: 154561697	Considering not recycling those items		
1048	12/12/2020 21:08 PM ID: 154561982	Depends on the cost. Disappointing from the council.		
1049	12/12/2020 21:10 PM ID: 154561763	I would sadly put it in my black bin		

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			Response Percent	Response Total
1050	12/12/2020 21:25 PM ID: 154562281	Might try having a bonfire		
1051	12/12/2020 22:24 PM ID: 154563495	I would burn the waste where possible and put the rest in the black bin		
1052	12/12/2020 23:12 PM ID: 154564414	Iâ€™d likely pay for garden waste collection service during the summer for grass cuttings and use the black bin for food waste when not producing enough to warrant the extra cost.		
1053	13/12/2020 00:31 AM ID: 154565396	Stopping this service would be a disgrace. Given the level of Council Tax thereâ€™s no excuse for stopping it.		
1054	13/12/2020 00:45 AM ID: 154565526	You have not provided all options. We are already paying for this service. Any cost reductions required should be made in the same way as any commercial business, look for efficiency internally before putting up prices to your customers. Simply put if the council members wish to retain their jobs donâ€™t think in times where our wages are falling putting additional costs on to households will get you re-elected.		
1055	13/12/2020 00:51 AM ID: 154565614	Would go in my black bin		
1056	13/12/2020 02:13 AM ID: 154566070	The concept of paying extra for this service is a disgrace		
1057	13/12/2020 06:30 AM ID: 154567029	Iâ€™m not sure depends on cost		
1058	13/12/2020 06:41 AM ID: 154567094	Donâ€™t think we should pay. Council tax should cover this		
1059	13/12/2020 07:17 AM ID: 154567431	Use black bin		
1060	13/12/2020 07:37 AM ID: 154567695	Why should I pay extra for a service that you should provide for under current tax funding		
1061	13/12/2020 07:43 AM ID: 154567761	Council tax is expensive in this area and as a household we dont see much for our investment. Having to pay for bin collection would be very disappointing.		
1062	13/12/2020 07:54 AM ID: 154567974	I may put in the black bins		
1063	13/12/2020 08:12 AM ID: 154568249	Put in black bin		
1064	13/12/2020 08:20 AM ID: 154568297	It depends, Iâ€™d like to understand how much the service would be before deciding.		
1065	13/12/2020 08:27 AM ID: 154568538	Mix of above		
1066	13/12/2020 08:45 AM ID: 154568871	Depends on costs and options		
1067	13/12/2020 09:20 AM ID: 154569681	Place in black bin		
1068	13/12/2020 09:31 AM ID: 154569578	I would have to pay because Iâ€™m too frail to go to Recycling Centres		

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1069	13/12/2020 10:13 AM ID: 154571198	Our garden is small so I would probably have a bonfire		
1070	13/12/2020 10:17 AM ID: 154570875	I would petition for a reduction in council tax.		
1071	13/12/2020 10:18 AM ID: 154571369	Put it in the black bin		
1072	13/12/2020 10:22 AM ID: 154570807	some combination of the other options		
1073	13/12/2020 10:31 AM ID: 154568086	I will compost at home as much as possible and put it in black bin or last resort take it to recycling centre		
1074	13/12/2020 11:48 AM ID: 154579881	I would need both the paid for garden waste collection and compost what I can at home		
1075	13/12/2020 12:00 PM ID: 154581350	At least two bins a year are full of twigs leaves etc from the councils silver birch tree outside our home. This tree has not been maintained by the local authority in the 28 years I have lived here.		
1076	13/12/2020 12:02 PM ID: 154581800	put it in black bin		
1077	13/12/2020 12:05 PM ID: 154581731	Put in the Black bin		
1078	13/12/2020 12:08 PM ID: 154581953	Not always a great option due to the volume and time available to get rid of it		
1079	13/12/2020 12:36 PM ID: 154583300	Black bin. Garden too small for composting and recycling centre is a joke. Also not enough to waste petrol and add to atmospheric pollution by driving to joke centre		
1080	13/12/2020 12:41 PM ID: 154583386	Put it in black bin		
1081	13/12/2020 13:24 PM ID: 154585668	Pay gardener to take away		
1082	13/12/2020 13:27 PM ID: 154585516	I would complain very very vocally to my local councillor and to the local authority as well as to my MP. I am not far from running in the next council election to make your lives a living hell. Your waste service is a joke. All collections should be weekly. Some of the councils in Scotland manage to pay for 80 per cent of waste services from recycling revenue. Why can't you?		
1083	13/12/2020 14:02 PM ID: 154587149	Put in black bin		
1084	13/12/2020 14:07 PM ID: 154583133	I would have a big bonfire and burn it.		
1085	13/12/2020 14:12 PM ID: 154587784	dump it in a lane on the way to work		
1086	13/12/2020 14:17 PM ID: 154588041	fly tip		
1087	13/12/2020 14:33 PM ID: 154588653	Black bin		

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			Response Percent	Response Total
1088	13/12/2020 15:00 PM ID: 154590054			
1089	13/12/2020 15:05 PM ID: 154590399	Would end up in black bin		
1090	13/12/2020 15:59 PM ID: 154593045	Combination of paid service and recycle centre depending on price		
1091	13/12/2020 16:03 PM ID: 154593321	Use black bin		
1092	13/12/2020 16:11 PM ID: 154593454	You are a disgrace - you charge a fortune in council tax and now want to stop brown bin collections! Brilliant idea as everyone will fill black bins with garden and pet waste - another well thought out idea NOT		
1093	13/12/2020 16:21 PM ID: 154593905	Depends on cost, otherwise would use black bin		
1094	13/12/2020 16:31 PM ID: 154594184	It would depend on the cost		
1095	13/12/2020 16:47 PM ID: 154594810	Garden waste would be taken to recycling centre and food waste would be put in the black bin		
1096	13/12/2020 16:56 PM ID: 154595601	Use black bin		
1097	13/12/2020 17:02 PM ID: 154595308	Put it in the black bin or a number of local farm do take it, I think		
1098	13/12/2020 17:27 PM ID: 154596934	Don't know		
1099	13/12/2020 17:37 PM ID: 154597353	Grass cutting etc I would place in the black bin		
1100	13/12/2020 17:55 PM ID: 154598000	I am elderly and disabled.and.require a collection service		
1101	13/12/2020 18:05 PM ID: 154598502	Black bin		
1102	13/12/2020 18:06 PM ID: 154598742	Black bin		
1103	13/12/2020 18:16 PM ID: 154599023	Burn it / black bin		
1104	13/12/2020 18:23 PM ID: 154599446	Fly tip it.		
1105	13/12/2020 18:25 PM ID: 154599601	Fly tip it.		
1106	13/12/2020 18:33 PM ID: 154599229	I would decide at the time		
1107	13/12/2020 18:39 PM ID: 154600065	During winter brown bin hardly used but used much more during summer months		

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1108	13/12/2020 18:40 PM ID: 154599829	I would put food waste into black bin as unhygienic to keep this until I can get to recycle centre and don't have facility to compost		
1109	13/12/2020 19:03 PM ID: 154600666	This will encourage more flytipping		
1110	13/12/2020 19:40 PM ID: 154602824	Dump it somewhere		
1111	13/12/2020 20:02 PM ID: 154603612	I would not home compost to encourage rodents!!		
1112	13/12/2020 20:17 PM ID: 154604147	As pensioners I really do not know		
1113	13/12/2020 20:41 PM ID: 154605176	Put it in the black non-recyclable bin		
1114	13/12/2020 20:52 PM ID: 154605549	Struggle		
1115	13/12/2020 20:59 PM ID: 154605845	Remove and dispose in surrounding areas or hold a contained bonfire which I appreciate doesn't help with the council's carbon emissions targets		
1116	13/12/2020 21:08 PM ID: 154606148	Will throw it at the council office for being so stupid as to cancel something that helps to reduce waste you Tory scum		
1117	13/12/2020 21:11 PM ID: 154606205	You do not make a distinction between the garden and food waste services which is unhelpful		
1118	13/12/2020 21:17 PM ID: 154606429	This is an anti-environmental decision		
1119	13/12/2020 21:40 PM ID: 154607474	Put in black bin		
1120	13/12/2020 22:33 PM ID: 154608862	Dispose in the black bin		
1121	13/12/2020 23:17 PM ID: 154610078			
1122	13/12/2020 23:35 PM ID: 154610375	Ideally service would continue as it does currently		
1123	14/12/2020 00:14 AM ID: 154610931	Burn it as I used to do before the brown bin was introduced		
1124	14/12/2020 01:49 AM ID: 154611653	I would probably dump it on waste ground like everyone else :-)		
1125	14/12/2020 05:28 AM ID: 154612506	Only have a courtyard so very little waste is generated now		
1126	14/12/2020 06:15 AM ID: 154612837	Black bin		
1127	14/12/2020 07:13 AM ID: 154613625	Bonfire		
1128	14/12/2020 08:27 AM	Alternative		

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			Response Percent	Response Total
	ID: 154616110			
1129	14/12/2020 08:47 AM ID: 154617148	Put it in the black bin		
1130	14/12/2020 09:24 AM ID: 154619168	Put it in the black bin		
1131	14/12/2020 10:08 AM ID: 154622264	It would probably go into my black bin, which would be a shame and unnecessary		
1132	14/12/2020 10:53 AM ID: 154628570	some of it would be put in the black bin!		
1133	14/12/2020 10:57 AM ID: 154628812			
1134	14/12/2020 10:59 AM ID: 154629150	i would be really annoyed as you will be creating more costs to clean up the fly-tipping from many residents and you will be encouraging most people to just put the garden waste in their black bins		
1135	14/12/2020 11:56 AM ID: 154634964	put as much as possible in the black bin		
1136	14/12/2020 12:13 PM ID: 154635082	Put it in a green lane / fly tip		
1137	14/12/2020 12:14 PM ID: 154637606	Place it in my Black Bin		
1138	14/12/2020 12:17 PM ID: 154638372	Place it in my Black Bin		
1139	14/12/2020 13:12 PM ID: 154643643	I have sink incinerator for all food. After paying nearly £3k council tax I should not be expected to pay for garden waste removal when I do not use the brown bin for anything else.		
1140	14/12/2020 13:34 PM ID: 154645517	Compost where possible - use waste recycling if not possible		
1141	14/12/2020 13:40 PM ID: 154645351	You can only compost raw food so all cooked food will in black bin which causes fly strike and would have bonfires for garden waste		
1142	14/12/2020 13:48 PM ID: 154647125	Bonfire		
1143	14/12/2020 14:04 PM ID: 154648881	I would throw it in the black bin, there's no real alternative for grass and hedge clippings, not even containers		
1144	14/12/2020 14:47 PM ID: 154652728	I only have a patio garden and cannot home compost. I would therefore have to make journeys to EHDC refuse centres and carry smelly items in my car. NOT AN OPTION! I am a pensioner. Refuse collection is one of the things that I expect to be funded from the high Council Tax I pay.		
1145	14/12/2020 14:49 PM ID: 154653045	Depending on the cost! If I felt it was too expensive I would not use.		
1146	14/12/2020 15:17 PM ID: 154655491	Who knows?		
1147	14/12/2020 15:17 PM			

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			Response Percent	Response Total
	ID: 154655749			
1148	14/12/2020 15:35 PM ID: 154658325	I'd use the black bin as much as I could		
1149	14/12/2020 16:09 PM ID: 154661273	I consider I pay enough Council Tax to require the garden waste collection for free as pensioners		
1150	14/12/2020 16:21 PM ID: 154662641	This obviously loaded question is trying to negate the council collecting garden waste. I recycle as much as I can and do not know what more I could do with garden waster considering I compost lots already		
1151	14/12/2020 17:25 PM ID: 154668220	Stupid decision. It is very much needed especially in growing season.		
1152	14/12/2020 17:34 PM ID: 154669504	In the black bin		
1153	14/12/2020 18:02 PM ID: 154671933	Put it in the black bin		
1154	14/12/2020 18:25 PM ID: 154673382	I would put the four waste into my black bon to avoid vermin and encourage the duo Ed further who already frequent my garden.		
1155	14/12/2020 18:28 PM ID: 154673533	I already pay for this ☐☐		
1156	14/12/2020 18:48 PM ID: 154674952	i probably would recycle less due to lack of time and rodents		
1157	14/12/2020 19:00 PM ID: 154674858	With great difficulty. I do compost but not all garden waste is compostable. I am 75 years old have COPD and a serious back condition so taking to the HWRC would be impossible as I also live alone. It looks like my only option is I would be forced to pay for a collection service which is highly unpalatable as we are continually paying more and more for less and less and this is totally unacceptable.		
1158	14/12/2020 19:36 PM ID: 154678328	I already compost as much garden and fruit/ veg waste as I can		
1159	14/12/2020 23:25 PM ID: 154687792	I would dump it else where		
1160	14/12/2020 23:30 PM ID: 154688086	I would dump it else where		
1161	15/12/2020 00:44 AM ID: 154689031	i will use the black bin		
1162	15/12/2020 05:28 AM ID: 154690241	Put it in the black bin in bags that disguised it		
1163	15/12/2020 07:48 AM ID: 154692156	Fly Tip		
1164	15/12/2020 08:37 AM ID: 154694168	I would put it in black bin as have no means of taking it elsewhere or composting		
1165	15/12/2020 08:57 AM ID: 154695090	I would burn ir		

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			Response Percent	Response Total
1166	15/12/2020 08:59 AM ID: 154695745	I would take it to the recycling centre but MANY PEOPLE WILL FLY TIP like during the lockdown. What you propose ia a STUPID idea		
1167	15/12/2020 09:50 AM ID: 154699803	Put it in my black bin		
1168	15/12/2020 11:48 AM ID: 154710563	consultation means seeking others opinion before making a decision. why has a decision been made prior to this consultation.		
1169	15/12/2020 12:09 PM ID: 154712800	Put in blackbin		
1170	15/12/2020 12:50 PM ID: 154693622	I DON'T THINK IT SHOULD BE CHARGED FOR		
1171	15/12/2020 14:10 PM ID: 154723539	If we are fit enough (given our age) we would take it to Recycling Centre. Many people, even if able, will dump it for the council to eventually collect.		
1172	15/12/2020 15:59 PM ID: 154732992	I would compost what I can and put the rest in the black bin		
1173	15/12/2020 16:29 PM ID: 154737732	Not sure		
1174	15/12/2020 16:58 PM ID: 154739492	put in black bin		
1175	15/12/2020 17:01 PM ID: 154740584	Burn it on a bonfire.		
1176	15/12/2020 17:12 PM ID: 154741767	dump it		
1177	15/12/2020 17:35 PM ID: 154743787	compost and black bin		
1178	15/12/2020 18:09 PM ID: 154746421			
1179	15/12/2020 18:12 PM ID: 154746545	Black bin		
1180	15/12/2020 20:00 PM ID: 154752930	I would compost at home as much as I could, then I'd put the rest in my black bin which I pay for in my council tax		
1181	15/12/2020 20:18 PM ID: 154753776	bags at bottom of the black bin		
1182	15/12/2020 20:49 PM ID: 154754891	Both options b and c above		
1183	16/12/2020 00:01 AM ID: 154761248	Place it in black bin		
1184	16/12/2020 08:05 AM ID: 154765546	I would burn the garden cuttings and put food waste in the black bin		
1185	16/12/2020 11:12 AM ID: 154789497	at our age the alternatives are not possible		
1186	16/12/2020 11:24 AM	The increase in fly tipping will be huge		

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	ID: 154792565			
1187	16/12/2020 11:32 AM ID: 154793136	we would be forced into paying for collection, as we cannot cope with taking to the recycling centre or home composting		
1188	16/12/2020 11:33 AM ID: 154792814	I would compare the cost of paying for this service with th cost & additional pollution of driving it to the area providede		
1189	16/12/2020 13:21 PM ID: 154816965	Black bin		
1190	16/12/2020 14:23 PM ID: 154826937	Put it in the black bin		
1191	16/12/2020 17:52 PM ID: 154857152	Fly tip		
1192	16/12/2020 18:51 PM ID: 154861840	I strongly believe that the EHDC over charge for everything already in council tax this is absolutely ridiculous things are very difficult as they are councillors should be ashamed of themselves		
1193	16/12/2020 18:52 PM ID: 154863356	When I pay £2000 pa for council services of which we consume little, this would be included		
1194	16/12/2020 19:03 PM ID: 154864212	No option other than to pay as I donâ€™t drive		
1195	16/12/2020 19:08 PM ID: 154864995	I would burn it or put it in the black bin		
1196	16/12/2020 19:48 PM ID: 154866922	Garden waste would take to Household Waste recycling centre, food waste put it in black (residual) bin		
1197	16/12/2020 20:23 PM ID: 154871191	I would burn my garden waste as I feel I pay more than enough already in council tax and still have to upkeep the council grass areas outside my house myself		
1198	16/12/2020 20:27 PM ID: 154871412	I would be very annoyed as I would have to drive to a waste centre which is always packed		
1199	17/12/2020 08:32 AM ID: 154891072	Put in black bin		
1200	17/12/2020 10:17 AM ID: 154898289	put in black bin		
1201	17/12/2020 11:36 AM ID: 154907262	People would simply put it in the black bin. Should the council consider a moral obligation as opposed to just a legal obligation?		
1202	17/12/2020 13:57 PM ID: 154922109	Probably put it in black bin		
1203	17/12/2020 13:57 PM ID: 154922135	No comment		
1204	17/12/2020 14:32 PM ID: 154925376	Already have a rat problem, the council's proposal will make it 10 times worse.		
1205	17/12/2020 16:27 PM ID: 154935889	Use the Black Bin		

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			Response Percent	Response Total
1206	17/12/2020 16:55 PM ID: 154938875	I think the service should be included in the council tax fees already paid. It is only collected fortnightly as it is. This service should continue at least fortnightly. During the lockdown there was an increase in vermin which needs to be avoided.		
1207	17/12/2020 17:01 PM ID: 154938845	Small items would go in household waste, large items would be burned if combustible, otherwise taken to household waste recycling centre		
1208	17/12/2020 17:05 PM ID: 154939597	I cant afford paid for and struggle to find time with work and child care to dispose of this myself		
1209	17/12/2020 17:51 PM ID: 154942818	I would be forced to put everything in the black bin! I only have a half sized black bin at the moment which is never full. I really don't feel this is me having my say but the council preparing us for charging us extra for brown bin collections!		
1210	17/12/2020 20:25 PM ID: 154951718	Burn waste		
1211	17/12/2020 20:38 PM ID: 154952053	place it in the black bin		
1212	17/12/2020 21:57 PM ID: 154955796	fly tip it		
1213	17/12/2020 23:03 PM ID: 154957993	Black bin		
1214	18/12/2020 09:18 AM ID: 154968439	would use the black bin		
1215	18/12/2020 09:53 AM ID: 154971362	We would take to recycling centres BUT the queues are ridiculously long so we would try to burn what we could		
1216	18/12/2020 11:26 AM ID: 154979006	you should continue to collect the garden waste		
1217	18/12/2020 11:51 AM ID: 154981831	I'm not happy to pay. We already pay, and you do have an obligation to collect our garden waste.		
1218	18/12/2020 12:40 PM ID: 154986962	What happens to food waste		
1219	18/12/2020 12:50 PM ID: 154987997	Black bin		
1220	18/12/2020 12:52 PM ID: 154987693	Probably chuck it over my back fence		
1221	18/12/2020 12:54 PM ID: 154988446	I would throw it over my back fence		
1222	18/12/2020 13:49 PM ID: 154993076	I would hide it in the black bin		
1223	18/12/2020 14:01 PM ID: 154994401	Depends how much?		
1224	18/12/2020 14:41 PM ID: 154997961	I would (as now) use the brown bin AND the recycling centre		
1225	18/12/2020 15:16 PM	Put it in the black bin		

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			Response Percent	Response Total
	ID: 155000519			
1226	18/12/2020 15:22 PM ID: 155001308	Burn it or dump it in the countryside.		
1227	18/12/2020 15:24 PM ID: 155001040	Depends upon the fee for the garden waste collection service		
1228	18/12/2020 16:03 PM ID: 155005027	I would pay for the garden waste collection service UNDER PROTEST because no reasonable alternative		
1229	18/12/2020 16:40 PM ID: 155008009	I'd use the black bin for food waste and would take garden waste to the tip		
1230	18/12/2020 17:12 PM ID: 155010300	Use the black bin		
1231	18/12/2020 17:15 PM ID: 155010421	I would home compost some but think I would need to pay for some to be collected as we have a lot in summer		
1232	18/12/2020 19:37 PM ID: 155018849	Black bin		
1233	18/12/2020 20:08 PM ID: 155020198	Put it the black bin		
1234	18/12/2020 20:53 PM ID: 155021893	I would put it in black bin		
1235	18/12/2020 20:55 PM ID: 155021913	Gardeners take it away		
1236	18/12/2020 21:08 PM ID: 155022359	Use black bin		
1237	18/12/2020 22:05 PM ID: 155023953	I home compost what I can, but need the council to collect much of my garden waste.		
1238	19/12/2020 07:16 AM ID: 155029207	Put it in the black bin		
1239	19/12/2020 09:10 AM ID: 155031455			
1240	19/12/2020 09:32 AM ID: 155032234	Put food waist in household waist bin		
1241	19/12/2020 09:45 AM ID: 155033057	Dump or burn it		
1242	19/12/2020 09:46 AM ID: 155033018	Use black bin when possible		
1243	19/12/2020 10:03 AM ID: 155033622	It would depend on the cost involved.		
1244	19/12/2020 10:04 AM ID: 155033758	In the black bin		
1245	19/12/2020 10:09 AM ID: 155033648	I compost waste already, what I can't compost I will burn.		

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			Response Percent	Response Total
1246	19/12/2020 10:24 AM ID: 155034282	Most of our garden waste is from trees on the school playing field and weeds from the kerbside in our cul de sac. We don't have waste from our garden.		
1247	19/12/2020 11:15 AM ID: 155036556	black bin		
1248	19/12/2020 11:36 AM ID: 155037024	dump it elsewhere		
1249	19/12/2020 15:40 PM ID: 155046938	black bin it		
1250	19/12/2020 15:58 PM ID: 155047631	Black bin		
1251	19/12/2020 16:49 PM ID: 155049748	Don't know what to do for the best.		
1252	19/12/2020 19:01 PM ID: 155054325	I would have to damage the environment by having to drive it somewhere. This action by east herts would impact the environment by increased car journeys. More fly tipping and more waste in black bins. How about have some non biased questions in this questionnaire		
1253	19/12/2020 19:33 PM ID: 155054984	Put it in black bin		
1254	19/12/2020 20:32 PM ID: 155056513	Place it into the black bin		
1255	19/12/2020 22:11 PM ID: 155058681	It's dependant on monthly cost. If too expensive I would use the black bin.		
1256	20/12/2020 00:24 AM ID: 155060908	Use black bin		
1257	20/12/2020 07:58 AM ID: 155063517	Dump it in the countryside like every other git round here		
1258	20/12/2020 08:06 AM ID: 155063654	I would place it in my black bin		
1259	20/12/2020 10:31 AM ID: 155066981	This is unacceptable		
1260	20/12/2020 13:37 PM ID: 155073277	we pay enough council tax already to cover this		
1261	20/12/2020 13:59 PM ID: 155074071	given climate change, the council should offer organic waste as part of their service. This is again society movement. Maybe people with no garden do not need a large bin and you can reduce cost accordingly		
1262	20/12/2020 14:54 PM ID: 155075673	I don't know.		
1263	20/12/2020 15:59 PM ID: 155078202	I would put it in the black bin		
1264	20/12/2020 17:41 PM ID: 155081441	Fly tip		
1265	20/12/2020 18:38 PM	I would put it in the black bin		

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			Response Percent	Response Total
	ID: 155083392			
1266	20/12/2020 19:52 PM ID: 155085660	I would put it into my black bin!!		
1267	20/12/2020 19:58 PM ID: 155085671	I would find other ways to dispose of it		
1268	21/12/2020 05:32 AM ID: 155093052	Burn it as I don't have enough room to compost it all		
1269	21/12/2020 07:24 AM ID: 155094158			
1270	21/12/2020 07:27 AM ID: 155094176	I would put it in the Black bin		
1271	21/12/2020 07:27 AM ID: 155094157	I would not want to pay for it		
1272	21/12/2020 07:29 AM ID: 155094191	It would go black bin, as I'm a retired and disabled and if you got rid of this service I have no way of getting rid of it, therefore the black bin will be heavier and general waste will cost more to get rid off		
1273	21/12/2020 07:30 AM ID: 155094269	I would put it in the black bin		
1274	21/12/2020 07:30 AM ID: 155094136	Black bin		
1275	21/12/2020 07:31 AM ID: 155094227	Depends on cost		
1276	21/12/2020 07:36 AM ID: 155094369	Put in the black bin		
1277	21/12/2020 07:37 AM ID: 155094368	Black bin		
1278	21/12/2020 07:38 AM ID: 155094358	I feel this is detrimental you only provide fortnightly waste disposal anyway - poor compared to other councils, another cost cutting move		
1279	21/12/2020 07:41 AM ID: 155094376	Would probably end up burning on bonfire		
1280	21/12/2020 07:43 AM ID: 155094319	Use black bin		
1281	21/12/2020 07:49 AM ID: 155094505	I would not be happy with no garden waste collection. We have a big garden and do regular trips to the waste recycling centre but home collection in between is always necessary. Please leave this service running		
1282	21/12/2020 07:50 AM ID: 155094604	Black bin		
1283	21/12/2020 07:51 AM ID: 155094491	I would use my black bin where possible		
1284	21/12/2020 08:10 AM ID: 155095052	Am not in a position to pay more		

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			Response Percent	Response Total
1285	21/12/2020 08:48 AM ID: 155096521	I'd put it in the black bin		
1286	21/12/2020 09:06 AM ID: 155096888	A combination of the top three		
1287	21/12/2020 13:27 PM ID: 155116702	news to me when did the council deem they had no legal obligation. I think you will find most people believe they pay for this in their council taxes. I do not wish to pay I pay close to £300 a month in rates as it is.		
1288	21/12/2020 13:37 PM ID: 155118257	I would be extremely disappointed to lose the brown bin facility		
1289	21/12/2020 14:57 PM ID: 155132347	place in Black bin		
1290	21/12/2020 15:23 PM ID: 155135571	Black bin		
1291	21/12/2020 16:07 PM ID: 155140076	If you are talking incl food waste I would put it in the black bin as I pay enough council tax.		
1292	21/12/2020 16:33 PM ID: 155142107	Not sure depends on cost and one monthly collection		
1293	21/12/2020 16:56 PM ID: 155144452	Undecided		
1294	21/12/2020 17:54 PM ID: 155148533	Not sure as do not think we should pay for this device		
1295	21/12/2020 17:56 PM ID: 155148529	I don't have enough money to pay as on very low income so basically have no options and would not be able to dispose of		
1296	21/12/2020 17:58 PM ID: 155148663	Black Bin		
1297	21/12/2020 18:00 PM ID: 155149252	Black Bin		
1298	21/12/2020 18:07 PM ID: 155149574	Put in black bin		
1299	21/12/2020 18:49 PM ID: 155151818	Campaign to have free service reinstated until decision reversed		
1300	21/12/2020 18:51 PM ID: 155152182	Use black bin		
1301	21/12/2020 18:57 PM ID: 155150795	put it in the black bin		
1302	21/12/2020 19:58 PM ID: 155154986	Allotment		
1303	21/12/2020 20:01 PM ID: 155155497	Use the black bin		
1304	21/12/2020 21:07 PM ID: 155158091	??????		

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			Response Percent	Response Total
1305	21/12/2020 21:25 PM ID: 155158780	Black bin		
1306	21/12/2020 21:43 PM ID: 155159335	put it in black bin		
1307	21/12/2020 23:02 PM ID: 155161500	There is no need for garden waste collections in the winter months (3 months) and reduce the collections for the rest of the year by 50%		
1308	22/12/2020 00:16 AM ID: 155162990	My garden would end up looking a mess because I wouldn't get round to taking the garden waste anywhere so it would most probably pile up looking unsightly		
1309	22/12/2020 08:28 AM ID: 155167712	Black bin		
1310	22/12/2020 08:36 AM ID: 155168000	Black bin		
1311	22/12/2020 09:43 AM ID: 155170882	pruning of shrubs etc needs brown bin collection		
1312	22/12/2020 10:07 AM ID: 155172982	Put in black bin		
1313	22/12/2020 10:47 AM ID: 155175418	I would put it in the black bin. Our garden waste is mostly from cutting grass that you are responsible for but do too infrequently		
1314	22/12/2020 12:14 PM ID: 155181607	If it was a request for collection as not always full on a fortnightly basis		
1315	22/12/2020 14:27 PM ID: 155190469			
1316	22/12/2020 22:15 PM ID: 155219186	Mixture of the paid garden waste service and home composting.		
1317	23/12/2020 11:33 AM ID: 155238638	tree prunings would go to the waste recycling centre		
1318	23/12/2020 13:40 PM ID: 155247217			
1319	23/12/2020 14:02 PM ID: 155249234	Black bin		
1320	23/12/2020 14:24 PM ID: 155250385	I already compost some garden waste but woody and weedy waste doesn't compost well enough for use.		
1321	23/12/2020 15:14 PM ID: 155254240	i don't know		
1322	24/12/2020 11:12 AM ID: 155285023	Would compost, but have reservations on some foods.		
1323	24/12/2020 11:22 AM ID: 155285150	I don't know as some waste is from leaves of council trees and tree branches that I cannot compost		
1324	24/12/2020 13:31 PM ID: 155291003	IF THE WARE TIP WAS OPEN I WOULD MAINLY USE THAT FOR GARDEN WASTE		

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			Response Percent	Response Total
1325	24/12/2020 14:59 PM ID: 155294533	Bonfire. I would not sweep up leaves lying in the street anymore so drains would block up.		
1326	25/12/2020 13:12 PM ID: 155305648	Burn it. Do less street sweeping. Put it in the black bin		
1327	25/12/2020 16:00 PM ID: 155306961	Stopping the service is not acceptable sort it out		
1328	27/12/2020 05:28 AM ID: 155326535			
1329	27/12/2020 10:37 AM ID: 155329605	The recycling centre is not fit for purpose - too small for size of town and skips are not ergonomic or easy to access for older people or those with any form of disability		
1330	27/12/2020 11:43 AM ID: 155330995	I would only use the paid for garden waste service if I shared the cost of a brown bin with neighbours, otherwise I would put it in the black bin		
1331	27/12/2020 12:54 PM ID: 155332520	We home compost as much but no idea what we would do with the overflow. Cooked food would go in landfill which I hate. I am against a paid for service because it will result in more fly tipping. If you want to encourage recycling it has to be free at point of service.		
1332	28/12/2020 09:19 AM ID: 155349944	put it in the black bin		
1333	28/12/2020 10:21 AM ID: 155351856	I would compost what I can but likely use the black bin		
1334	28/12/2020 11:08 AM ID: 155353377	I would put it in my black bin		
1335	28/12/2020 11:14 AM ID: 155353669	No idea to be honest our gardens are huge would more than likely put in black bin and can't afford additional cost		
1336	28/12/2020 11:15 AM ID: 155353674	Probably put bin as I don't have time to recycle and can't afford extra charges as my son is disabled I am a carer and don't work		
1337	28/12/2020 11:27 AM ID: 155353827	Put in black bin		
1338	28/12/2020 11:41 AM ID: 155354739	Black bin		
1339	28/12/2020 12:06 PM ID: 155355741	Fly tip		
1340	28/12/2020 13:11 PM ID: 155358140	It would depend on the charge. When I lived in Lewisham, London, I paid £60/year for garden waste collection and it was collected EVERY WEEK. Which was good value.		
1341	28/12/2020 13:16 PM ID: 155358581	Depends on the charge. In London, I pad £60/year for a weekly garden waste collection in a brown wheely bin - very good value. Not good if East Herts propose a fortnightly collection.		
1342	28/12/2020 15:09 PM ID: 155363011	I WOULD HAVE TO CONSIDER THE COSTS OF 1 ABOVE		
1343	28/12/2020 15:55 PM ID: 155364789	I have a new house with small garden not room to compost waste need brown bin		

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			Response Percent	Response Total
1344	28/12/2020 16:04 PM ID: 155365391	Put in black bin		
1345	28/12/2020 16:37 PM ID: 155366697	put in black bin		
1346	28/12/2020 16:49 PM ID: 155366331	Don't know. These are biased questions anyway for your own purposes		
1347	28/12/2020 18:04 PM ID: 155369385	I do not wish to pay additional charges for this service		
1348	28/12/2020 18:06 PM ID: 155369389	Black bin		
1349	28/12/2020 21:37 PM ID: 155374634	Use black bin		
1350	29/12/2020 09:11 AM ID: 155380515	I would have to put it in my black bin		
1351	29/12/2020 10:01 AM ID: 155382700	Black bin		
1352	29/12/2020 11:01 AM ID: 155385203		
1353	29/12/2020 11:10 AM ID: 155385781	i am a pensioner with no car so would have to pay but could only afford very little		
1354	29/12/2020 15:16 PM ID: 155400219	Black Bin as only quarter full		
1355	29/12/2020 15:27 PM ID: 155401457	Put in black bin		
1356	29/12/2020 15:28 PM ID: 155401480	Put in black bin		
1357	29/12/2020 15:29 PM ID: 155401473	Have bonfires		
1358	29/12/2020 15:32 PM ID: 155401714	Not sure what it is		
1359	29/12/2020 15:33 PM ID: 155401868	I would be forced to pay as have large trees that improve the neighbourhood landscape. Already paying a high council tax I would not be happy but have no choice.		
1360	29/12/2020 15:35 PM ID: 155401862	i would not pay for it so all my food waste would go into the other bins somewhat defeating the object		
1361	29/12/2020 15:38 PM ID: 155402106	I'll put it in my black bin and ask for my council tax to be reduced		
1362	29/12/2020 15:40 PM ID: 155402233	Put it in the black bin		
1363	29/12/2020 15:46 PM ID: 155402746	Black bin		

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			Response Percent	Response Total
1364	29/12/2020 15:50 PM ID: 155402860	Ask for reduction in council tax band (includes garden valuation) and add to nearby countryside		
1365	29/12/2020 15:52 PM ID: 155402906	Don't know.		
1366	29/12/2020 15:54 PM ID: 155403151	The garden waste I produce is by already clearing outside my back gate of council land as they don't keep it tidy and it's because dangerous to my entrance of my property! If the council did their job I wouldn't produce garden waste!!		
1367	29/12/2020 15:54 PM ID: 155403083	Put it in the black bin like all the other people would and did before they were introduced		
1368	29/12/2020 15:56 PM ID: 155403500	I would use my black bin		
1369	29/12/2020 15:58 PM ID: 155403328	I really object to paying for this service, think vermin will be all over King George Road as people will just put compostable waste in black bins and it will overflow and stink		
1370	29/12/2020 16:00 PM ID: 155403495	I don't need the extra coat I have very large gardens, we pay enough councils tax etc I'd be screwed		
1371	29/12/2020 16:01 PM ID: 155403751	I'd put it in black bin		
1372	29/12/2020 16:02 PM ID: 155403442	I already pay for this service so I expect a reduction in my council tax.		
1373	29/12/2020 16:02 PM ID: 155403739	Put it in the black bin.....		
1374	29/12/2020 16:03 PM ID: 155403625	The service should be continued		
1375	29/12/2020 16:11 PM ID: 155404048	It would be disappointing especially certain times of the year as the garden is large and having the brown bin helps a lot. Not everything can go on the compost due to wildlife.		
1376	29/12/2020 16:12 PM ID: 155404206	Burn it		
1377	29/12/2020 16:16 PM ID: 155404591	I would put it in my black bin		
1378	29/12/2020 16:16 PM ID: 155404611	Would be put in the black bin as I can't get to a recycling centre		
1379	29/12/2020 16:17 PM ID: 155404485	Unsure what I'd do with garden waste as I can't afford additional charges		
1380	29/12/2020 16:17 PM ID: 155404714	I would put it in the black bin		
1381	29/12/2020 16:21 PM ID: 155403866	I really don't know, this is the most beneficial service by the Council to me, not easy getting to the tip. In the summer I fill my brown bin every 2 weeks. I won't compost due to garden space/flyies. Food is not collected weekly hence why I don't put food waste in the brown bin.		
1382	29/12/2020 16:22 PM	I am not sure this would be a real shame for this to happen and cause issues for		

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			Response Percent	Response Total
	ID: 155404579	busy lives		
1383	29/12/2020 16:27 PM ID: 155405301	Or black bin		
1384	29/12/2020 16:29 PM ID: 155405460	Put in a field		
1385	29/12/2020 16:33 PM ID: 155405403	Probably mixture of home compost, paid service and recycling centre		
1386	29/12/2020 16:36 PM ID: 155405682	Iâ€™d sling it in the normal bin again like I did years ago. Iâ€™m not paying for this we pay enough in Council tax as it is!		
1387	29/12/2020 16:37 PM ID: 155405521	LOCATION REQUIRES SPECIAL CONSIDERATION		
1388	29/12/2020 16:43 PM ID: 155406037	Don't know		
1389	29/12/2020 16:47 PM ID: 155406529	I would put it in black bin		
1390	29/12/2020 16:47 PM ID: 155406425	Throw over my fence into woodland space		
1391	29/12/2020 16:48 PM ID: 155406274	Black bin		
1392	29/12/2020 16:48 PM ID: 155406548	It would just stack up and up abundance then cause problems from rats we already pay enough council tax.		
1393	29/12/2020 16:49 PM ID: 155406510	I work very hard with appropriate recycling because I believe in it so much. If you start to charge for the brown bin, it will disadvantage those of us who do it properly and I believe that it will encourage more fly tipping		
1394	29/12/2020 16:50 PM ID: 155406613	I pay more than enough on my council tax. I would be extremely disappointed if the brown bin service was removed.		
1395	29/12/2020 16:50 PM ID: 155406390	Burn it		
1396	29/12/2020 16:53 PM ID: 155406883	We would use the black bin more		
1397	29/12/2020 16:54 PM ID: 155406531	I compost what I can but some weeds and branches I wouldn't be able to. Some food waste also would attract vermin. I suggest a reduced service for free rather than making it a service for only more well-off people.		
1398	29/12/2020 16:54 PM ID: 155406987	Put it in my black bin or dump on near by council grassland to decompose		
1399	29/12/2020 16:57 PM ID: 155406857	Donâ€™t have a clear answer		
1400	29/12/2020 16:59 PM ID: 155407216	I home compost what I can but some weeds, branches cannot go in, and some foods are not recommended to home compost as they attract vermin eg. Meat and dairy. You should stop service in winter as hardly any garden waste is produced. All our vegetable waste goes in our home compost.		
1401	29/12/2020 16:59 PM	What do we pay council tax for?		

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			Response Percent	Response Total
	ID: 155407295			
1402	29/12/2020 17:00 PM ID: 155407373	I would burn my garden waste		
1403	29/12/2020 17:01 PM ID: 155407338	I would rather the service stay as it is!		
1404	29/12/2020 17:02 PM ID: 155407319	Or use my black bin		
1405	29/12/2020 17:05 PM ID: 155407516	I would put it in the black bin		
1406	29/12/2020 17:05 PM ID: 155407544	I would be very cross as I pay a lot in council tax and this should cover emptying all bins. My brown bin is fuller in summer time due to gardening.		
1407	29/12/2020 17:07 PM ID: 155407388	I feel that we are being directed by the questions in this questionnaire to fit the answers you require to go ahead. I have no other sensible option to mark		
1408	29/12/2020 17:09 PM ID: 155407722	I would use my black bin for items that couldn't be home composted, i.e. meats etc.		
1409	29/12/2020 17:12 PM ID: 155407760	Like most people, done without cars, would probably dumpitvwherevef it can be dumped ☐☐		
1410	29/12/2020 17:12 PM ID: 155408090	I would use my black bin for items that couldn't be home composted, i.e. meats etc.		
1411	29/12/2020 17:13 PM ID: 155407756	much garden waste needs shredding as non compostable, food waste in waste disposer(grinder).Compostable waste I compost.		
1412	29/12/2020 17:14 PM ID: 155408106	None of the above		
1413	29/12/2020 17:15 PM ID: 155408173	Put it in black bin		
1414	29/12/2020 17:16 PM ID: 155408118	It is mostly food so would have to go into the black bin.		
1415	29/12/2020 17:17 PM ID: 155408312	Dispose in black bin		
1416	29/12/2020 17:17 PM ID: 155408145	put in my black bin		
1417	29/12/2020 17:19 PM ID: 155408439	No garden waste produced but food would have to go in other bin		
1418	29/12/2020 17:19 PM ID: 155407890	Put it in black bin		
1419	29/12/2020 17:20 PM ID: 155408359	My any options		
1420	29/12/2020 17:24 PM ID: 155408271	More cars on the road, more carbon, taking rubbish to dump..not such a good idea.what do you propose for raw food waste considering rats and magotts etc		
1421	29/12/2020 17:26 PM ID: 155408730	I would burn it and add to the pollution!		

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			Response Percent	Response Total
1422	29/12/2020 17:26 PM ID: 155408737	Black bin		
1423	29/12/2020 17:31 PM ID: 155408932	Use black bin		
1424	29/12/2020 17:31 PM ID: 155409123	Depends on how much the council will charge		
1425	29/12/2020 17:34 PM ID: 155409302	I would not pay for this service. Garden waste would have to be added to the black bin for collecting.		
1426	29/12/2020 17:44 PM ID: 155409374	I consider we pay enough Council tax £270 a month as we live in a private road this is the only service we get		
1427	29/12/2020 17:44 PM ID: 155409754	Please don't encourage fly tipping by some people who won't be able to afford fir brown bin collection and can't get to the waste centre		
1428	29/12/2020 17:44 PM ID: 155409698	You may not have a legal obligation but you do charge for it. If you no longer collect this waste what discounts are you giving for a reduced service?		
1429	29/12/2020 17:44 PM ID: 155409810	Partly home compost partly black bin		
1430	29/12/2020 17:48 PM ID: 155410124	Put in black bin		
1431	29/12/2020 17:50 PM ID: 155410127	I feel that if you stop then idiots will fly tip even more		
1432	29/12/2020 17:50 PM ID: 155410089			
1433	29/12/2020 17:51 PM ID: 155410138	Bag it up and put in black bin		
1434	29/12/2020 17:53 PM ID: 155410260	Brown bin collection is a service I use every few months,		
1435	29/12/2020 17:54 PM ID: 155410445	Put in the black bin		
1436	29/12/2020 17:54 PM ID: 155410006	No space to home compost and no transport to take it to recycling centre myself. Would like kerbside collections to continue but not keen to pay for a service I only really use in summer		
1437	29/12/2020 17:59 PM ID: 155410530	If you remove this service you must reduce council tax, do what's the point?		
1438	29/12/2020 18:02 PM ID: 155410666	Really depends if the charges are affordable.		
1439	29/12/2020 18:03 PM ID: 155410599	I would sadly have to stop recycling, as I wouldn't be able to afford it.		
1440	29/12/2020 18:04 PM ID: 155410716	As we already pay for this to be collected via the Council Tax I would expect either this service to continue under tge current arrangements or, if stopped, a reduction in the council tax bill.		
1441	29/12/2020 18:04 PM ID: 155410886	Black bin in sacks		

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			Response Percent	Response Total
1442	29/12/2020 18:07 PM ID: 155411031	Black bin! No time to drop anywhere!!		
1443	29/12/2020 18:14 PM ID: 155411526	I would put it in my black bin		
1444	29/12/2020 18:14 PM ID: 155411588	Not sure		
1445	29/12/2020 18:16 PM ID: 155411718	Dump it in the road		
1446	29/12/2020 18:18 PM ID: 155411716	Burn it.		
1447	29/12/2020 18:19 PM ID: 155411095	I would put it in my black bin		
1448	29/12/2020 18:20 PM ID: 155411766	I would put it in my black bin		
1449	29/12/2020 18:21 PM ID: 155411929	I already compost food waste but garden waste would be a problem		
1450	29/12/2020 18:23 PM ID: 155412129	Burn it		
1451	29/12/2020 18:24 PM ID: 155409372	Use black bin need more info on paid for service		
1452	29/12/2020 18:30 PM ID: 155412481	Chuck it in black bin		
1453	29/12/2020 18:30 PM ID: 155412503	I think the council should be encouraging us to recycle not charging us for it.		
1454	29/12/2020 18:32 PM ID: 155412057	It would end up in the black bin.		
1455	29/12/2020 18:34 PM ID: 155412567	I think we pay enough in council tax for this service to be provided as it is now.		
1456	29/12/2020 18:35 PM ID: 155412772	Use black bin		
1457	29/12/2020 18:36 PM ID: 155412671	Black bin		
1458	29/12/2020 18:37 PM ID: 155412683	Put in black bin		
1459	29/12/2020 18:37 PM ID: 155412822	Depends on the cost		
1460	29/12/2020 18:39 PM ID: 155412911	Black bin		
1461	29/12/2020 18:39 PM ID: 155411654	Put it in black bags		
1462	29/12/2020 18:41 PM	Black bin		

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			Response Percent	Response Total
	ID: 155413207			
1463	29/12/2020 18:44 PM ID: 155413144	compost, black bin & HWRcentre		
1464	29/12/2020 18:49 PM ID: 155413537	Don't know		
1465	29/12/2020 18:51 PM ID: 155413559	I would like to compost at home but don't know how or if I have the space		
1466	29/12/2020 18:52 PM ID: 155413478	Put it in black bin		
1467	29/12/2020 18:52 PM ID: 155413291	I would put it in my black bin. I have no room to compost myself. I pay my council tax and expect the service to stay the same. I would pay for this service if my council tax was reduced.		
1468	29/12/2020 19:00 PM ID: 155413977	Use the black bin		
1469	29/12/2020 19:00 PM ID: 155413967	I would use the black bin		
1470	29/12/2020 19:06 PM ID: 155414414	Put in black bin		
1471	29/12/2020 19:17 PM ID: 155414953	I don't have a brown bin and any garden waste goes in the communal bins		
1472	29/12/2020 19:17 PM ID: 155414593	Hope that you continue the brown bin as this works for us		
1473	29/12/2020 19:17 PM ID: 155414819	Put in black bin		
1474	29/12/2020 19:17 PM ID: 155414875	Black bin		
1475	29/12/2020 19:17 PM ID: 155414901	I would put it in my black bin		
1476	29/12/2020 19:19 PM ID: 155415178	Depending on the cost I would consider my options		
1477	29/12/2020 19:22 PM ID: 155415325	I will use the black bin. I already pay lots of taxes and the pandemic has effected everyone not just the councils.		
1478	29/12/2020 19:26 PM ID: 155415057	Most of my garden waste comes from trees growing on rail network side. I'm not going to pay for them as they don't care and don't want to trim the trees. I've asked them and council for help in this matter but no one cares.		
1479	29/12/2020 19:28 PM ID: 155415477	Burn it		
1480	29/12/2020 19:29 PM ID: 155415520	Put in black bin		
1481	29/12/2020 19:30 PM ID: 155415380	I have composted before and get rats! Not ideal in small garden. Taking to recycling centre not easier for older generation!		

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			Response Percent	Response Total
1482	29/12/2020 19:30 PM ID: 155415699	Put it in the black bin		
1483	29/12/2020 19:32 PM ID: 155415795	I would check prices with private waste collection companies local to me		
1484	29/12/2020 19:34 PM ID: 155415963	I don't know		
1485	29/12/2020 19:35 PM ID: 155416036	Black bin		
1486	29/12/2020 19:35 PM ID: 155412828	I would put it in black bin		
1487	29/12/2020 19:36 PM ID: 155415985	Black bin		
1488	29/12/2020 19:37 PM ID: 155416056	I would dump it in the street		
1489	29/12/2020 19:38 PM ID: 155416276	Black bin		
1490	29/12/2020 19:43 PM ID: 155416185	All ready pay in the rates		
1491	29/12/2020 19:43 PM ID: 155416291	I don't know what I would do. It's seems to a be a ridiculous way to be saving money and will potentially encourage flytipping for people without cars or access to a refuse centre. Or those unable to afford charges for brown bins.		
1492	29/12/2020 19:44 PM ID: 155416325	Husband disabled so having garden waste collection really useful - one less thing for me to do		
1493	29/12/2020 19:45 PM ID: 155416362	I want to have my brown bin collection to continue		
1494	29/12/2020 19:48 PM ID: 155416571			
1495	29/12/2020 19:50 PM ID: 155416667	Would take to household recycling centre if queues were short enough. Otherwise would have to place in black bin. Have no room for home composting.		
1496	29/12/2020 19:50 PM ID: 155416501	Would also like a reduction in my rates		
1497	29/12/2020 19:51 PM ID: 155416768	A mixture of the above.		
1498	29/12/2020 19:52 PM ID: 155416499	Instead of a bi weekly collection regardless of whether it is full or not I would prefer to get my bin collected and pay only when it is full		
1499	29/12/2020 19:52 PM ID: 155416792	I already compost as much as possible.		
1500	29/12/2020 19:53 PM ID: 155415577	Garden waste would be taken to the tip but all my food waste would go in the black bin		
1501	29/12/2020 19:55 PM ID: 155416803	I would put in black bin.		

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1502	29/12/2020 19:55 PM ID: 155416798	Go in the black bin		
1503	29/12/2020 19:55 PM ID: 155415403	in the black bin		
1504	29/12/2020 19:56 PM ID: 155416941	Black bin		
1505	29/12/2020 20:00 PM ID: 155417134	put it in the black bin		
1506	29/12/2020 20:01 PM ID: 155417013	Dump it in the street or put garden waste into the Black Bins, I pay for refuse collection already		
1507	29/12/2020 20:02 PM ID: 155417132	I pay enough in council tax, so this seems like a joke.		
1508	29/12/2020 20:04 PM ID: 155417216	I'd use the black bin		
1509	29/12/2020 20:08 PM ID: 155417502	Black bin		
1510	29/12/2020 20:09 PM ID: 155417480	I would grudgingly and angrily use the paid for service and seek to vote out the councillors who made the decision		
1511	29/12/2020 20:09 PM ID: 155417453	I would pay but should be on a needs basis as over winter very little brown bin		
1512	29/12/2020 20:12 PM ID: 155417599	I would put in my black bin		
1513	29/12/2020 20:13 PM ID: 155417648	I'd put it in my grey bin		
1514	29/12/2020 20:16 PM ID: 155417835	Probably burn it.		
1515	29/12/2020 20:20 PM ID: 155418083	Put in the black bin		
1516	29/12/2020 20:23 PM ID: 155417936	Depends on the charge		
1517	29/12/2020 20:29 PM ID: 155417920	Depends on if we could just pay when we needed it to be taken		
1518	29/12/2020 20:30 PM ID: 155418309	I would put it in my black bin, as I don't have enough waste to pay extra for the service		
1519	29/12/2020 20:36 PM ID: 155418578	I would consider my options		
1520	29/12/2020 20:42 PM ID: 155418671	Put it in the black bin		
1521	29/12/2020 20:46 PM ID: 155418918	Currently unsure, did home compost but had too much and it encouraged pests - I wouldn't dump it, but I am concerned that others will		
1522	29/12/2020 20:52 PM	Put it all in the already over full black bin		

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	ID: 155418936			
1523	29/12/2020 20:52 PM ID: 155419112	I would use the paid for service, but would end putting more in the black bin. We produce a lot of garden waste. Others will presumably put their garden waste in their black bin.		
1524	29/12/2020 20:53 PM ID: 155418989	Wouldnt know what to do with it as don't drive and can't afford to pay for this service on top of all the council tax ect that we already pay. Seek to be paying more and more for far less services...not happy, it's a disgrace!		
1525	29/12/2020 20:53 PM ID: 155418935	Iâ€™d put it in the black bin		
1526	29/12/2020 20:54 PM ID: 155419161	Put it in the black bin		
1527	29/12/2020 20:58 PM ID: 155419429	Shocking you are even considering this		
1528	29/12/2020 21:02 PM ID: 155419248	General waste bin		
1529	29/12/2020 21:19 PM ID: 155419848	Black bin		
1530	29/12/2020 21:19 PM ID: 155420104	Black bin		
1531	29/12/2020 21:20 PM ID: 155420195	Put it in my black bin		
1532	29/12/2020 21:22 PM ID: 155419877	Unsure		
1533	29/12/2020 21:22 PM ID: 155420199	I would use my black bin		
1534	29/12/2020 21:23 PM ID: 155420233	I do not agree with this service being removed or being made chargeable. If this service was to be removed or made into an optional charge I would be expecting a reduction in my council tax!		
1535	29/12/2020 21:28 PM ID: 155420323	I would have to put it in black bin		
1536	29/12/2020 21:45 PM ID: 155420795	Put it in the black bin		
1537	29/12/2020 21:47 PM ID: 155420979	I would dump it		
1538	29/12/2020 21:47 PM ID: 155420973	I would put it in my black bin		
1539	29/12/2020 21:49 PM ID: 155421006	Put it in my black bin as I have back problems		
1540	29/12/2020 21:55 PM ID: 155421200	I'd put it in the black bin		
1541	29/12/2020 22:02 PM ID: 155421277	Being elderly/disabled the garden waste would mount up in the garden, including all the leaves from the trees in the road outside my home		

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			Response Percent	Response Total
1542	29/12/2020 22:03 PM ID: 155421411	Burn it		
1543	29/12/2020 22:09 PM ID: 155421334	Iâ€™m a pensioner and canâ€™t afford to pay more so it would be tipped in my garden		
1544	29/12/2020 22:10 PM ID: 155421459	Put in black bin		
1545	29/12/2020 22:10 PM ID: 155421375	Very low income, so could not pay, a service should be retained for disabled/older residents		
1546	29/12/2020 22:23 PM ID: 155421914	I would burn it and add to air pollution!		
1547	29/12/2020 22:24 PM ID: 155421881	It would be a big problem, as I have no way of taking it to a recycling centre!!!		
1548	29/12/2020 22:24 PM ID: 155421942	I donâ€™t want to pay for a services that I already pay for in my council tax costs		
1549	29/12/2020 22:43 PM ID: 155422422	I would put it in black bin		
1550	29/12/2020 22:43 PM ID: 155422320	No legal obligation... Sure! Maybe not from a legal perspective, but a moral one you should since we pay a fortune in council tax and services keep being reduced! What is the point in this survey when you have already decided? Maybe wasting more money on surveys? Seriously!		
1551	29/12/2020 22:43 PM ID: 155422442			
1552	29/12/2020 22:47 PM ID: 155422461	I have far too much garden waste in autumn due to council trees that shed their leaves all over my garden. I think itâ€™s unfair that I have to pay to have this all removed		
1553	29/12/2020 23:02 PM ID: 155422870	Iâ€™d compost as much as possible and use the black bin. I object to paying for it		
1554	29/12/2020 23:12 PM ID: 155423010	I pay enough council tax for my property and believe that it should be taken away free of charge as I do not use other services eg the library that my council tax money goes towards		
1555	29/12/2020 23:42 PM ID: 155423558	As long as the council deducts the £50 charge, I am happy to take it to the Household Waste Recycling Centre. We all had difficulties with Covid, however I find this idea really bad for the community. It is a step back, we are approaching 2021 for Christ sake.		
1556	29/12/2020 23:43 PM ID: 155423547	Put in black bin		
1557	29/12/2020 23:46 PM ID: 155423645	Black bin		
1558	30/12/2020 00:02 AM ID: 155423848	Dump it		
1559	30/12/2020 00:09 AM ID: 155423898	Unsure		
1560	30/12/2020 01:08 AM	Put it in the black bin		

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	ID: 155424486			
1561	30/12/2020 01:14 AM ID: 155424537	I would burn it or put it in the black bin.		
1562	30/12/2020 01:17 AM ID: 155424525	Don't no		
1563	30/12/2020 02:02 AM ID: 155424782	The black bin would end up as full as could be with recyclable waste		
1564	30/12/2020 06:24 AM ID: 155425982	Put in black bin		
1565	30/12/2020 06:57 AM ID: 155426286	This happened in my last area and cause long ques at the waste centres.		
1566	30/12/2020 07:10 AM ID: 155426459	I would use the black bin		
1567	30/12/2020 07:37 AM ID: 155426839	I would compost on my local allotment like I did during lockdown		
1568	30/12/2020 07:38 AM ID: 155426847	Black bin		
1569	30/12/2020 07:42 AM ID: 155426893	Mixture of compost and recycling centre		
1570	30/12/2020 07:44 AM ID: 155426968	How would food waste be dealt with?		
1571	30/12/2020 07:45 AM ID: 155426962	I'd put it in the black bin		
1572	30/12/2020 07:53 AM ID: 155427119	Put in black bin		
1573	30/12/2020 07:59 AM ID: 155427246	Put it in the black bin		
1574	30/12/2020 08:00 AM ID: 155427286	Black bin		
1575	30/12/2020 08:15 AM ID: 155427598	I don't know can't afford extra cost and can't take it anywhere		
1576	30/12/2020 08:23 AM ID: 155427710	Compost, recycling centre and black bin		
1577	30/12/2020 08:46 AM ID: 155428388	Some home compost, larger items either to the recycling centre or dispose in a woodlands (ie large branches)		
1578	30/12/2020 08:48 AM ID: 155428464	Burn it		
1579	30/12/2020 09:06 AM ID: 155428657	Put it in the black bin as I paying for a rubbish collection. As its a matter of the environment, why would you want me to drive to the household wasted recycling centre?		
1580	30/12/2020 09:08 AM	I'm not paying you any more so take the bin away		

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	ID: 155429173			
1581	30/12/2020 09:12 AM ID: 155429278	I am an at risk person so cannot take to centres so in the black bin it would go		
1582	30/12/2020 09:23 AM ID: 155429830	I would probably include in black bin as I produce a small amount		
1583	30/12/2020 09:24 AM ID: 155429845	I would have no choice but to pay for a collection service.		
1584	30/12/2020 09:25 AM ID: 155429863	Struggle		
1585	30/12/2020 09:32 AM ID: 155421882	Throw it in communal bins nearby		
1586	30/12/2020 09:46 AM ID: 155430791	Put it in the black bin		
1587	30/12/2020 09:54 AM ID: 155431160	I don't know really but I recycle all food waste, it took a while to get used to it but now literally all tea bags and food go in the brown bin, my black bin is always much less full because of it, no smell too which is a big bonus. Would be such a shame to lose the brown bin as I'll end up no longer food recycling and go back to overfilling black bin		
1588	30/12/2020 10:03 AM ID: 155431604	I would prefer you collected black bins less frequently to save money & encourage more recycling not less		
1589	30/12/2020 10:10 AM ID: 155431824			
1590	30/12/2020 10:15 AM ID: 155432039	I do not have grass or any garden waste, it is just food waste so removal of the free brown bin would mean I would likely just dispose of food in my black bin.		
1591	30/12/2020 10:19 AM ID: 155432389	I would put it all in the black bin		
1592	30/12/2020 10:20 AM ID: 155432231	Put small amounts in black bin. If a lot would possibly take to recycling centre.		
1593	30/12/2020 10:25 AM ID: 155432657	Black bin		
1594	30/12/2020 10:26 AM ID: 155432679	If I have to pay a fee then I simply will add it to my black bin collection. Times are difficult at the moment and charging residents for doing the right thing by recycling isn't the way to go about it.		
1595	30/12/2020 10:29 AM ID: 155432938	I'd throw it all in the black bin		
1596	30/12/2020 10:39 AM ID: 155432881	I would also use the recycling centre		
1597	30/12/2020 10:42 AM ID: 155433540	Use my black bin.		
1598	30/12/2020 10:43 AM ID: 155433102	It is very irresponsible to remove food waste Collection- totally impractical to take to recycling centre due to mess and smell and we already pay over £300 a month council tax. If you remove this service Stortford will become really dirty smelly and rodent ridden as people dump food waste or just put in black bin.		

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1599	30/12/2020 10:46 AM ID: 155433408	Put it in black bin until full then take rest to recycling centre despite environmental harm individual trips cause.		
1600	30/12/2020 10:53 AM ID: 155433553	I would put in the black bin. Garden too small for home compost and work long hours so could not get to recycling centre		
1601	30/12/2020 10:54 AM ID: 155433978	Put it in the black bin		
1602	30/12/2020 10:57 AM ID: 155434031	Who knows!		
1603	30/12/2020 10:59 AM ID: 155434461	i would have to put in the black waste bin		
1604	30/12/2020 11:00 AM ID: 155434537	Put in black bin. Garden too small and it would smell. Work long hours so not able to get to recycling centre		
1605	30/12/2020 11:00 AM ID: 155434654	Squeeze into black bin		
1606	30/12/2020 11:05 AM ID: 155434814	I believe that the green waste should continue to be collected free of charge as I pay my council tax		
1607	30/12/2020 11:07 AM ID: 155434906	Brown bin		
1608	30/12/2020 11:16 AM ID: 155435255	Allowing just one response to this question doesn't work. It would be a combination. I have bought a hotbin composter but it can't take all the green waste my relatively small garden produces. I would need to supplement it with taking to household recycling or use a paid for scheme. Or a community composting scheme if that was available		
1609	30/12/2020 11:20 AM ID: 155435650	I would burn it		
1610	30/12/2020 11:25 AM ID: 155435977	Put it in another bin		
1611	30/12/2020 11:29 AM ID: 155436124	It will go in black bin		
1612	30/12/2020 11:37 AM ID: 155436408	put it in the black bin.		
1613	30/12/2020 11:50 AM ID: 155437332	I would put it into my black bin		
1614	30/12/2020 12:28 PM ID: 155439213	I always have taken garden waste & as much recycling to recycling centre as no space for all bins at property. Councils must consider that too.		
1615	30/12/2020 12:31 PM ID: 155439589	PUT IN BLACK BIN		
1616	30/12/2020 12:34 PM ID: 155439961	Most would go in the black bin		
1617	30/12/2020 12:43 PM ID: 155440236	Depends on cost		
1618	30/12/2020 12:58 PM	Black bin		

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	ID: 155441396			
1619	30/12/2020 13:08 PM ID: 155441955	Use the black bin		
1620	30/12/2020 13:27 PM ID: 155442579	I would pay but I'd be really annoyed about it as I'm sure this would create more people disposing of it on the roadside.		
1621	30/12/2020 13:27 PM ID: 155442891	Sweep it onto the street		
1622	30/12/2020 13:37 PM ID: 155443749	I live next to a large wood. I would probably just dispose of it there.		
1623	30/12/2020 13:48 PM ID: 155444356	Burn it in the garden instead.		
1624	30/12/2020 13:51 PM ID: 155444403	Put it in the black bin		
1625	30/12/2020 14:00 PM ID: 155445163	Black bin		
1626	30/12/2020 14:01 PM ID: 155445254	I'd use the black bin as much as was physically possible. It would be tragic if the council stopped free brown bin collections.		
1627	30/12/2020 14:06 PM ID: 155445503	Bonfire		
1628	30/12/2020 14:09 PM ID: 155445774	Use black bin		
1629	30/12/2020 14:25 PM ID: 155446632	Id put it in the black bin		
1630	30/12/2020 14:35 PM ID: 155447343	Not sure		
1631	30/12/2020 14:45 PM ID: 155447638	Black bin		
1632	30/12/2020 15:22 PM ID: 155449687	Depends on the cost and when it's paid.		
1633	30/12/2020 15:23 PM ID: 155450066	Dump in black bin!		
1634	30/12/2020 15:29 PM ID: 155450125	I would like to compost, but what do I do with the soil produced? Also, I don't have room in my garden for compost bins (otherwise I'd have them). It will go into the black bin. Because the council has no legal obligation, it doesn't mean the service should be removed. It's a terrible idea by EHDC that will result in increased fly tipping.		
1635	30/12/2020 15:39 PM ID: 155451048	Use Black Bin.		
1636	30/12/2020 16:03 PM ID: 155451423	Would the alternative be more fly tipping at greater expense to council		
1637	30/12/2020 16:11 PM ID: 155453115	Would the alternative be more fly tipping at greater expense to council		

10. The council has no legal obligation to collect garden waste. Bearing this in mind and the need for councils to consider options to save money and reduce its deficit we are proposing to stop the brown bin organic waste service. If a paid for garden waste collection service was to be introduced, how would you dispose of your garden waste?

			Response Percent	Response Total
1638	30/12/2020 16:24 PM ID: 155453981	Put it in black bin		
1639	30/12/2020 16:54 PM ID: 155453418	I would have no option other than to pay for garden waste collection even though most of the content of the brown bin is small amounts of food waste - prob 3 x small bags. And grass cuttings in summer. Don't have much other garden waste		
1640	30/12/2020 16:57 PM ID: 153867152	I'd put it in black bin		
1641	30/12/2020 16:58 PM ID: 155456256	Garden waste and food waste should not be confused. I would not store/compost food waste myself		
1642	30/12/2020 17:00 PM ID: 155456293	I would put it in the black bin		
1643	30/12/2020 17:14 PM ID: 155457171	home composting plus black bin		
1644	30/12/2020 17:20 PM ID: 155456939	I would compost and have a bon fire		
1645	30/12/2020 17:22 PM ID: 155457784	Fly tip garden waste as just moving from one garden space to another outside space		
1646	30/12/2020 17:26 PM ID: 155458186	I would put it on the black bin. I suggest the council look at other methods of saving money.		
1647	30/12/2020 17:31 PM ID: 155458406	I would put it in my general black bin that hardly has anything in it since recycling		
1648	30/12/2020 17:35 PM ID: 155458068	I am shocked at this, given the amount we pay for our council tax!		
1649	30/12/2020 17:55 PM ID: 155459816	We're pensioners and wouldn't be able to take to recycling centre!		
1650	30/12/2020 18:09 PM ID: 155460934	I would have to carefully consider my options as I don't have time to go to the recycle centre nor much room to compost at home. We are both NHS workers so not sure we can afford to pay more on our council tax bill to cover		
1651	30/12/2020 18:26 PM ID: 155461503	put in black bin		
1652	30/12/2020 18:49 PM ID: 155462972	Black bin		
1653	30/12/2020 18:51 PM ID: 155462878	Most people would just put in the black bin and needlessly continue to send it landfill. Charge for black bin collections, not garden waste!		
1654	30/12/2020 19:13 PM ID: 155463923	Share a bin with neighbours as we don't produce enough to pay on our own		
1655	30/12/2020 19:29 PM ID: 155464725	Whether or not I would use the service would depend on the proposed cost. Ideally I would use the service but am not prepared to pay too much for it. I already pay enough council tax.		
1656	30/12/2020 19:45 PM ID: 155465206	Put in black bin		

10. The council has no legal obligation to collect garden waste. Bearing this in mind and the need for councils to consider options to save money and reduce its deficit we are proposing to stop the brown bin organic waste service. If a paid for garden waste collection service was to be introduced, how would you dispose of your garden waste?

			Response Percent	Response Total
1657	30/12/2020 20:33 PM ID: 155467153	Not sure		
1658	30/12/2020 20:44 PM ID: 155467181	I would begrudgingly use paid for service		
1659	30/12/2020 20:44 PM ID: 155467436	I would be happy to pay as well		
1660	30/12/2020 20:53 PM ID: 155467821	I would be annoyed and disappointed		
1661	30/12/2020 21:28 PM ID: 155468794	Black bin		
1662	30/12/2020 21:47 PM ID: 155469344	I would use my black bin		
1663	30/12/2020 22:11 PM ID: 155469925	General waste		
1664	30/12/2020 22:22 PM ID: 155470184	Depends on the price		
1665	30/12/2020 22:30 PM ID: 155470090	It would be a struggle to do any of the above		
1666	30/12/2020 22:50 PM ID: 155470722	I would use black bin as home composting caused us to have rats in the past		
1667	30/12/2020 23:37 PM ID: 155471479	It would go in the black bin.		
1668	30/12/2020 23:43 PM ID: 155471569	Dump it somewhere for the council to collect		
1669	31/12/2020 00:10 AM ID: 155471708	Not sure as the brown bin includes food as well so what happens with that? Will people then put food in black bin? Not a good idea		
1670	31/12/2020 01:09 AM ID: 155472357	??		
1671	31/12/2020 01:30 AM ID: 155472501	Put it in Black Bin		
1672	31/12/2020 02:33 AM ID: 155472785	Put it in the black bin		
1673	31/12/2020 04:30 AM ID: 155473126	Put it in the black bin. Don't reduce the bin service your get more people fly tipping, find another way to save some money but not the bins.		
1674	31/12/2020 06:48 AM ID: 155473788	Chuck it over the fence		
1675	31/12/2020 07:50 AM ID: 155474467	Put it in my black bin as we are disabled so need to get rid of it easily		
1676	31/12/2020 09:14 AM ID: 155476338	i have a communal brown bin so how would this affect me		
1677	31/12/2020 09:23 AM	Black Bin		

10. The council has no legal obligation to collect garden waste. Bearing this in mind and the need for councils to consider options to save money and reduce its deficit we are proposing to stop the brown bin organic waste service. If a paid for garden waste collection service was to be introduced, how would you dispose of your garden waste?

			Response Percent	Response Total
	ID: 155477024			
1678	31/12/2020 10:59 AM ID: 155481173	I don't know. It's be a tiny amount of grass		
1679	31/12/2020 11:13 AM ID: 155481942	We hardly produce garden waste		
1680	31/12/2020 12:05 PM ID: 155484398	Put it in the black bin		
1681	31/12/2020 12:51 PM ID: 155486952	We will put our garden waste in a bag and put it in the black bin		
1682	31/12/2020 12:55 PM ID: 155487505	I would have a problem - what about food waste? it is now included in brown bin		
1683	31/12/2020 13:06 PM ID: 155488224	I would put it in my black bin.		
1684	31/12/2020 13:27 PM ID: 155488129	I would be forced to put it in the black bin (a solution which horrifies me). Surely we should be making recycling easier, not more difficult. It makes more sense to stop the black bin collection to incentivise people to recycle. The answer must be to put pressure on manufacturers to make their products recyclable (eg disposable nappies) so that there is no need for landfill. Removing the brown bin service is ducking the real problem. We are already paying for the recycling through our council tax, so will that now reduce?		
1685	31/12/2020 13:59 PM ID: 155490834	Most likely put it in the black bin		
1686	31/12/2020 14:30 PM ID: 155492338	I have a large garden, I have bonfires to dispose of excess waste, such as branches, in order to discourage vermin.		
1687	31/12/2020 14:31 PM ID: 155492430	don't know		
1688	31/12/2020 15:06 PM ID: 155493277	The council should be providing the brown bin collection and that is what we should be using for our food and garden waste, this is what we pay our council tax for.		
1689	31/12/2020 15:22 PM ID: 155495186	I would have to put it in the black bin. We don't have room in the garden to compost all the garden waste ourselves. Removing the garden waste collection (and the food waste collection) would be a retrograde step - surely recycling should be a priority? We already pay for this service so presumably removing the service will result in a council tax reduction rather than an additional charge. Will food waste now have to go in the black bin? This will result in more single use plastic going into landfill as there would be no point in using expensive composting bags.		
1690	31/12/2020 15:28 PM ID: 155495958	It is more than likely that people will dispose of this in illegal ways		
1691	31/12/2020 15:35 PM ID: 155496448	Fly tip		
1692	31/12/2020 16:08 PM ID: 155498135	I would squash it in the black bin.		
1693	31/12/2020 16:29 PM ID: 155498984	If there was only a small amount it would go in the black bin otherwise it would be taken to the Household recycling centre. I would only pay for the service if it		

10. The council has no legal obligation to collect garden waste. Bearing this in mind and the need for councils to consider options to save money and reduce its deficit we are proposing to stop the brown bin organic waste service. If a paid for garden waste collection service was to be introduced, how would you dispose of your garden waste?


			Response Percent	Response Total
		continued to include food waste.		
1694	31/12/2020 16:33 PM ID: 155498760	You collect garden waste for increased Council tax every year, you compost it and sell it. You should then give it back free to householders for their gardens. I will not pay for reduced services with ever increasing charges. Your Household Waste Centre was operated in a scandalous way after lockdown and a complete abuse of taxpayers money. EHDC does not seem to be aware or care about loss of income for households in 2020.		
1695	31/12/2020 17:23 PM ID: 155501448	Compost what I could and take rest to HWRC		
1696	31/12/2020 19:24 PM ID: 155504758	Most if the times would go to black bin!		
1697	31/12/2020 23:32 PM ID: 155508927	We have shared brown bins so who would pay?		
1698	01/01/2021 11:16 AM ID: 155513619	Not sure		
1699	01/01/2021 15:22 PM ID: 155520972	it would go in the black bin. As a disabled person, I don't have ability to take stuff to dump nor compost large amounts of garden waste.		
1700	01/01/2021 19:54 PM ID: 155527802	Put in black bin		

5. Garden waste

11. Please indicate how likely you would be to use a paid for garden waste collection service if the annual cost were:

	Very Likely	Quite Likely	Unlikely	Very Unlikely	Response Total
Up to Â£50	25.2% (1152)	21.1% (967)	14.0% (640)	39.7% (1820)	4579
Â£51 to Â£55	8.4% (385)	16.8% (769)	12.0% (550)	62.8% (2875)	4579
Â£56 to Â£60	6.0% (273)	10.4% (478)	14.5% (666)	69.1% (3162)	4579
Over Â£60	2.9% (135)	5.2% (239)	11.4% (522)	80.4% (3683)	4579
				answered	4579
				skipped	0

12. If we offer the option as part of the charged garden waste collection service, would you be interested in having more than one bin?

			Response Percent	Response Total
1	Yes		23.63%	1082

12. If we offer the option as part of the charged garden waste collection service, would you be interested in having more than one bin?

			Response Percent	Response Total
2	No		76.37%	3497
			answered	4579
			skipped	0

13. The service could be predominantly operated through an online self-service portal. Which of the following statement do you feel most applies. Tick one

			Response Percent	Response Total
1	I feel confident I can navigate an online payment website		75.69%	3466
2	I do not feel confident using an online payment website – but with clear instructions I would use this method		8.67%	397
3	I do not want to use an online payment portal I want to pay over the phone		9.94%	455
4	I do not have a debit or credit card		2.42%	111
5	I do not have a bank account		3.28%	150
			answered	4579
			skipped	0

14. We are considering the option of enabling residents to sign up for an annual direct debit. Would you consider signing up by direct debit.

			Response Percent	Response Total
1	Yes		27.17%	1244
2	No		44.18%	2023
3	Maybe		28.65%	1312
			answered	4579
			skipped	0

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Communication initiative	Lead	04-Jan
Food waste page launch	LO + LD	
Social Media Food Waste Reduction (Twice Weekly)	VM+LO	
Composting page re-vamp and promotion	LO	
Social Media - Home Composting Tips (food waste focus, alternate weekly)	VM+LO	
Food waste Webinar	VM+LO	
GW Leaflet to all homes	LO	
GW Leaflet loaded to website	LO+LD	
Letter to sack customers with bespoke sign up information	LO	
GW webpage active	VM+LO	
Launch of 'How To' guide	SM	
Social media reminders (call to action)	VM+LO	
Social media reminders (sign up before early bird ends)	VM+LO	
Socail Media (Its not too late)	VM+LO	
IVR phone message reminder	CSC team	
Vehicle signage (GW sign up)	LO	
Vehicle signage (food waste reduction)	LO	
Count down to service starting social media	Comms +LO	
Bin sticker (oops you haven't signed up)	LO/JL	
Council tax envelope reminder	LO	
First day	(April fools ?)	
Plastic packaging every other week	LO+Comms	
Valentines day - Love your composter	VM+LO	
Pancake Day - use up food	VM+LO	
Food waste action week (Wrap campaign)	VM+LO	
Easter Promotion - packaging and portion sizes	VM+LO	
Compost awareness week - possible compost giveaway - Covid dependant	LO/JL	

11-Jan	18-Jan	25-Jan	01-Feb	08-Feb	15-Feb	22-Feb	01-Mar	08-Mar	15-Mar	22-Mar	29-Mar	05-Apr	12-Apr
Red													
Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red
	Red		Red		Red		Red		Red		Red		Red
						Red							
		Red	Red	Red	Red								
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			Red	Red	Red	Red							
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Garden Waste Collection Service FAQs

1. What is the Garden Waste Collection Service?
2. Why are you now charging for garden waste collections?
3. Is it legal to charge for the collection of garden waste?
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16. Can I put garden waste in my black bin?
17. Can I have garden waste collections if I live in a flat?
18. Can I share a brown bin with my neighbour?
19. How do I receive a refund if I have changed my mind or accidentally ordered more bins than I need?
20. What is accepted in the brown bin garden waste service?
21. Can I put pet bedding from vegetarian animals in the garden waste bin?
22. Can I put cat litter, even if it is compostable / biodegradable, in my brown bin?
23. Can I take the service with me when I move house?
24. What will happen if someone puts their brown bin out for collection but they have not signed up to the service?
25. Why can I no longer put food waste in the brown bin?
26. What should I do if my question has not been answered?

1. What is the Garden Waste Collection Service?

It is an opt in, chargeable service to have garden waste (including: grass and hedge cuttings, leaves, flowers, prunings, twigs, small branches and fallen fruit) collected fortnightly from your existing 240L brown bin.

2. Why are you now charging for garden waste collections?

Like many Councils we have a reduced budget from central Government and need to save million pounds annually by 2022/23. We can therefore no longer afford to subsidise the cost of collecting this additional waste. The decision to charge for garden waste collections is one of many difficult decisions the Council has faced to help reduce the costs of providing services.

Unlike household waste and recycling there's no legal requirement to collect garden waste and councils can charge for collections. The income from charging for garden waste collections will make the service self-financing. Well over half of all Councils in England charge for this service and have done for many years.

Not all properties in East Hertfordshire require a garden waste collection service as they do not have a garden. Introducing a charge is fair as the service will only be paid for by those households that choose to use it. This is similar to bulky waste collections where only households requesting the service have to pay.

3. Is it legal to charge for the collection of garden waste?

Yes. Under the Environmental Protection Act 1990, councils can charge for the collection of garden waste. Charging for the collection of garden waste will bring EHC in line with some of our neighbouring councils who have a charged service, such as North Hertfordshire District Council, Welwyn Hatfield, Watford, Broxbourne and Three Rivers.

4. Why can't the charge be added to Council Tax?

There is no legal requirement to collect garden waste this means that it is not required to be covered by your council tax payment and therefore many Councils charge for this service in order to continue to be able to offer collections of garden waste. The alternative was that East Herts removed collection of garden waste as a service completely.

Councillors agreed that it was important to continue to offer a garden waste collection service for residents who wish to use it. Council tax itself is a mandatory payment which covers a variety of services such as fire, police, adult social care and children's services including education. You may not use all these services but you still have to pay your council tax.

This change brings the garden waste collection in-line with other not legally required, pay for services, such as bulky waste collections, which is a service only paid for by people who use it.

5. Can I have more than one brown bin?

Yes. You can sign up to receive a collection for up to a total of three brown bins. You can sign up and pay for an additional bin(s) to be delivered.

6. Can I sign up part way through the year?

You can sign up at any point before the end of January 2022 however the cost will be £49

7. Can I pay via Direct Debit?

Your garden waste collections can be paid via a Direct Debit, this is cheaper if you sign up before 15th March 2021 and this means your payments will renew each year without you having to re-subscribe. When signing up for Direct Debit you will be given additional information about the Direct Debit Guarantee and how this will work and what to do should you wish to cancel your Direct Debit in the future.

8. How much does the service cost?

The pricing structure is detailed below. Payment type Amount you will pay per bin

Standard collection charge per bin (up to three bins) £49

Charge for additional bins if you require an additional bin to be delivered £84 (£49 standard collection charge + £35 bin and delivery)

9. When will my garden waste be collected?

The garden waste service will run throughout the year. If you sign up to the garden waste service, your brown bin(s) will be collected on the same day as your other recycling bins.

10. How will collection staff know if I have signed up to the new service?

Collection vehicles will have an electronic record of which addresses have signed up. Clearly numbering your bin(s) will also help to ensure that the crew can easily identify it for collection. You will also receive a sticker through the post to place on your bin to identify it as part of the service. This sticker needs to be displayed to ensure your brown bin is emptied.

11. How can I stop other people putting their waste into the garden waste bin(s) that I am paying for?

You should store your bin within your property boundary until collection day in the same way that you would with your other containers.

12.Can I have an assisted collection for the Garden Waste Collection Service?

If you sign up to the new service and you already have an assisted collection this will continue. If you don't currently have an assisted collection and you would like one then please apply online.

13.What do I do if I don't want a garden waste collection?

If you decide not to sign up to the garden waste service, you do not need to contact us to tell us. The brown bin service is 'opt-in' which means you only need to contact us if you do wish to sign up.

14.What do I do if I don't want re-subscribe to the garden waste service?

If you do not re-subscribe then your brown bin collections will stop at the end of March. You do not need to tell us you are not re-subscribing; as the service will be removed from your property automatically.

15.How do I dispose of my garden waste if I choose not to sign up to the Garden Waste Collection Service?

You could compost your garden waste at home. Information about home composting and how to purchase a reduced price home compost bin is on the website. You could also look into a private waste collection, although remember to check that any company has a waste carriers licence.

16.Can I put garden waste in my black bin?

We strongly discourage residents from placing garden waste in the black bin as there are alternative, more environmentally friendly ways to dispose of it. Residents can sign up to the garden waste collection service or compost at home.

However, if you do not produce a large amount of garden waste and have sufficient space in your black bin, then garden waste can be placed in there. This is providing that the bin is not over filled and that you do not place additional side waste out next to your black bin on your general waste collection day. Additional side waste won't be collected and neither will overfilled bins.

17.Can I have garden waste collections if I live in a flat?

If you live in a flat but you have your own garden you can still opt into the service. If you have communal gardens you should contact your managing or housing association as they will be responsible for the removal of garden waste.

18. Can I share a brown bin with my neighbour?

You can share a brown garden waste bin with your neighbour as an informal arrangement, but payment must be made by one householder and the bin will be assigned to one address only. (

19. What is accepted in the brown bin garden waste service?

Garden waste only including:

- ✓ Grass cuttings
- ✓ Hedge clippings
- ✓ Small tree prunings, branches, bark and twigs
- ✓ Tree branches (up to 3cm in diameter),
- ✓ Moss, weeds (excluding controlled weeds such as Japanese Knotweed)
- ✓ Flowers
- ✓ Plants with excess soil removed
- ✓ Fallen fruit
- ✓ Leaves
- ✓ Real Christmas trees without decorations and pot

20. How do I receive a refund if I have changed my mind or accidentally ordered more bins than I need?

You can email XXXX with your name, address and your request. As per the terms and conditions any cancellations need to be within 14 days of payment.

21. Can I put pet bedding from vegetarian animals in the garden waste bin?

Pet bedding is not garden waste and therefore would be classed as general household waste. Strictly, the brown bin is only for garden waste and all other household waste should be placed in bins as specified by the Council.

22. Can I put cat litter, even if it is compostable / biodegradable, in my brown bin?

From a legislative point of view, we are only able to charge residents for removal of their garden waste, and cat litter – even if it is biodegradable, does not fall into this category. However, you may wish to compost it at home.

23. Can I take the service with me when I move house?

If you move house within the district, you cannot take the service with you to your new property. You will need to sign up again if you want the service at your

new property if the residents at your new property have not already signed up to receive the service. If you move out of the district there is no refund available as you would have already received the service for a period of time before moving properties.

Unfortunately transferring collections to a new address has an administrative cost associated with the process and we do not have the resources available to make the necessary amendments to records. We are operating our service in line with other local authorities which also state there are no refunds or transference of service to a different address available if you move house.

24. What will happen if someone puts their brown bin out for collection but they have not signed up to the service?

We will not be emptying any brown bins which have not been signed up and paid for so if this happens the bin will remain unemptied. Where possible, crews will place a sticker on the bin to advise the reason for the bin not being emptied. Residents will need to sign up to the garden waste service and wait until their first collection.

25. Why can I no longer put food waste in the brown bin with my garden waste?

Your brown wheelie bin is now for garden waste only. Although garden waste will continue to be sent to Cumberlow Green to be processed, the goal is for there to be no food waste mixed with the garden waste so they can be processed in different ways. Mixed food and garden waste has to be processed by In Vessel Composting. This material falls under the Animal By Product Regulations and must be tipped indoors in the barn and is processed in In Vessel clamps where oxygen is blown through and it must reach 65-800C for a minimum of 4 days to be sanitised. However the pure green garden waste which goes to Cumberlow is tipped in an outside bay and is open windrow composted. This is what we hope will be able to happen to your garden waste once there is not food waste contaminating the garden waste. Therefore please ensure there is not food waste in your brown wheelie bin.

26. What should I do if my question has not been answered?

Please check the terms and conditions document available to download from the website as this contains further information.

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A
of the Local Government Act 1972.

Document is Restricted

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		Political	Economical	Sociological	Technical	Legal	Environmental
Option 1	Garden Waste Charge Only	<p>Over 60% councils now charge</p> <p>Not providing a weekly food service conflicts with environmental impact of food waste not be composted. A waste reduction campaign will help mitigate this</p> <p>Large contribution to council's deficit</p>	<p>Estimated over £500k net reduction in cost if 45% uptake is achieved</p>	<p>Although unpopular public consultation suggests approximately 45% of people are likely to purchase the service if a charge is under £50.</p>	<p>Early decision will allow service to be ready for April 2021</p> <p>Changes to Environmental Permit required to accommodate additional residual waste tonnage</p>	<p>Councils have ability to make a reasonable charge</p> <p>Legislation may be amended following the finalisation of the Waste and Resources Strategy.</p>	<p>Reduction in garden waste fleet and potential reduction in garden waste vehicle mileage</p> <p>Food waste reduction communications campaign is essential</p> <p>Increase in food waste in black bins circa 2500 tonnes (currently majority sent to EfW facility)</p> <p>Likely to see reduction in recycling rate.</p>

Option 2	<p>Garden Waste Charge alongside Weekly Food</p>	<p>Weekly food considered an appeasement for charged service</p> <p>Fits with sustainability agenda message</p>	<p>Capital Cost circa £200,000</p> <p>Start Up Cost circa £150,000</p> <p>Additional net revenue cost circa £450,000</p>	<p>Public consultation suggests approximately 45% of people are likely to purchase the service if a charge is under £50.</p> <p>Participation in weekly food collections can vary as some residents still reluctant to separate food waste</p> <p>Higher food waste participation likely when paired with reduced residual bin size or reduced residual collection frequency.</p>	<p>Although garden waste service could be ready for April, earliest date for food waste would be October 2021</p>	<p>Councils have ability to make a reasonable charge</p> <p>Legislation may be amended following the finalisation of the Waste and Resources Strategy.</p> <p>Waste and Resources Strategy may require introduction of separate food by 2023, change may be considered a 'new burden' and receive funding in 2023</p>	<p>Increase in vehicle fleet and fuel consumption</p> <p>Food waste remain treated by IVC until 2025 minimum.</p> <p>Likely reduction in kg of household waste collected per household but small drop in recycling rate.</p>
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Option 3	Garden Waste Charge, Weekly Food and Reduced Residual Waste Bin Size	<p>Weekly food considered an appeasement for charged service and reduced residual bin size</p> <p>Fits with sustainability agenda message</p>	<p>Capital Cost circa £1,000,000</p> <p>Start Up Cost circa £270,000</p> <p>Additional net revenue cost circa £700,000</p>	<p>Major service change, some elements like reducing residual bin size and a garden waste charge will remain unpopular.</p> <p>Public consultation suggests approximately 45% of people are likely to purchase the service if a charge is under £50.</p>	<p>Although garden waste service could be ready for April, earliest date for food waste would be October 2021</p> <p>Additional mixed dry recycling vehicle required</p> <p>Additional changes to Environmental Permit at Buntingford may be required to accommodate additional recycling</p>	<p>Councils have ability to make a reasonable charge</p> <p>Legislation may be amended following the finalisation of the Waste and Resources Strategy.</p> <p>Waste and Resources Strategy may require introduction of separate food by 2023, change may be considered a 'new burden' and receive funding in 2023</p>	<p>Increase in vehicle fleet and fuel consumption</p> <p>Food waste remain treated by IVC until 2025 minimum.</p> <p>Reduction of residual waste disposal and likely increase in food waste capture for recycling. Likely increase in recycling rate</p>
Option 4	Retain service as is		£1,050,000 current budget unsustainable		<p>Additional mixed dry recycling vehicle may be required by 2025</p> <p>Additional changes to Environmental Permit at Buntingford required by 2023</p>		Recycling rate plateaued or slight decline

<p>Option 5</p>	<p>Reduced Residual Waste Bin Size Only</p>	<p>Fits with sustainability agenda message</p>	<p>Capital Cost circa £850,000</p> <p>Start Up Cost circa £80,000</p> <p>Revenue costs increased circa £250k if additional recycling vehicle required</p> <p>Some offset through AFM but not guaranteed and dependancies are outside control of EHC.</p>	<p>May be unpopular without additional recycling options</p>	<p>Additional mixed dry recycling vehicle required</p>		<p>Reduction in residual waste disposal</p> <p>Increase in mixed dry recycling capture</p> <p>Likely reduction in kg of household waste collected per household and increase in recycling rate.</p>
<p>Option 6</p>	<p>Remove Garden Waste Collection Service</p>	<p>Cutting of services often considered unpopular</p> <p>Additional job losses may be considered unpaletable post Covid</p>	<p>Budget saving circa £900,000 (likely to be less in year one following contract exit management costs)</p>	<p>Unpopular, as will impact on majority of residents</p> <p>Additional job losses may be considered unpaletable post Covid.</p>	<p>Redundancy and off hire of fleet.</p> <p>Additional residual waste vehicle may be required</p> <p>Changes to Environmental Permit required to accommodate additional residual waste tonnage</p>	<p>Not a statutory service therefore not required to deliver service</p>	<p>Increase in residual waste disposal from both additional food waste and garden waste</p> <p>Potential increase in fly tipping</p> <p>Reduction in vehicle fleet and mileage</p> <p>Increased vehicle traffic to HCC operated HWRCs</p> <p>Likely reduction in kg of household waste collected per household but significant drop in recycling rate.</p>

Equality Impact Analysis Form

1. Equality Impact Analysis (EIA) Form

Title of EIA (policy/change it relates to)	Cessation of existing mixed food and garden waste collection and Introduction of chargeable garden waste only collection.	Date	4/1/2021
Team/Department	Shared Waste Service (Operations)		
Focus of EIA What are the aims of the new initiative? Who implements it? Define the user group impacted? How will they be impacted?	The changes relate to the cessation of a mixed food and garden waste collection service provided free of charge to all residents and the introduction of a charged garden waste collection service. This service change would be implemented by the shared client team if approved by Council, for a start date of 1 st April 2021. It is possible that some residents are impacted by this change due to the additional cost of the service and the predominantly web based sign up portal requiring residents to have a bank account. These issues are most likely to affect some residents in the Age and Disability protected categories, where for some residents their knowledge and understanding of web-based payment systems may be limited.		

Please note: Prepopulated data for protected categories other than Age and Gender come from 2011 census results¹ on the district, the Age and Gender data comes from ONS mid-year estimates². If the service has specific demographic data for service users/residents than this should be used instead.

¹<https://www.nomisweb.co.uk/census/2011>

²<https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/populationestimatesforukenglandandwalesscotlandandnorthernireland>

2. Review of information, equality analysis and potential actions

Please fill in when appropriate to the change. If it does not, please put N/A

Protected characteristics groups from the Equality Act 2010	What do you know? Summary of data about your service-users and/or staff		What do people tell you? Summary of service-user and/or staff feedback	What does this mean? Impacts (actual and potential, positive and negative. Clearly state each)	What can you do? All potential actions to: <ul style="list-style-type: none"> • advance equality of opportunity, • eliminate discrimination, and • foster good relations
Age	Broad Categories in East Herts Under 20 20-24 25-29 30-44 45-59 60-64 65-74 75-84 85-89 90	24.2% 4.5% 5.5% 19.8% 22.9% 5.4% 9.6% 5.6% 1.6% 0.9%	The public consultation has indicated that 6% of respondents either have no bank account or not debit or credit card.	In order for any benefit claim to be made a resident must have a bank account, however some more elderly residents who do not have access or understanding of the internet may require the assistance of relatives, friends or support workers to complete payment using an online portal.	An online 'user guide' will be produced to assist users navigating the website. Advice will be provided by the Customer Service Centre on how to open a bank account. The Customer Service Centre will be able to take payments over the phone by card.

Protected characteristics groups from the Equality Act 2010	What do you know? Summary of data about your service-users and/or staff	What do people tell you? Summary of service-user and/or staff feedback	What does this mean? Impacts (actual and potential, positive and negative. Clearly state each)	What can you do? All potential actions to: <ul style="list-style-type: none"> • advance equality of opportunity, • eliminate discrimination, and • foster good relations
Disability	11,663 households in East Herts have one person in household with a long-term health problem or disability.	The public consultation has indicated that 6% of respondents either have no bank account or not debit or credit card.	In order for any benefit claim to be made a resident must have a bank account, however some residents may require the assistance of relatives, friends or support workers to complete payment using an online portal, where understand of the internet is limited.	An online 'user guide' will be produced to assist users navigating the website. Advice will be provided by the Customer Service Centre on how to open a bank account. The Customer Service Centre will be able to take payments over the phone by card.
Gender reassignment	No data available			
Pregnancy and maternity	No data available	Data not available, however there could be an impact on	Residents are not obliged to join the scheme.	Promote the scheme throughout the year should residents

Protected characteristics groups from the Equality Act 2010	What do you know? Summary of data about your service-users and/or staff	What do people tell you? Summary of service-user and/or staff feedback	What does this mean? Impacts (actual and potential, positive and negative. Clearly state each)	What can you do? All potential actions to: <ul style="list-style-type: none"> • advance equality of opportunity, • eliminate discrimination, and • foster good relations
		Pregnancy/Maternity because pregnant women on maternity leave may have reduced income depending on their job, despite being well protected by the Employment Rights Act.	Alternative options such as using household recycling centres are available and home composting.	decide to join at a later stage. Promote alternative methods to dispose of garden waste.
Race	<p>Broad categories with East Herts</p> <p>Asian/Asian British 1.9%</p> <p>Black/African/Caribbean/Black British 0.7%</p> <p>Mixed /multiple ethnic groups 1.6%</p> <p>Other Ethnic group 0.3%</p> <p>White 95.5%</p>	No specific data collected via public consultation		

Protected characteristics groups from the Equality Act 2010	What do you know? Summary of data about your service-users and/or staff	What do people tell you? Summary of service-user and/or staff feedback	What does this mean? Impacts (actual and potential, positive and negative. Clearly state each)	What can you do? All potential actions to: <ul style="list-style-type: none"> • advance equality of opportunity, • eliminate discrimination, and • foster good relations
Religion or belief	Broad categories in East Herts Christian 62.7% Muslim 0.7% Hindu 0.4% Jewish 0.3% Buddhist 0.3% Sikh 0.1% Other 0.3% Religion not stated 7.3% No religion 27.7%	No specific data collected via public consultation		
Sex/Gender	N/A			
Sexual orientation	Information not available at district level			
Marriage and civil partnership	N/A			

Protected characteristics groups from the Equality Act 2010	What do you know? Summary of data about your service-users and/or staff	What do people tell you? Summary of service-user and/or staff feedback	What does this mean? Impacts (actual and potential, positive and negative. Clearly state each)	What can you do? All potential actions to: <ul style="list-style-type: none"> • advance equality of opportunity, • eliminate discrimination, and • foster good relations
Assessment of overall impacts and any further recommendations				
The impacts focus on a residents ability to pay.				

3. List detailed data and/or community feedback which informed your EqIA (If applicable)

Title (of data, research or engagement)	Date	Gaps in data	Actions to fill these gaps: who else do you need to engage with? (add these to the Action Plan below, with a timeframe)
Public Consultation	2 nd December 2020 – 31 st December 2020	4579 responses received. Not all residents completed the public consultation.	Decision to be taken at full Council with information from EQIA and survey results forming appendices to the report

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4. Prioritised Action Plan (If applicable)

Impact identified and group(s) affected	Action planned	Expected outcome	Measure of success	Timeframe
NB: These actions must now be transferred to service or business plans and monitored to ensure they achieve the outcomes identified.				
Ability to use online payment portal	Provision for payment over the phone via the Customer Service Centre.	Residents will seek support to make payment if required. The service is opt in, therefore there is no requirement to pay.	No complaints received by residents who are unable to sign up by any method.	Ongoing

EqIA sign-off: (for the EQIA to be final an email must sent from the relevant people agreeing it or this section must be signed)

Head of Service:	Jess Khanom-Metaman	Date:	05/1/21
Author of Equality Impact Analysis:	Chloe Hipwood	Date:	24/12/20

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